

Dear Cyndi:

Re: Maintenance/Support Renewal for License Owner: WEBB COUNTY  
,Quote # : 0050114749

We received your order for the Maintenance Renewal for the product(s) listed below. Please note that Maintenance/Support is a service item, and as such you may not necessarily receive a shipment at this time. The Support and Services program includes:

- \* Technical Support via telephone, e-mail, world wide web, and fax
- \* Free software and documentation upgrades for releases
- \* Access to NetIQ's Online Support, a password-protected website, where you can download hotfixes, service packs and technical documents

Qty	Part#	Description
	Maint. Exp. Dat	
1	6152-MNT-E-US	MNT - NetIQ Security Solutions for iSeries
	Bundle - Per LPAR -Std	06/12/2016

If you have any questions, or if I can be of further assistance, please contact me at 713-418-5828 or email [sophia.davis@netiq.com](mailto:sophia.davis@netiq.com) .

Sincerely,

Sophia Davis  
MR Representative  
NetIQ Corporation  
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Houston, TX 77027  
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