
International Business Machines Corporation

WEBB COUNTY
MIS DEPT
1110 WASHINGTON
SUITE 304
LAREDO TX 78040-4471

April 06, 2018

Subject: Proposal for IBM Services

Reference: AN3JFJ

Thank you for your interest in doing business with IBM. This proposal will allow you to customize your service contract to meet your current and future requirements. The Master Services Attachment, any applicable Statement of Work, Change Authorization, and the Schedule, contain the services we discussed and will allow you to add additional services as your requirements change.

The Master Services Attachment, any applicable Statement of Work, Change Authorization, and the Schedule will constitute the Agreement between us, once it is signed by both parties. The prices and terms and conditions are valid through July 05, 2018 provided your contract start date is on or prior to this date. If your contract start date is after the date listed above, this quote is for planning purposes only and is subject to change.

We appreciate your business, and look forward to delivering these services to you. Thank you for doing business with IBM.

NOTE: If Software Maintenance is part of your proposal, After License Fees may apply if proposal is signed after proposal start date. (see schedule)

Sincerely,



Schedule for ServiceElite

This Schedule contains a listing of the Eligible Machines at the Specified Locations identified below for which IBM will provide the identified Services as described in the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations. The complete agreement between us about these Services consists of 1) this Schedule 2) the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations, and 3) the IBM Customer Agreement (or any equivalent agreement in effect between us).

Name and Address of Customer:

WEBB COUNTY
MIS DEPT
1110 WASHINGTON
SUITE 304
LAREDO TX 78040-4471

Customer Billing Address:

WEBB COUNTY
WEBB COUNTY MIS DEPT
1110 WASHINGTON STE 304
LAREDO TX 78040-4471

Master Services Attachment Number: MAB6MF4
Statement of Work Number: AN3JFJ
Change Authorization Number:
Customer Number: 09830342

Schedule Number: AN3JFJ
Revised Schedule: No
Schedule Effective Date: 04/06/2018
Proposal Reference Date: 10/01/2018

Transaction Contract Period:
Start Date: 10/01/2018
End Date: 09/30/2019
Renewal Contract Period: 1 Year(s)

***Charge Period Charges / Payment Plan (Inclusive of MES):**

WSU One Time Charges: 0.00
HWMA Re-estab One Time Charges: 2,352.00
SWMA ALF One Time Charges: 0.00
MMS for CISCO HW One Time Charges: 0.00
MMS for CISCO SW One Time Charges: 0.00
One Time Charges: 0.00

***Maintenance Charges:** 10,979.64
***Service Charges:** 9,366.00
***TOTAL CHARGE PERIOD CHARGES:** 22,697.64
Quarterly Billing Frequency Calendar Year Alignment

Charge Period:
Start Date: 10/01/2018
End Date: 09/30/2019
¹Accumulated Adjustment Invoicing Option: N

Automatic Inventory Increase Option Applies:
Machine Maintenance Services Option #1: N
Software Services Option #2: N
Price Protection Option: Opt#1 Annual Price Protection
Pricing Method: Line Item

*Charges are based on the current inventory and services identified in this Schedule. Actual charges may vary with any additions, deletions, or changes to the inventory or services. Any applicable taxes are not included in the charge amounts herein but will be added to your invoice.

For a Machine subject to usage charges, in addition to the Service charge identified herein, you will be separately billed for usage in accordance with applicable usage rates and billing cycles.

The Parties need not sign this Schedule, unless either of us requests it.

Agreed to:

WEBB COUNTY

By: _____
Authorized signature

Name (type or print): _____

Date: _____

Agreed to:

International Business Machines Corporation

By: _____
Authorized signature

Name (type or print): _____

Date: _____

IBM Schedule for ServiceElite

Enterprise Total for Charge Period by Customer Number Inclusive of MES:

Customer No.	Customer Name	Customer Location	Charges ⁴
09580606	WEBB COUNTY	1110 VICTORIA ST 201, MARGIE IBARRA LAREDO TX 78040-4421	2,352.00
09583202	WEBB COUNTY	1110 WASHINGTON ST STE, LAREDO TX 78040-4466	2,833.68
09830342	WEBB COUNTY	1110 WASHINGTON, MIS DEPT LAREDO TX 78040-4471	15,159.96
Total:			20,345.64

Note: One Time Charges are not included in the Total

IBM Schedule for ServiceElite

Maintenance Machine List

--Eligible Machine Description-- A Machine is only considered "Eligible" if it is operational and in conformance with its official published specifications on the contract start date. Reinstating Maintenance Services after a lapse in Services may require payment of additional charges.

Mfg	Type	Mod/Feat	Add/Rem	Order/Serial Number	Related Order/Serial Number	Product Description	Qty.	Service Level Code ²	Maint Svc ³	Charges ⁴	Charges Start ⁵	Charges Stop ⁵
				Specified Location: 09580606		City, State:LAREDO TX 78040-4421						
IBM	1747	HC1		001301K75		SYSTEM STORAGE EXP2512	1	002	1	378.00		
IBM	3573	L4U		0078W1414		TS3200 TAPE LIBRARY	1	002	1	1,974.00		
Subtotal Without MES										2,352.00		
Subtotal With MES										2,352.00		
				Specified Location: 09583202		City, State:LAREDO TX 78040-4466						
IBM	3573	L2U		0078AC447		TS3100 TAPE LIBRARY	1	000	1	1,416.84	H	
IBM	3573	L2U		0078AE957		TS3100 TAPE LIBRARY	1	000	1	1,416.84	H	
Subtotal Without MES										2,833.68		
Subtotal With MES										2,833.68		
				Specified Location: 09830342		City, State:LAREDO TX 78040-4471						
IBM	3573	L2U		0078K1885		TS3100 TAPE LIBRARY	1	002	1	1,011.96	H	
IBM	7310	CR4		00003BC3B		RACK-MOUNTED HMC	1	002	1	540.00	H	
IBM	8203	E4A		00004A510		POWER SYSTEM 520	1	000	1	4,242.00	EH	03/31/2019
Subtotal Without MES										5,793.96		
Subtotal With MES										5,793.96		
Total Charge Period Charges for Maintenance Machine List Without MES										\$10,979.64		
Total Charge Period Charges for Maintenance Machine List With MES										\$10,979.64		

See Legend for Details



Schedule for ServiceElite

Services List

Customer Technical Contact Name (if applicable):
 Customer Primary Technical Contact name:
 Customer Primary Technical Contact phone number:

-----Eligible Machine Description-----

Type	Model	Serial/ Order Number	Support Service	Product Group / Service Option	Qty.	Charges ⁴	Services Start	Charges Start ⁵	Charges Stop ⁵
			Specified Location: 09580606	City, State:LAREDO TX 78040-4421					
			HWMA REESTABLISHMENT FEE			378.00	O		
1747	HC1	001301K75		LAPSED MONTHS OF HWMA COVERAGE	18				
			HWMA REESTABLISHMENT FEE			1,974.00	O		
3573	L4U	0078W1414		LAPSED MONTHS OF HWMA COVERAGE	18				
					1	0.00			
Subtotal						0.00			
			Specified Location: 09830342	City, State:LAREDO TX 78040-4471					
			SWMA FOR IBM i			9,240.00			
				SOFTWARE MAINTENANCE P10					
8203	E4A	00004A510		CHARGEABLE PROCESSORS FULL SHIFT	2				
			SWMA FOR POWERVM STANDARD ED			126.00			
				SOFTWARE MAINTENANCE D5					
8203	E4A	00004A510		CHARGEABLE PROCESSORS FULL SHIFT	2				
					1	9,366.00			
Subtotal						9,366.00			
Total Charge Period Charges for Services List						\$9,366.00			

Note: One Time Charges are not included in these totals.

See Legend for Details

Legends:

¹Charge adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

²SERVICE LEVEL CODE: SERVICE RESPONSE TIME IS AN OBJECTIVE, NOT A GUARANTEE

000 - IBM ON-SITE REPAIR: ON-SITE REPAIR 24 X 7 X 365 STANDARD RESPONSE TIME

002 - IBM ON-SITE REPAIR: ON-SITE REPAIR 9 X 5 NEXT BUSINESS DAY RESPONSE TIME, MON-FRI 08:00-17:00, EXCLUDING NATIONAL HOLIDAYS

³MAINTENANCE SERVICES

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 4) Maintenance of Non-IBM Machines - Cisco Products
- 5) Maintenance of IBM Machines - Enhanced Service Response
- 6) Service for Machines Withdrawn from IBM Maintenance
- 7) Non-IBM Service for Machines Withdrawn from IBM Maintenance
- 8) Maintenance of IBM Machines (Labor Only)
- 9) Non-IBM Memory Exchange
- 10) Enhanced Parts Inventory
- 11) Spare Machine
- 12) Key Operator Support
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs
- 17) IBM Maintenance Services - Applications Maintenance Services for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade, for selected Non-IBM Machines

⁴Charges shown are for the Charge Period

An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.

An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.

An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ ServiceElect CHIS contract with duplicate Maintenance Services coverage.

A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.

An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing not included.

An (N) indicates that the Product is a non-GSA Schedule item.

An (O) indicates a one time charge.

A (P) indicates a Machine or Service with coverage on a non-CHIS contract.

An (S) indicates a manual order installation date change.

A (W) indicates a Machine under warranty.

An (X) indicates On-order Products which are shown for planning purposes only.

A (Y) indicates On-order MES Products which are shown for planning purposes only. These charges are included in the related Machine.

⁵Charges Start/Stop dates shown are those that differ from the Contract Period Start/End Dates