# EXHIBIT A – RENEWAL FORM

Customer:		Bill To:	
Webb, County of (TX) 1110 Washington Street - Suite 204 Laredo TX 78040 United States		Attn: Cynthia M Webb, County of 1110 Washingto Laredo TX 7804 United States Phone: (704) 283-3 Email:	of (TX) on Street - Suite 204 40
Quote Date: Valid From:	3/2/2017 <u>N/A</u>	Revision:	2
Valid To:  Requested Service Date:	N/A Order Number: Initial Term:	3/14/17-3/13/18	

<u>Order Summary</u> NOTE: The following discounts are available if the contract is pre-paid for the specified number of years: 2 year = 4% discount, 3 year = 6% discount, 4 years = 8% discount, 5 years = 10% off your ongoing annual license

Item	Annual Renewal License Prorated Invoice		
Insight Software License License Subscription & Maintenance	\$14,742.00		
Total	\$14,742.00		

Included with License	
Unlimited Customer Support M – F, 6:00 AM – 6:00 PM PT	
Product Upgrades to Licensed Software	

NOTES:			

## **Order Detail**

Note: Items designated as Not Applicable (N/A, NA) on the Summary form are not included. Customers may request a quote for these services at their discretion through the term of this contract.

# 1.0 Insight Enterprise (IN)

#### License Subscription to NEOGOV IN

The Customer's subscription to the Insight platform includes the following functionality:

#### Recruitment

- Online job application
- Online job announcements and descriptions
- Automatic online job interest cards
- Recruitment and examination planning

#### Selection

- Configurable supplemental questions
- Define unique scoring plans
- Test analysis and pass-point setting
- Score, rank, and refer applicants

# **Applicant Tracking**

- Email and hardcopy notifications
- EEO Data collection and reports
- Track applicants by step/hurdle
- · Schedule written, oral, and other exams
- Candidate Self-Service Portal for scheduling and application status

#### Reporting and Analysis

- 90 standard system reports
- Ad Hoc reporting tool

#### **HR Automation**

- Create and route job requisitions for approval
- · Certification/eligible lists

## 2.0 GovernmentJobs.com Job Posting Subscription NA

## (GJC) License Subscription

- Enables organizations to advertise their job postings created in Insight on the GovernmentJobs.com website.
- · May add an unlimited number of postings

Note: jobs advertised on the promotional and transfer webpage's are not advertised on GovernmentJobs.com as these are typically for internal employees.

## 3.0 NEOGOV Perform (PE)

## License Subscription to NEOGOV PE

The annual license for the NEOGOV Performance Evaluations Software includes the following:

- Configurable Performance Evaluations
- Goal Library
- Shareable Competency Content
- Development Plans
- Configurable Process Workflows
- Ability to build Content sections for re-use
- Configurable Rating Scales
- Ability to build Library of Writing Assistants
- 360 Reviews
- Configurable Email Notifications
- Automatic Evaluation Creation
- Ability to perform actions in bulk for Employees & Evaluations

## 4.0 NEOGOV Onboarding (ON) NA

#### License Subscription to NEOGOV ON

- Electronic Employee File
- W4
- IQ
- Configurable Workflow
- Task Manager
- Employee data upload
- Attachments
- Build your own Onboarding forms\*

- Background forms \$295 per form
- Dynamic Forms \$195 per form
- Updates to existing forms \$200 an hour

#### 5.0 NEOGOV Integrations NA

NEOGOV offers Standard Integrations as well as platform APIs for 3<sup>rd</sup> party system integration(s).

## Standard Integrations include:

- Conduct project scope, review integration plan, discuss timeline, and set schedule for required meetings
- Annual Maintenance By NEOGOV

Note: NEOGOV APIs are to be configured directly by Customer staff using NEOGOV documentation. If required, Professional Services may be included by NEOGOV to help define and validate scope, business requirements, timelines, and associated costs (if applicable).

<sup>\*</sup>NEOGOV ON includes I9 and W4 standard forms that are updated by NEOGOV. Additional forms or form maintenance is available by NEOGOV Professional services at the following cost:

#### 6.0 NEOGOV Services NA

#### Setup and Provisioning

The following activities are conducted as part of the NEOGOV implementation:

- Customer to review the project kick-off tutorial for information on the project timeline, deliverables, and establish project expectations.
- NEOGOV will establish the Customer's production environment

## **Training**

NEOGOV training is available online (web-based, pre-built, content) unless otherwise proposed as included in the Order Form. All customers have full access to the demo/training environment setup for Insight.

NEOGOV's pre-built, online training consists of a series of web courses as well as a series of hands-on exercise designed to introduce the standard features and functions and may be used as reference material by the staff following training to conduct day-to-day activities. The pre-built, online training includes exercises that are designed to be flexible enough to allow Customer led training sessions internally to introduce user-specific requirements and processes for staff to learn the system as closely as possible to the customer's actual recruitment processes after go-live.

## **Order Form Terms and Conditions:**

- (1) The Customer hereby orders and GovernmentJobs.com, Inc. (d/b/a NEOGOV, Inc., hereafter "NEOGOV") agrees to provide the services described in this Order Form. THE SERVICES ARE PROVIDED PERSUANT TO THE TERMS AND CONDITIONS OF THIS ORDER FORM AND THE SERVICE AGREEMENT BETWEEN NEOGOV AND THE CUSTOMER.
- (2) The Customer agrees that the payment schedule is as follows:

## Provide all required software and licenses

One hundred percent (100%) of the annual license price is payable within thirty (30) days of execution of this Order Form and Service Agreement.

## **Software Provisioning**

One hundred percent (100%) of the non-recurring costs are to be paid to NEOGOV within thirty (30) days of the execution of this Order Form and Service Agreement. N/A

## Training

One hundred percent (100%) of the non-recurring costs are to be paid to NEOGOV within thirty (30) days of the execution of this Order Form and Service Agreement. N/A

- (3) Neither the Customer nor NEOGOV will be bound by this Order Form until it has been signed by authorized representatives of both parties.
- (4) Changes or alterations to this Order Form will not be accepted.

THERE ARE SIGNIFICANT ADDITIONAL TERMS AND CONDITIONS, WARRANTY DISCLAIMERS AND LIABILITY LIMITATIONS CONTAINED IN THE SERVICE AGREEMENT BETWEEN THE CUSTOMER AND NEOGOV.

DO NOT SIGN THIS ORDER FORM BEFORE YOU HAVE READ THE SERVICE AGREEMENT IN ITS ENTIRETY. YOUR SIGNATURE BELOW INDICATES THAT YOU HAVE READ THE SERVICE AGREEMENT AND AGREE TO BE BOUND BY ITS PROVISIONS.

<u>Customer</u>	NEOGOV, Inc.
Signature: Print Name: Title: Date:	Signature: Print Name: Title: Date:

# **NEOGOV**

Invoice

Governmentjobs.com, Inc. 300 Continental Blvd Suite 565 El Segundo CA 90245

**Bill To** 

Cynthia Mares Webb, County of (TX) 1110 Washington Street - Suite 204 Laredo TX 78040 United States Date Number 2/7/2017 INV20347

Due Date

3/9/2017

Terms

Net 30

P.O. No.

Item	Description	Period Covered	Amount
IE - Renewal	Insight Enterprise Software License	3/14/2017 - 3/13/2018	14,742.00

For billing questions please call (310) 426-6304 Or email us at accounting@neogov.com.

To pay invoices online, view statements, or update your billing information please contact us to obtain access to our customer billing center.

Total 14,742.00 Amount Due \$14,742.00

# Governmentjobs.com, Inc.

Payments Online

To pay via credit card, please login to our Netsuite Customer Billing Center. If you do not have access to our Customer Center, please email us at accounting@neogov.com or call 310.426.6304 for assistance.

Payments by Wire:

Silicon Valley Bank Account #: 3302022848 Account Name: Governmentjobs.com, Inc. Bank Routing No.: 121140399 Swift Code: SVBKUS6SIBO

#### **Remittance Slip**

Customer Invoice # Amount Due Amount Paid Webb, County of (TX) INV20347 \$14,742.00

## Make Checks Payable To

Governmentjobs.com, Inc. Governmentjobs.com, Inc. 300 Continental Blvd Suite 565 El Segundo CA 90245