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July 18, 2017

Rafael Peña  
Information Technology Director  
Webb County  
1110 Washington St.  
Laredo, TX 78040

RE: Sole Source Procurement

Dear Mr. Peña:

Please accept this letter as confirmation that Tyler Technologies, Inc. is the sole provider of the Tyler System Management Services (TSM). Additionally, Tyler is the only party authorized to support, host, and update or modify the software.

Tyler is the sole developer and implementer of the Tyler Systems Management Service (TSM).

Please let me know if you have any additional questions.

Regards,

A handwritten signature in blue ink, appearing to read "Re Kennedy-Jensen".

Robert Kennedy-Jensen  
Senior Corporate Attorney