



Wycom Systems, Inc.
 PO Box 310
 Yakutat, AK 99689
 orders@wycomsystems.com
 Phone: 800-869-0236

ANNUAL LICENSE AND SUPPORT AGREEMENT

| Date | Invoice |
|----------|---------|
| 4/5/2016 | 33802 |

| | |
|--|---|
| Bill To: WEBB COUNTY RAFAEL PENA 1110 WASHINGTON ST., STE 304 LAREDO, TX 78040 rpena@webbcountytexas.gov | Your Agreement includes: <ul style="list-style-type: none"> • Express shipping on loaner units • Hardware repairs – parts and labor • Shipping on repairs/loaner units • Unlimited technical support • Standard programming modifications • Wycom system license release updates • Priority call back |
| 9/1/2016 to 9/1/2017 | |

| Serial | Product | Amount |
|---|---|----------|
| 300979 | CM-3000 with ARCHIVE & 1 additional printer license | \$853.30 |
| - Payment constitutes acceptance of the Wycom License and Support Agreement (Rev. 10/01/2015) - Please verify your contact email address is correct - Add orders@wycomsystems.com to your email address book to ensure delivery | | |

REP - PROGRESSIVE BUSINESS SYSTEMS, INC. - 112

SUB-TOTAL \$853.30

TOTAL \$853.30



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| | |
|-------------------|----------------------|
| Customer | 05431 |
| Invoice | 33802 |
| Period | 9/1/2016 to 9/1/2017 |
| Amount Due | \$853.30 |

Please submit payment to:
 Wycom Systems, Inc.
 PO BOX 310
 Yakutat, AK 99689

WEBB COUNTY
 1110 WASHINGTON ST., STE 304
 LAREDO, TX 78040

WYCOM LICENSE AND SUPPORT AGREEMENT

Your Wycom System plays a vital role in your check security, signing, and disbursement process. We strive to minimize any lapse in your ability to secure, sign, and disburse checks, and our goal is to provide you with the best service and support in the industry.

TERMS:

Wycom Systems and the customer enter into this Agreement to render support and licensing service to the product(s) listed on the invoice.

The Agreement covers all parts and labor for repairing the product(s) in the event of mechanical failure. In addition, Wycom will provide support and assistance at no cost to the customer.

Changes to any programmed software (signatures, prefixes, etc.) are not covered within this Agreement.

It is understood that the product(s) covered by this Agreement is/are operational and is/are not in need of repair at the time this Agreement becomes effective. During the dates of the Agreement, if the product(s) listed on the invoice is/are in need of repair, upon notification, Wycom will send a loaner or replacement unit. If a loaner was shipped, Wycom will repair the defective unit and return it. If a replacement was shipped, the new unit takes the place of the unit in need of repair. This Agreement does not provide for repairs made necessary through damage by fire, water, accident or abuse.

Premier and Enterprise with Multiple Printer Licenses, OMNI and WyChecks Agreements provide an additional backup unit (Property of Wycom**) to be in possession of the customer and is to be used only as a disaster recovery solution if required.*

UNDER NO CIRCUMSTANCES SHALL WYCOM BE LIABLE IN ANY WAY FOR ANY INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO ANY LOSS OF BUSINESS OR PROFITS. THIS AGREEMENT COVERS THE DESCRIBED PRODUCT(S) ONLY. NO OTHER COMPUTER AND/OR PRINTER EQUIPMENT IS COVERED BY THIS AGREEMENT.

If your email information is missing or incorrect on the invoice, please notify orders@wycomsystems.com

See attached Invoice for the products(s) covered and total amount due under this Agreement

Please note: Wycom Systems, Inc., is the only authorized provider of licensing and support coverage for its check signing security systems.

Payment constitutes acceptance of the terms of this Agreement and ensures complete coverage of your system including loaner units, hardware repairs, technical support, and firmware version updates.

Rev. 10/01/2015