



851 Trafalgar Court  
Suite 160W  
Maitland, FL 32751

407-767-0570 | 1866-278-4765

FEBRUARY 15, 2017

Margie Ramirez Ibarra, County Clerk  
County of Webb, State of Texas  
1110 Victoria Street, Suite 201  
Laredo, Texas 78040

Re: Acclaim Software Maintenance Agreement 3 Month Agreement

Dear Ms. Ibarra,

This letter is to confirm a 3 month agreement for Acclaim Software Maintenance effective **2/1/2017 to 4/30/2017** and then month to month arrangements for Acclaim Maintenance after the expiration of the maintenance term.

The 3 month invoice will be **\$8,137.81, for coverage term 2/1/2017 to 4/30/2017.**

Starting **May 1, 2017**, the monthly invoiced amount will be **\$2,712.60** for the Acclaim product. Harris will continue to fulfill our obligations under the maintenance agreement to ensure Webb County is able to properly serve its customers.

The maintenance fee will be billed one month in advance and payment will need to be processed within 10 days of receipt of invoice. Please give a 30 day notice in writing prior to the planned end of the County's use of Acclaim.

If you wish to discuss this matter further, please do not hesitate to call me at 1-866-278-4765.

Warm Regards,  
Melinda Paradiso  
Vice President, Client Services