

South Texas Interpreters for the Deaf LLC

711 W. Nolana Ave. Ste 104-B McAllen TX 78504 Ph:956-971-8000 Fax:956-971-8001

Southtexasinterpretersforthe deaf@yahoo.com

Interpreter Rates

ALL ASSIGNMENTS ARE BILLED AT A 2 HOUR MINIMUM

BEI Level 1, 2 and Basic: \$63.00 per hour

BEI Level 3, 4, Advanced, Advanced Trilingual, RID CI/CT: \$82.50 per hour

Legal Interpreting Fee: \$170.00 per hour (minimum 2 hours)

Round trip travel is billed at total hours traveled times hourly rate

After 5 p.m. and weekends charged as time and a half

Feel free to contact our South Texas Interpreters for the Deaf staff at (956) 971-8000 or my business cell (956) 525-9565.

Cordially,

Jovonne A. Delgado, BBA, TX-DARS BEI Level 3 Interpreter

Owner, South Texas Interpreters for the Deaf LLC.

EXHIBIT B 1-4

two worlds/one voice

Deaf
Interpreter

S E R V I C E S

INC.

www.deaf-interpreter.com



Mailing Address:

P O Box 700047

San Antonio, TX. 78270

Office: (210) 545-2946 / 24 Hrs.

Fax: (210) 490-1006

E-mail: Marilyn@deaf-interpreter.com



[Facebook.com/DeafInterpreter](https://www.facebook.com/DeafInterpreter)



[Twitter@DeafInterpSvc](https://twitter.com/DeafInterpSvc)

WHO WE ARE:

Deaf Interpreter Services, Inc. (D.I.S.) is a woman owned / HUB Certified, **Award Winning Company** based out of San Antonio Texas that specializes in providing professional, state/nationally certified Sign Language & Oral Interpreters, Tri-Lingual Interpreters, Intermediary Interpreters, Video Remote Interpreting (VRI) and Captioning /CART services 24 hours a day, Nationwide. **Since 1993** we have worked with thousands of people enabling successful communication between persons who are Deaf / Hard-of-Hearing and hearing through the use of Sign Language, Oral Interpreting & Captioning.

Our mission is to break *thru* the language barrier improving educational, occupational and social opportunities for people who are Deaf – while maintaining an excellent working relationship with the Business Community.

WHAT WE DO:

* We provide **Professional Interpreters, VRI & Captioning** for all situations including:

Educational (all levels)
Business / Training
Medical / Hospitals
Interviews / Meetings
Non - Profits

Government Agencies
Military Settings
Therapy / Counseling
Job Coaching / Vocational
Social Services

Legal / Judicial
EEOC Hearings
Theatre / Concerts
Conferences / Seminars
Weddings / Funerals

Deaf Interpreter Services, Inc. adds value to your organization by conducting **Americans with Disabilities (A.D.A.) Compliance Consulting** and offering **Job Coaching** and **Deaf Support Specialists** for organizations needing to integrate their deaf employees into their work environment, establish reasonable accommodations and improve communication. We provide **Compliance & Assistive Equipment** and **Technological Solutions**, through our "online store" and offer **Cultural Mediation** ~ resolving issues between deaf staff members and hearing staff members due to cultural differences.

WHY CHOOSE DIS?

Deaf Interpreter Services, Inc. is an established leader in providing state/nationally certified sign language and oral interpreters, with a commitment to matching the right interpreter to your needs. We have obtained a reputation for hiring only the finest, most Professional Interpreters in the Nation! We have accomplished this, in part, by conducting criminal background checks and drug tests on all employees, and helping to plan for their future by offering a company sponsored Retirement/Savings plan. We've received much local and national recognition and many awards; among those are a **National Innovation Award**, **ADA Employer of the Year Award**, **Outstanding Philanthropic Small Business Award**, **Special Recognition from the Alamo Community Association of the Deaf** and **Ethics in Business** finalist.

We operate in an environment of high standards, professionalism and integrity, and carry a comprehensive Errors and Omissions Liability Insurance policy on all of our interpreters.

*** Professional Sign Language & Oral Interpreters * Video Remote Interpreting * Captioning**

*** Deaf Support Specialists * On-line Store / Equipment Sales ***

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Interpreter Request Form

**** Please fill out and fax back to (210) 490-1006 as soon as possible ****

Today's date: _____

Date of Appointment: _____ Time of Appointment: _____

Deaf Person's Name: _____ Type of Appt.: _____

Location/Address of Appointment: _____

Length of Appt: _____ Contact person (Name & #): _____

Name & Ph # of Person Making Request:

(We may contact this person to confirm interpreter & information regarding appointment)

Business Mailing Address:

<u>SCHEDULED CONFIRMATION</u>	
Confirmed by (Name):	_____
Date:	_____ Time: _____

ATTN: _____ **PH#** _____

Billing Information: (check box)

Fax # _____ Email _____ Mail (see above)

Credit Card (3% additional handling fee)

_____ MasterCard

_____ Visa

_____ American Express

Name on card: _____

Card Number: _____ Exp. date: _____

Cardholders address: _____

Signature of cardholder: _____

* Requests received with less than 24 hour notice will be billed at Time-and-a-half*

Less than 24 hour cancellation will be billed in its entirety

Legal assignments require 48 hour notice for scheduling & cancellations

Short notice cancellations & Client "NO-Shows" will be billed for in their entirety

24 hr. cancellation notice is required per day for assignments lasting more than one day
(i.e. a two day event requires 48 hr notice, a three day event requires 72 hr notice)

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PO Box 700047
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Office: (210) 545-2946 / 24 hrs.
Fax: (210) 490-1006
E-mail: Marilyn@deaf-interpreter.com
VP: (210) 888-0039

LEGAL PRICE SCHEDULE

All scheduled appointments:
\$80/ hour per interpreter (2 hour min.)
(Trilingual will be \$85/hour)

All non-scheduled appointments
(less than 72 hour notice),
evenings after 6:00 pm and
weekends:

\$120/ hour per interpreter (2 hour min.)

All emergency calls,
(assignments from 10:00 pm-6:00 am)
and Holidays:

\$160/ hour per interpreter (2 hour min.)

All cancellations not received 72 hours
prior to appointment, including
"No-Shows" will be billed
accordingly-in its entirety.

**2 hour minimum includes
Portal-to-Portal time.**

*Due to physical and mental fatigue,
assignments over 1.25 hours
may require two Interpreters and will
be billed per interpreter
including portal-to-portal time.*

BILLING PROCEDURE:

**Payment is NOT made at the time
of the appointment.**

Deaf Interpreter Services, Inc.
will invoice your organization the first
week of the following month. Invoices
are sent out monthly, unless requested
otherwise.

*You may request an interpreter online
at: www.deaf-interpreter.com or via
fax to (210) 490-1006, as soon
as the appointment is scheduled.*

*When requesting an interpreter,
please include the following
information on our
Interpreter Request Form:*

- * Name of the deaf person**
- * Date, time & location of
Appointment**
- * Type of appointment**
- * Estimated length of time of the
appointment**
- * Name & number of a contact
person**
- * Billing Information**