



Schedule for ServiceElite

This Schedule contains a listing of the Eligible Machines at the Specified Locations identified below for which IBM will provide the identified Services as described in the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations. The complete agreement between us about these Services consists of 1) this Schedule 2) the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations, and 3) the IBM Customer Agreement (or any equivalent agreement in effect between us).

Name and Address of Customer:

WEBB COUNTY
WEBB COUNTY MIS DEPT

Customer Billing Address:

WEBB COUNTY
WEBB COUNTY MIS DEPT
1110 WASHINGTON STE 304
LAREDO TX 78040-4471

Master Services Attachment Number: MAB6MF4
Statement of Work Number: AB7LMH

Change Authorization Number:
Customer Number: 09830342

Schedule Number:
Revised Schedule:
Schedule Effective Date:
Proposal Reference Date:

AB7LMH
No
07/19/2016
10/01/2016

Transaction Contract Period:
Start Date:
End Date:
Renewal Contract Period:

10/01/2016
09/30/2017
1 Year(s)

Charge Period Charges / Payment Plan (Inclusive of MES):

WSSU One Time Charges: 0.00
HWMA Re-estab One Time Charges: 0.00
SWMA ALF One Time Charges: 0.00
MMS for CISCO HW One Time Charges: 0.00
MMS for CISCO SW One Time Charges: 0.00
One Time Charges: 0.00

Maintenance Charges:
Service Charges:

TOTAL CHARGE PERIOD CHARGES:
Quarterly Billing Frequency

23,134.80
9,366.00
32,500.80
Calendar Year
Alignment

Charge Period:
Start Date:
End Date:

10/01/2016
09/30/2017

Automatic Inventory Increase Option Applies: N
Machine Maintenance Services Option #1: N
Software Services Option #2: N

Price Protection Option: Opt#1 Annual Price Protection
Pricing Method: Line Item

Charges are based on the current inventory and services identified in this Schedule. Actual charges may vary with any additions, deletions, or changes to the inventory or services. Any applicable taxes are not included in the charge amounts herein but will be added to your invoice.
For a Machine subject to usage charges, in addition to the Service charge identified herein, you will be separately billed for usage in accordance with applicable usage rates and billing cycles.

The Parties need not sign this Schedule, unless either of us requests it

Agreed to:

By: _____
Name (type or print): _____
Date: _____
Authorized signature

Agreed to:

By: _____
Name (type or print): _____
Date: _____
Authorized signature
International Business Machines Corporation



Schedule for ServiceElite

Enterprise Total for Charge Period by Customer Number Inclusive of MIES:

Customer No.	Customer Name	Customer Location	Charge
09830342	WEBB COUNTY	1110 WASHINGTON, SUITE 304, LAREDO TX 78040-4471	32,500.80
Total			32,500.80

Note: One Time Charges are not included in the Total

Schedule for ServiceElite

Maintenance Machine List

—Eligible Machine Description— A Machine is only considered "Eligible" if it is operational and in conformance with its official published specifications on the contract start date. Reinstating Maintenance Services after a lapse in Services may require payment of additional charges.

Machine	Model	Serial	Order	Product	City, State	Qty	Unit	Price	Start	End
Specified Location: 09630342										
IBM	3573	L2U	0078D0822	TS3100 TAPE LIBRARY	LAREDO TX 78040-4471	1	A	982.00	H	
IBM	3573	L2U	0078R2097	TS3100 TAPE LIBRARY		1	B	1,374.80	H	
IBM	7310	CR4	00003BC3B	RACK-MOUNTED HMC		1	A	528.00	H	
IBM	7316	TF3	00000085R	FLAT PANEL CONSOLE KIT		1	B	336.00	H	
IBM	8202	E4B	000071ADP	IBM POWER 720		1	B	6,828.00	H	
				PCI DDR 12X EXPANSION DRAWER		1				
				EXP 12S EXPANSION DRAWER		2				
				6 CORE 3.0 GHZ POWER7 PROCESSO		1				
IBM	8203	E4A	00004A510	POWER SYSTEM 520		1	B	8,424.00	H	
				19 INCH, 1.8 METER HIGH RACK		1				
				PCI/SCSI DISK EXPANSION DRAWER		2				
				CORE 4.7 GHZ PWR6 PROC CRD		1				
IBM	1726	HC4	00130582T	SYSTEM STORAGE DS3400		1	B	1,980.00	H	
IBM	1727	HC1	0013K056L	IBM SYSTEM STORAGE EXP3000		1	B	850.00	H	
IBM	1727	HC1	0013K0573	IBM SYSTEM STORAGE EXP3000		1	B	850.00	H	
IBM	3573	L2U	0078K1885	TS3100 TAPE LIBRARY		1	A	982.00	H	
Subtotal Without MIES								23,134.80		
Subtotal With MIES								23,134.80		

Total Change Period Charges for Maintenance Machine List Without MIES

Total Change Period Charges for Maintenance Machine List With MIES

See Legend for Details



Schedule for ServiceElite

Services List

Eligible Machine Description

Customer Technical Contact Name (if applicable):
Customer Primary Technical Contact name :
Customer Primary Technical Contact phone number :

Type	Model	Serial/Order Number	Support Services	Product Group Sample Period	Qty	Charges	Start Date	End Date	Change Supp
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Specified Location: 09830342

City, State: LAREDO TX 78040-4471

SWMA FOR IBM I

9,240.00

8203 E4A 00004A510
SWMA FOR POWERVM STANDARD ED

SOFTWARE MAINTENANCE P10 2 9,240.00
 CHARGEABLE PROCESSORS FULL SHIFT 2
 SOFTWARE MAINTENANCE D5 1 126.00
 CHARGEABLE PROCESSORS FULL SHIFT 2

8203 E4A 00004A510
Subtotal 9,366.00
 Total Charge Period Charges for Services List \$ 9,366.00

Note: One Time Charges are not included in these totals. See Legend for Details



Schedule for ServiceElite

Legends:

¹ Change adjustments related to inventory and Service charges will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

²TYPE OF SERVICE

- A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, next business day
- B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.
- C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective
This type of repair Service includes a response objective and is not a guarantee.
- D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day, 2 hour response objective.
This type of repair Services includes a response objective and is not a guarantee.
- X) EasyServe (remotely delivered services)

³MAINTENANCE SERVICES

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 4) Maintenance of Non-IBM Machines - Cisco Products
- 5) Maintenance of IBM Machines - Enhanced Service Response
- 6) Service for Machines Withdrawn from IBM Maintenance
- 7) Non-IBM Services for Machines Withdrawn from IBM Maintenance
- 8) Maintenance of IBM Machines (Labor Only)
- 9) Non-IBM Memory Exchange
- 10) Enhanced Parts Inventory
- 11) Spare Machine
- 12) Key Operator Support
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs
- 17) IBM Maintenance Services - Applications Maintenance Services for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade, for selected Non-IBM Machines

⁴Charges shown are for the Charge Period

- A (C) indicates a Machine that will have usage charges billed separately.
- An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.
- An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.
- An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElet CHS contract with duplicate Maintenance Services coverage.
- A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.
- An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing not included.
- An (N) indicates that the Product is a non-GSA Schedule item.
- An (O) indicates a one time charge.
- A (P) indicates a Machine or Service with coverage on a non-CHS contract.
- An (R) indicates the usage charge rate (feet, hours, or impressions) for a Machine under a usage plan.
- An (S) indicates a manual order installation date change.
- A (U) indicates usage charges which are measured in either feet, hours, or impressions.
- A (W) indicates a Machine under warranty.
- An (X) indicates On-order Products which are shown for planning purposes only.
- A (Y) indicates On-order MES Products which are shown for planning purposes only. These charges are included in the related Machine.

⁵ Charges Start/Stop dates shown are those that differ from the Contract Period Start/End Dates