

Form G - Program Improvement Request - Computer Hardware/Software

Purpose

To provide IT Services with sufficient information on computer-related requests to make a determination concerning replacement or new computer hardware/software.

Instructions

Request Type- for the upcoming budget submission process, there are three types of requests:

- New Hardware- Request for new mainframe and P.C. hardware
- Replacement hardware- Request for replacement mainframe and P.C. hardware
- P.C. packaged software products- Request for P.C. packaged software products (spreadsheets, data base, word processing, etc.)

***Please note all of the types that apply to your request.

Possible Funding Source - provide alternative funding, if any, for this request.

Description of Need and Justification - describe the hardware and software you are requesting along with its intended purpose. Please be sure to use sufficient detail and indicate how this request implements the County's Strategic Plan.

Expected Benefits - the benefits you expect to realize from your requested hardware/software must be clearly documented. The expected benefits should include cost savings, increased productivity, increased public service, mandates, etc.

Department Head Signature, etc. - each request should be signed and prioritized by the department head. Include a contact name and telephone number in case additional information is needed.

Scoring - this section will be used by IT Services in evaluating the request.

PROGRAM IMPROVEMENT REQUEST COMPUTER HARDWARE AND SOFTWARE

Department	<u>Pre-Trial Services</u>	Budget No. _____
Title of PIR	_____	Request Type _____
PIR #	_____ (assigned by Data Services)	Possible Funding Source

Description of Need and Justification (Include to whom the equipment will be assigned to and their respective Division, if applicable)

Our Dell tablets assigned to the judicial bond officers have exceeded the available warranty are experiencing Mother Board malfunctions. The recommendation from the I.T. department and from a local independent computer service technician determined that the units need to be replaced. Our judicial bond officers are required to utilize the tablets during court proceedings in order to be

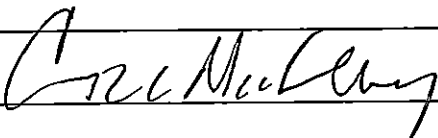
productive and efficient in the court room providing accurate information to the judges.

We are requesting 7 Surface Pro Core Tablets plus licenses. Purchasing quote has been requested and will follow.

Department Head Signature	Priority _____
Department Contact Person	Phone _____
Received by Office of Budget and Evaluation	Rec'd by Data Services

Scoring

Cost Savings	Improved Management Controls
_____	_____
Cost Avoidance	Multi-Use Systems
_____	_____
Legal Requirements	Cost Recapture
_____	_____
Service to the Public	Critical System Upgrade
_____	_____


Elected Official or Department Head Signature

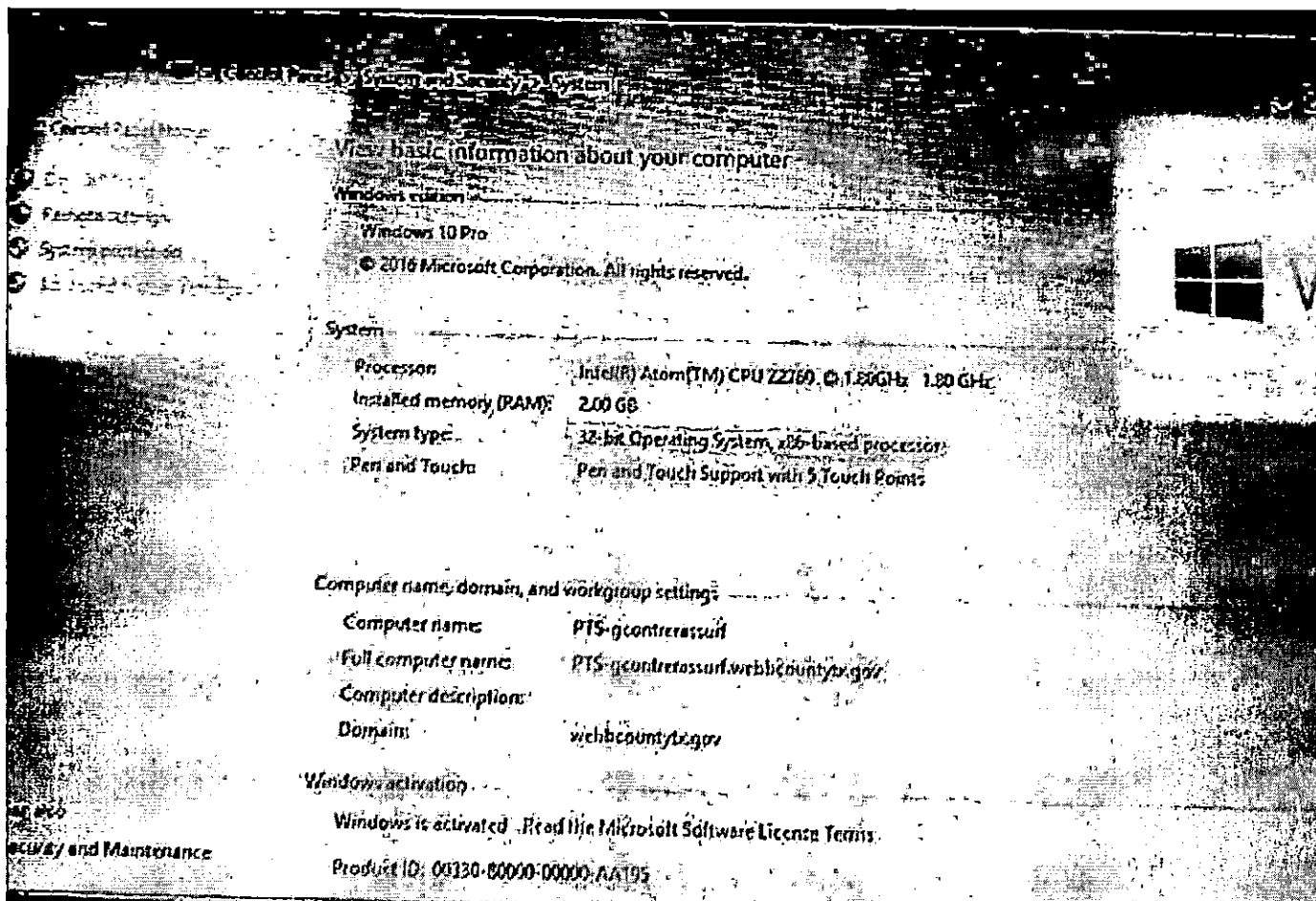
4/28/19
Date

Cornell Mickley

From: Yenko Jimenez
Sent: Friday, July 19, 2019 11:52 AM
To: Cornell Mickley
Cc: Christina Alvarado; Gus Ornelas; Jesus Fernandez
Subject: Odyssey Navigator

Hello Mr. Mickley,

We are not able to install Odyssey Navigator on your surfaces. The installed processor on those tablets is 32 bits and does not meet basic requirements. See attached image below. You will need to replace those four tablets with a 64 bit processor. Do you want me to get you a quote for four Microsoft surfaces? Please advise, thanks!



Yenko D. Jimenez

Systems Administrator
Webb County | I.T. Department
Phone (956)523-4000 Fax (956) 523-5007
Laredo, Texas



QUOTE CONFIRMATION

DEAR GUS ORNELAS,

Thank you for considering CDW•G for your computing needs. The details of your quote are below. [Click here](#) to convert your quote to an order.

QUOTE #	QUOTE DATE	QUOTE REFERENCE	CUSTOMER #	GRAND TOTAL
KZM2022	10/25/2019	SURFACE	1279827	\$13,502.51

QUOTE DETAILS				
ITEM	QTY	CDW#	UNIT PRICE	EXT. PRICE
<u>Microsoft Surface Pro 6 - 12.3" - Core i7 8650U - 16 GB RAM - 512 GB SSD</u> Mfg. Part#: LQJ-00001 UNSPSC: 43211509 Contract: NIPA ESCR4 Tech & IWB Solutions Products/Services (R160201)	7	5298666	\$1,525.87	\$10,681.09
<u>Microsoft Extended Service Plan SVC Agreement for Surface Pro 3 3-Year</u> Mfg. Part#: A9W-00001 UNSPSC: 81112307 Contract: NIPA ESCR4 Tech & IWB Solutions Products/Services (R160201)	7	3072616	\$98.69	\$690.83
<u>Microsoft Surface Pro Signature Type Cover - keyboard - with trackpad, acce</u> Mfg. Part#: FFQ-00001 UNSPSC: 43211706 Contract: NIPA ESCR4 Tech & IWB Solutions Products/Services (R160201)	7	4634727	\$133.14	\$931.98
<u>Microsoft Surface Pen - stylus - Bluetooth 4.0 - platinum</u> Mfg. Part#: EYV-00009 UNSPSC: 43211709 Contract: NIPA ESCR4 Tech & IWB Solutions Products/Services (R160201)	7	4637708	\$83.44	\$584.08
<u>Tripp Lite 4-Port Portable Slim USB 3.0 Superspeed Hub w/ Built In Cable</u> Mfg. Part#: U360-004-SLIM UNSPSC: 43211604 Contract: NIPA ESCR4 Tech & IWB Solutions Products/Services (R160201)	7	4372577	\$22.04	\$154.28
<u>UAG Rugged Case for Surface Pro 6, Pro 5, Pro LTE, Pro 4 - Black - case for</u> Mfg. Part#: UAG-SFPRO4-BLK-VP UNSPSC: 53121705 Contract: NIPA ESCR4 Tech & IWB Solutions Products/Services (R160201)	7	3866218	\$65.75	\$460.25

PURCHASER BILLING INFO	SUBTOTAL	\$13,502.51
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Billing Address: WEBB COUNTY PURCHASING DEPT ACCTS PAYABLE 1110 WASHINGTON ST STE 203 LAREDO, TX 78040-4470 Phone: (956) 523-4285 Payment Terms: Net 30 Days-Govt State/Local	SHIPPING	\$0.00
	SALES TAX	\$0.00
	GRAND TOTAL	\$13,502.51
DELIVER TO: Shipping Address: WEBB COUNTY PURCHASING DEPT GUS ORNELAS 1110 WASHINGTON ST STE 203 LAREDO, TX 78040-4470 Phone: (956) 523-4285 Shipping Method: UPS Ground	Please remit payments to: CDW Government 75 Remittance Drive Suite 1515 Chicago, IL 60675-1515	

Need Assistance? CDW•G SALES CONTACT INFORMATION		
	Juan Camargo (866) 405-6241	juancam@cdwg.com

This quote is subject to CDW's Terms and Conditions of Sales and Service. Projects at <http://www.cdwg.com/content/terms-conditions/product-sales.aspx>
 For more information, contact a CDW account manager

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Pricing Proposal
 Quotation #: 17952504
 Created On: 10/25/2019
 Valid Until: 11/30/2019

WEBB COUNTY

IAM

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Gregory Gonedes
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 Suite 375
 Austin, TX 78746
 Send PO's to: Texas@shii.com
 8008706079
 5127320232
 Phone: 800-870-6079
 Fax: 512-732-0232
 Email: gregory_gonedes@shii.com

All Prices are in US Dollar (USD)

Product	Qty	Your Price	Total
1 OfficeProPlus 2019 SNGL MVL Microsoft - Part#: 79P-05746 Contract Name: Microsoft Software VAR Contract #: DIR-TSO-4092	7	\$359.36	\$2,515.52
2 WinSvrCAL 2019 SNGL MVL UsrCAL Microsoft - Part#: R18-05796 Contract Name: Microsoft Software VAR Contract #: DIR-TSO-4092	7	\$27.01	\$189.07
3 Microsoft Exchange Standard CAL 2019 Single Language Microsoft Volume License (MVL) Microsoft - Part#: 381-04517 Contract Name: Microsoft Software VAR Contract #: DIR-TSO-4092	7	\$63.03	\$441.21
Total			\$3,145.80

Additional Comments

Service Level Agreements:

- 1. Quotes:** Quote requests will be acknowledged within 4 business hours of each request. Under normal circumstances, quotes will be provided within 24-48 hours of the initial request. If quotes will take longer than this timeframe, status updates will be provided at reasonable intervals.
- 2. Orders:** All valid orders will be processed within 24 hours.
- 3. Contract Documents:** All submissions will be reviewed and responded to within 24 business hours. Actual processing time will vary based on quality and complexity of the submission.