



**AT&T HIGH VOLUME CALLING IVSM
Up To \$12,000 MARC
Service Agreement**

Customer	AT&T
Webb County Street Address: 1110 Washington St. Ste 101 City: Laredo State/Province: TX Zip Code: 78040 Country: USA	AT&T Service-Providing Affiliate
Customer Contact (for notices)	AT&T Sales Contact Information and for Contract Notices <input checked="" type="checkbox"/> Primary Contact AT&T
Name: Cecilia M. Moreno Title: Purchasing Agent Street Address: 1110 Washington St. Ste 101 City: Laredo State/Province: TX Zip Code: 78040 Country: USA Telephone: 956-523-4125 Fax: 956-523-5010 Email: cmaymoreno@webbcountytx.gov Customer Account Number or Master Account Number: 843737813	Name: Hector Orellana Street Address: 721 Beech Ave City: McAllen State/Province: TX Zip Code: 78501 Country: USA Telephone: 956-605-4849 Fax: 956-630-8403 Email: ho9555@att.com Sales/Branch Manager: Maureen Folkerts SCVP Name: Mary Scherer Sales Strata: GEM Sales Region: SW <u>With a copy to:</u> AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com
AT&T Solution Provider or Representative Information (if applicable) <input type="checkbox"/>	
Name: _____ Company Name: _____ Agent Street Address: _____ City: _____ State: _____ Zip Code: _____ Telephone: _____ Fax: _____ Email: _____ Agent Code _____	

Customer agrees to purchase Service according to the prices, terms and conditions set forth in this Service Agreement, as well as the AT&T Business Services Agreement ("BSA") http://www.corp.att.com/agreement/docs/serviceagreement_2009.pdf, which is incorporated herein by this reference (collectively, "Agreement"). The order of priority of the documents is: this document, the applicable tariff(s) and guidebook(s) ("Service Publication(s)"), and then BSA.

This Service Agreement will be invalid if not signed and submitted to AT&T by Customer on or before December 31, 2014.

Customer (by its authorized representative)	AT&T (by its authorized representative)
By:	By:
Name:	Name:
Title:	Title:
Date:	Date:



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1. SERVICE, SERVICE PROVIDER and SERVICE PUBLICATION

Service	AT&T High Volume Calling IV SM – an optional calling plan for outbound and inbound long distance services
Service Provider	SBC Long Distance, LLC d/b/a AT&T Long Distance (“AT&T”)
Service Publication	AT&T Long Distance Voice Product Reference and Pricing Guidebook (“Guidebook”) and applicable state tariff or guidebook: http://www.att.com/gen/public-affairs?pid=11972

2. SERVICE AGREEMENT TERM and EFFECTIVE DATES

Service Agreement Term	Selected below.
Start Date of Service Agreement Term	When this Service Agreement is implemented in the AT&T billing system.
Effective Date of Rates and Discounts	Start Date of Service Agreement Term.
Rates Following end of Service Agreement Term	Non-stabilized out of Term rates applicable to Customer’s plan then in effect in the Service Publication.

3. MARC, MINIMUM NUMBER of ACCESS LINES, RATES and CHARGES

A. Domestic Interstate Rates and Charges

Domestic: \$600, \$2,400, \$6,000, \$9,000 OR \$12,000 MARC
Minimum of 2 access lines
Term and Interstate Rates*
1 Year Term \$6,000 MAC - Sw \$.0430/CC \$.0430

*AT&T LD Calling Card is not available to new, including returning, Customers of SBC Long Distance, LLC d/b/a AT&T Long Distance

B. Domestic Intrastate Rates and Charges. The following rates shall apply for intrastate interlata and intralata DDD and TFS calls. Intrastate AT&T LD Calling Card* rates are equal to the switched rates below.

California
Not Applicable

Nevada
Not Applicable

Texas, Oklahoma and Kansas
1 Year Term \$6,000 MAC - Sw \$0.068

Michigan, Illinois, Indiana & Ohio
Not Applicable

Arkansas
Not Applicable

Wisconsin
Not Applicable

Missouri
Not Applicable

The MARC and term commitment selected above must match those selected in Section 3.A. Otherwise, the rates selected above shall be void and the applicable rates shall be those listed in the applicable Tariffs.

*AT&T LD Calling Card is not available to new, including returning, Customers of SBC Long Distance, LLC d/b/a AT&T Long Distance

C. International Rates and Charges (Select One)

<input checked="" type="checkbox"/> International – High Volume Calling IV Option C Rates
Non-recurring charge: \$9.95
<input type="checkbox"/> Standard International Rates
No additional non-recurring charge



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4. GENERAL TERMS

- A. If Customer fails to maintain the minimum number of access lines, Customer will be moved to a High Volume Calling Plan II with the same MARC and term commitments at the then-current usage rates in the Guidebook.
- B. **Additional Services, Rates and Charges:** The rates and charges for the following are not stabilized for the Service Agreement Term: International, International Mobile Termination Charges, Operator Toll Assistance Services, Directory Assistance Services, and any applicable payphone origination and other third-party pass through charges, regulatory fees, surcharges, and TFS charges. All such rates and charges are as set forth in the then-current Guidebook or Tariffs, and are subject to change at any time.
- C. **Automatic Dialer Devices.** CUSTOMER SHALL NOT USE AUTODIALERS, PREDICTIVE DIALERS OR OTHER DEVICES THAT GENERATE AUTOMATED OUTBOUND CALLS IN CONJUNCTION WITH SERVICE OR SERVICE COMPONENTS PROVIDED UNDER THIS SERVICE AGREEMENT IS STRICTLY PROHIBITED. AT&T MAY TERMINATE THIS SERVICE AGREEMENT IMMEDIATELY IF CUSTOMER USES SUCH DEVICES.
- D. **Cancellation.** If Customer is non-responsive or not ready to have AT&T provision/fulfill the Service, AT&T may cancel this Service Agreement: (1) ninety (90) Days after Customer executes this Service Agreement; or (2) if Customer appropriately applies for E-Rate funding, (a) the later of (i) ninety (90) days after July 1st of the applicable E-Rate funding year or (ii) ninety (90) days after the date of the E-Rate Funding Commitment Decision Letter (FCDL)* for the Service in such E-Rate funding year, but, in any event, (b) upon expiration of the last day of such E-Rate funding year.

<i>New or upgrade to an existing AT&T Long Distance Agreement</i>	
<input type="checkbox"/>	This is a new AT&T Long Distance Service Agreement
<input checked="" type="checkbox"/>	This is an upgrade to an existing AT&T Long Distance Agreement and the guidelines from Section 3.9.7 Revenue and Term plan Commitments of the Guidebook will apply to such existing agreement.