

Total Cost of Item(s) being purchased: \$ \$8,774.00

Do you have 3 quotes for all items listed above? Yes No

What is the purpose of each item(s) requested? The North X-ray – machine #83399 and south X-ray machine #83400 are utilized by Court Police officers to help screen all packages, containers, bags, purses, and items from people that come to court or do business at the Webb County Justice Center. The X- ray machines help maintain our building and Judicial system safe and secure for all who visit the Justice Center.

If the purchase is to replace item(s) is the item(s) being replaced currently in use?

Yes No Item #83400 out of order needs repairs or replaced

Yes No Item #83399 needs repairs

What is the impact or risk potential if we don't purchase item(s)? High risk of Contraband, Firearms, Explosives being brought into our building and courtrooms with high chances of major incidents occurring inside the Webb County Justice Center.

Please Circle Priority: **Critical** Upgrade Desirable

PRIORITY 1: CRITICAL – Required to prevent a **critical** reduction in service, operating efficiency, economy, and/or safety; to protect valuable property; and/or comply with insurance or code requirements.

PRIORITY 2: UPGRADE – Required for significant **upgrade** in service, operating efficiency, economy and/or safety of current operations.

PRIORITY 3: DESIRABLE – Required to introduce **desirable**, but optional new service, program, faculty or staff, or to make small improvements in operating efficiency, economy and/or safety.

Required with this form:

- Price quotes
- Pictures of item(s) to be replaced
- 5 copies



Department Head Signature

Date: _____

**** Please note this form must be filled out in its entirety for purchase to be considered for approval ****

smiths detection
bringing technology to life

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December 1, 2015

Webb County Justice Center
1110 Victoria St
Laredo, TX 78042

Dear Mr. Camarillo:

As a valued customer of Smiths Detection, we want to continue to provide the service and support to keep your equipment maintained and in peak operating condition at all times. We are committed to providing the service that will ensure your investment in our products is protected.

Our records indicate that your existing On-Site Service Agreement expired on your Smiths Detection* X-Ray equipment as of **June 27, 2015**. As you know, your Service Agreement provides you with a cost effective solution to assure trouble-free operation of your Smiths Detection products. Service Agreements also allow you to budget one fixed expense through the Agreement period. Any unplanned corrective maintenance expense is eliminated.

Our On-Site Agreement offers the following:

ON-SITE SERVICE AGREEMENT

- ✓ On-Site Service Coverage – 8:00 a.m. – 5:00 p.m., Monday – Friday excluding holidays
- ✓ Typical Response time; within 36 hours
- ✓ Covers all Labor, Travel Time and Travel Expenses
- ✓ Covers all Parts (X-Ray Tube/Generator Included)
- ✓ Reachback™-ReachbackID™ – 24 hour by 7 day Call Center Support
- ✓ One Annual Preventive Maintenance check. Complete operational and calibration procedure performed
- ✓ One Annual Radiation Survey
- ✓ Valued Customer Status – 15% Discount on Instructor Lead Training

Revised 6/4/10

THIS DOCUMENT CONTAINS SMITHS DETECTION PROPRIETARY INFORMATION THAT IS CONFIDENTIAL. IT SHALL BE MAINTAINED IN CONFIDENCE AND SHALL NOT BE DISCLOSED TO OTHERS WITHOUT THE EXPRESS WRITTEN CONSENT OF SMITHS DETECTION.

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According to our records, the following equipment is expiring. Included below is the price for a one-year Service Agreement.

Model Number	Serial Number	One Year - On-Site Agreement Price
HI-SCAN 6040ds	83400	\$4,387
HI-SCAN 6040ds	83399	\$4,387
Total:		\$8,774

To initiate coverage immediately, please call me or complete the Service Agreement Acceptance Form, which follows, sign where indicated and return to my attention. I will send to you a formal Service Agreement, which must be executed and returned to us together with payment for the term desired.

Should you need additional clarification on the enclosed, or if I can provide you with any other information, including information on our various training programs for your Smiths Detection equipment, please feel free to contact me at 410.612.2620 or by email at: Gina.Novotny@smithsdetection.com

Thank you and best regards,

Gina Novotny

Gina Novotny
Service Sales Agent

**Smiths Detection is a company formed through the acquisitions of Barringer Instruments and Heimann Systems*

