

Proposal Webb County

Quote Number: PBXQ3017

Webb County REQUEST FOR PROPOSAL PARKING ACCESS & REVENUE CONTROL SYSTEM

Submitted to: Webb County

1110 Washington Street, Suite 101 Webb County, TX, 78040, USA **ATTN: Debbie Cadena**

ATTN: Debbie Cadena Tel: 956-523-5936

E-Mail: decadena@webbcountytx.gov

Submitted by:

ParkingBOXX

Tel/Fax: 800-518-1230

E-Mail: proposals@parkingboxx.com

Why **Parking BOXX**?





PARKING EXPERTISE & INNOVATION

Looking for ways to optimize parking revenue?

- Over 75 years of parking industry expertise.
- North American manufacturing and Support.
- First unattended EMV in parking & ADA compliant.
- Built to withstand the harsh Canadian winters as well as the heat & humidity of the Caribbean.



BEST PRICE GUARANTEE

If you have an apples-to-apples quote lower than our Total System Price, Parking BOXX will beat it by 10%.

Buy direct from the Manufacturer & SAVE.



CUSTOM BRANDING

Match your corporate branding and colors! Ensure your customers know they are in the right parking lot. Extend your customer experience to the curb.



BEST INSTALLATION & SUPPORT

We have the best people in the industry. They enjoy what they do and they're darn good at it too!



IN A RUSH?

We'll get you a proposal faster than anyone in the industry. And our delivery times are the shortest in the industry.



INC 5000

Recently listed as one of the fastest growing companies in the U.S.

Custom Branding



EXTEND YOUR BRANDING TO THE PARKING AREA!

























WALK-UP PAYMENT





EXIT + HOTEL CARD DROP



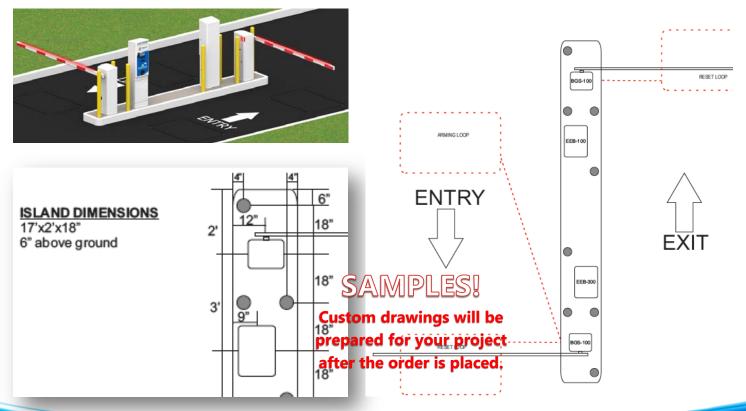
SAMPLE Laneway



LANEWAY 3D RENDERINGS & 2D DRAWINGS

Here are 3D renderings & 2D drawings of a sample laneway. Customized 2D Drawings (see bottom two images) for your specific system configuration will be provided once your system has been ordered.







EASE[™] & Parking Server

Central Parking System Control

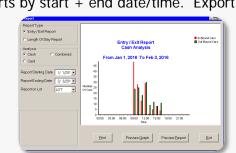
The Parking Management Software is called EASE.

- Easily and quickly control all aspects of the parking system from the Parking Server via the LAN or Cloud.
- View real-time transaction counts, ticket status, space available counts, RFID access control usage.
- Scale from a single parking laneway to many laneways across multiple garages.
- Configure complex parking rate structures, re-rates, validations, discounts, coupons.
- View real-time machine operational status, including live screen view and component status.
- Incorporate RFID access control credentials (access permissions, usage control) & holders (monthly parkers, employees, etc.).
- Generate reports, export data to HTML, Excel, CSV, XML, or PDF data for further manipulation or integration.
- Audit trails may be printed at stations to enhance cash controls.
- View detailed system logs and monitor via email/text alerts.
- Create granular user permissions to limit access.
- Automate data back-ups. Optional RAID fail-over drive.
- Integrate with third-party systems.
- **PCI & EMV Compliant**
- UPS backup protects electronics and provides stable current.

Validation Solutions & Passes

- Discount (amount, time, percentage) or re-rate via:
 - On-line validation stations
 - Web-based validation
 - Coupon chaser tickets or printed stickers
- Automated pass sales

Reports





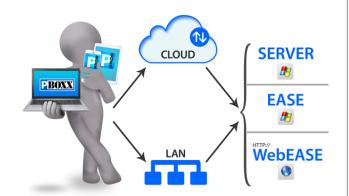
redit Card Detail Report 01/15/16 12:09 01/15/16 12:14 01/15/16 12:09 01/15/16 12:11 01/15/16 12:10 01/15/16 12:12



ANYTIME. ANYWHERE.

Access the Parking Management Software:

- Cloud: Access the Parking Server, EASE software or WebEASE from the Cloud.
- LAN: Access the Server, EASE or WebEASE directly through your LAN.
- Workstation: Install an EASE client directly on any Windows device in your network. Create a desktop shortcut to WebEASE on any device/any OS in your network.



SERVER FORM-FACTOR OPTIONS

99.99% Server Uptime, plus options to match your needs:



- The Rackmount Parking Server: Optimized CPU, RAM and design ensure high availability for high volume sites. Optional mirrored RAID drive optimizes up-time in the event of a drive failure. Rackmount form factor utilizes your existing server room security features. Physical security ensures only authorized personnel access this Server via authorized user accounts. (Server 2012 or W7)
- The Parking Server/Workstation: for sites that want to utilize the Server as a workstation. Includes LCD, keyboard, and mouse. Coupons/reports printer is optional. (Server 2012 or W7)
- The Economy Parking Server: for budget-conscious sites with low volume traffic. This option may also incorporate an LCD, keyboard, mouse and coupons/reports printer. (W7 only)

* VM Server environments are also supported.

STANDARD MODULES

EASE modules include: EASE (parking operations, counters, occupancy, parking passes), PayEASE (revenue calculation, collection & PCI/EMV/Interac compliant payments), CardEASE (RFID access credentials), DiscEASE (validations, coupons, re-rates), DiscPrint (coupons printing), MonitorEASE (system performance, email/text alerts), ReportEASE (reporting), WebEASE (browser based report access).

UPGRADE MODULES

CashEASE (cashier/attendant), ValEASE (validation station), GuestEASE (hotel guest station), VideoEASE (video monitoring), CallEASE (intercom/help calls via VoIP or analog), License Plate Recognition, License Plate Inventory, EventEASE (event reservations), Valet Parking, Pay By Phone, Hotel Guest Integrations, Validation Integrations.



ENTRY BOXX

High-Speed Ticketing

Print entry ticket, pay on entrance, or allow pre-paid event parking.

- Ticket machine provides on-line real time ticketing data. Press button, take ticket, barrier gate opens.
- Custom branding: corporate colors, logo and customized text.
- Sunlight readable LCD with 4-lines & customized instructions.
- Intelligent thermal ticket with multiple lines of text, barcode, date & time, ticket number, lane number & custom header.
- Issues 5,250 thermal tickets per paper fill. Also see our high-capacity dual-printer option.
- Single ticket issues only when a vehicle is present and barrier gate arm is closed.
- Retracted tickets are invalidated and stored in collection bin.
- Vehicle back-out invalidates ticket.
- UPS backup power protects electronics, provides stable current, and offers surge suppression.
- Powder coated, stainless steel cabinet with multi-point locks.
- Off-line mode saves transactions for syncing upon reconnect.
- Slim profile: 15" x 11" footprint. (38cm x 28cm)

OPTIONS

- Add an intercom (VoIP or analog).
- Utilize RFID card access readers (proximity or long range) with your existing building access system or CardEASE.
- Incorporate a scanner for printed passes or event tickets. Upgrade to a 2D scanner to read QR codes and phone screens.
- Add PayEASE the POS module of EASE to process real-time payments via encrypted credit card reader or EMV reader, contactless/TAP & pin pad with store & forward for flat-rate or event payments on entry.
- 12" full-color touch-screen LCD (with credit card only)
- Add a custom voice greeting. Add security cameras.
- Include a thermostatically controlled heater or dehumidifier.
- Add lot open/full, space available, and other signage.

USABILITY

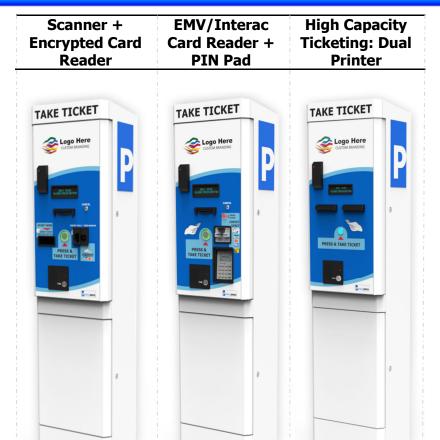
- Intuitive: 100% Rated "Very Easy to Use"
- "Simple as it could be!" Survey participant.
- "I have never used a parking machine before and this was very easy."
- Survey participant.

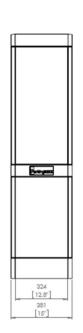


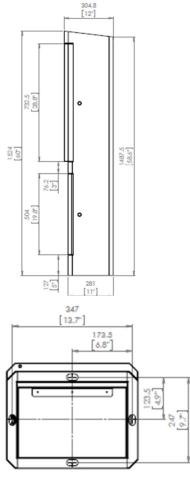
View Related Items

View Entry Lane Configuration Options









Above options also show: custom branding, VoIP intercom, RFID card access readers.

Additional models and custom colors are available.

See Entry Lane Configuration options.

MOUNTING HOLES

TECHNICAL SPECIFICATIONS

Cabinet Size 60" x 15" x 12" (152.4cm x 38cm x 32.4cm) (h x w x d)

Housing 304B Stainless steel with powder coating

Locks Drill resistant

Operating Temp 32°F to 150°F (-0°C to 65°C). -40°F/C with optional heater

Relative Humidity 97%

Power 120VAC, 60Hz, 5A

Weight | 225lbs (102kg) without UPS

Printer Thermal paper roll, 5250 tickets

Display 4-line sunlight readable LCD with backlight

Card Reader Encrypted magnetic card reader, EMV/Interac card reader + pin-pad

Warranty 1 year parts warranty

Certifications CSA, PCI, ADA & AODA Compliant



EXIT BOXX

High-Speed Exit & Payment

Payment by Credit/EMV, Bill, Coin (no change given).

- PayEASE is the fully automated POS module of EASE, the Parking Management Software (PMS) that manages multiple rate structures, discounts, coupons, passes and more!
- 4-line LCD or 12" interactive touch screen LCD. 12" LCD offers customizable/advertising images, programmable story boards & multiple languages provide easy navigation.
- Custom branding: corporate colors, logo and customized text.
- Eater/scanner reads tickets, coupons, applies discounts and validations.
- Processes real-time payments via encrypted credit card reader or EMV reader & contactless/TAP.
- Paid ticket or successful payment opens barrier gate. Receipt printing is automatic or optional.
- Validation BOXX & web validation discounts automatically applied upon ticket scan.
- Real-time connection to EASE via LAN continues to operate in off-line mode in case of network loss.
- UPS backup power protects electronics, provides stable current, and offers surge suppression.
- Powder coated, stainless steel cabinet with multi-point locks.
- Slim profile: 11" deep (28cm). Fits on narrow islands.

OPTIONS

- Accept payments via bills, coins, tokens.
- Add an intercom (VoIP or analog).
- Utilize RFID card access readers (proximity or long range) with your existing building access system or CardEASE.
- Upgrade to a 2D scanner to read QR codes and phone screens.
- Add an eater to collect closed tickets and coupons/vouchers.
- Add a custom voice greeting.
- Add security cameras.
- Include a thermostatically controlled heater or dehumidifier.

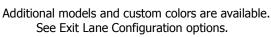
USABILITY

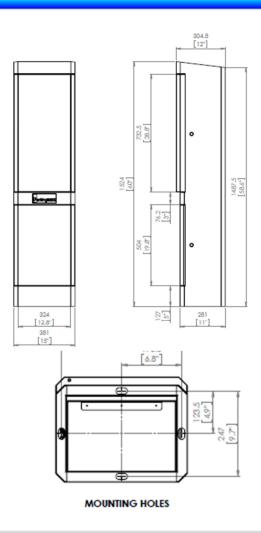
- 100% rated as "Very Easy to Use" or "Easy to Use"
- 90% of Survey respondents found a large color screen helpful.











TECHNICAL SPECIFICATIONS

Cabinet Size 60" x 15" x 12" (152.4cm x 38cm x 32.4cm) (h x w x d)

Housing 304B Stainless steel with powder coating

Locks Drill resistant

Operating Temp 32°F to 150°F (-0°C to 65°C). -40°F/C with optional heater

Relative Humidity 97%

Power 120VAC, 60Hz, 5A. Optional: backup battery

Weight 225lbs (102kg) without UPS

Printer Thermal paper roll, 5250 receipts

Display 12" touch-screen LCD or 4-line sunlight readable LCD with backlight

Card Reader Encrypted magnetic card reader, EMV (Canada only: Interac card reader +

pin-pad)

Warranty 1 year parts warranty

Certifications CSA, PCI, ADA & AODA Compliant

Contact Us 800-518-1230 info@parkingboxx.com www.parkingboxx.com



BARRIER GATE

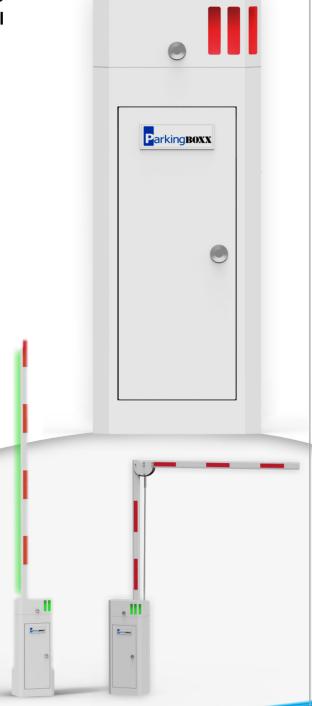
Straight Arm (10' or 12') or Folding Arm (12') (BGS-5xx)

Add a Barrier Gate to an Entry Lane or Exit Lane to ensure parking lot control. This durable stainless steel gate has been proven in extreme temperatures.

- Powder coated, stainless steel cabinet.
- Direct drive motor auto-reverses upon contacting obstruction.
- Red/green illuminated panels on gate.
- Programmable open & close gate arm speeds.
- Includes wireless receiver, and two remote controls to open/close barrier gate arm.
- Slim profile; fits on narrow islands.
- Single door access and removable top.
- Gate arm holder for lightweight aluminum arm, no special tools required for installation.

OPTIONS

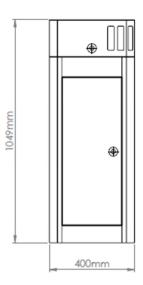
- Straight Arm or Folding Arm (adjustable height) includes 3M high-intensity reflective striping for high visibility.
- Red/green lights on gate arm for enhanced visibility.
- Protective strip under gate arm.
- Breakaway release arm (straight arm only).
- Breakaway arm sensor.
- Battery-backup auto open on power loss.
- Infrared sensor detects presence of an object, including humans. Recommended in high pedestrian traffic areas.
- Photo cell detects obstacles within beam of light to prevent gate arm closing.
- Arm lengths greater than 12' (max 18') require motor upgrade (5 second open time, straight arm only).
- Memory vend for increased distance between payment and gate arm.
- Thermostatically controlled heater (operates to -40°F/-40°C).





RELATED ITEMS

- Loop (PVC or saw cut), standard or oversize vehicle dimensions.
- Loop Detector detects vehicle presence to arm or reset barrier gate or open if free in/out gate.
- Wayfinding Sensors & Signage.
- Full-Featured or Flat-Rate Parking Systems.
- Entry BOXX or Exit BOXX.
- Access Control Parking System with Keypad or Card Access.
- Coin Station Machine: low cost, stand-alone option.
- Stop/Go Light.
- Protective Bollard.





TECHNICAL SPECIFICATIONS

Cabinet Size	41.3" x 15.8" x 11.8" (104.9cm x 40cm x 30cm) (I x w x d)
Arm Options	Straight Arm: 10' to 12' (breakaway option)
	Folding Arm: 10" (adjustable height and length)
Wireless Distance	65' (20m) with built in receiver, includes two remotes.
Locks	Side door and removable top.
Operating Temp	-4°F to 150°F (-20°C to 65°C)40°F/C with optional heater
Relative Humidity	98%
Power	110-120VAC, 60Hz, 5A. Optional: backup battery
Weight	130lbs (59kgs) without battery
Housing	304-B Stainless steel with powder coating
Warranty	1 year parts warranty
Certifications	CSA



EASE[™] Validation Options

5 Options to Validate for free or discounted parking!

0



1: Coupons: Paper or Stickers

- Generate validation codes in the EASE Parking Management Software.
- Print on a paper coupon or order sticker rolls.
- Utilize as a "chaser" ticket at the pay stations.
- Customizable text & numeric sequences.

2: Validation BOXX

- ValEASE is the parking validation module of EASE.
- Countertop or table placement for self-validation.
- Ethernet cable connection required (WiFi is not available on this model).
- Small foot print: 7.5" (w) x 8.25" (d) x 15.25" (h).
- Offers up to 6 simultaneous validation buttons.

3: API/SOAP/XML Integration

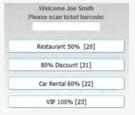
Build your own validation or integrate with another application.

4: Validation Tablet

- ValEASE is the parking validation module of EASE.
- 10.1" Rugged tablet with scanner & WiFi.
- Offers up to 6 simultaneous validation buttons.
- Optional shoulder strap.

5: Web Validation

- Cloud-based validation from any device with Internet access.
- Individual users are granted validation specific permissions.
- · Restrict validation users by IP address.
- Requires External Static IP for EASE Parking Server.



Online.	Parking.	Validation.
	Discount Ap	pilled
	New Validati	on
	Logout	

Online.	Parking.	Validation.
Validation	not permitted fro contact adminis	
	Logout	



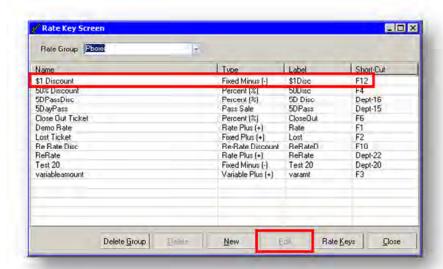






For All Validation Solutions

- Centrally control Validations in the EASE Parking Management Software
- Discount by: Dollar Amount, Time, Percentage
- Re-rate to a different rate structure



Reports

- View real-time data
- Generate reports by:
 - o Site
 - User/Coupon ID
 - Start + End date/time

			-	-			-		
Tran No.	Ticket No.	Oper Name	In Time	In Date	Out Time	Out Date	Charge	P1Amt	Tran Amt
0000231	769604	admin	10:01	01/05/15	10:04	01.05/15	0.00	000	000
0000055	0821	admin	10:18	01/05/15	10:30	01.05/15	0.00	0.75	0.75
0000056	0819	admin	10:18	01/05/15	10:31	01.05/15	0.00	0.75	0.75
0000061	0817	admin	10:18	01/05/15	10:37	01.05/15	0.00	0.75	000
0000065	45646	admin	0800	01/05/15	10:48	01.05/15	0.00	4.50	450
0000066	1513	admin	05 00	01/05/15	10:48	01/05/15	0.00	7.50	7.50
0000067	4541586	admin	08:00	01/05/15	10:52	01,05/15	0.00	4.50	4.50
0000069	15615	admin	00.00	01/05/15	10:55	01/05/15	0.00	4.50	4.50
0000075	D818	wesjen	10:18	01.05/16	11:32	01/05/15	0.00	2.25	0.00
0000076	0815	wesjen	10:18	01/05/15	11:38	01,05/15	0.00	2.25	2.25



VALIDATION BOXX

Parking System Validation On-Line

- ValEASE is the parking validation module of EASE, the Parking Management Software (PMS).
- Intuitive. Easy to learn. Easy to train.
- Small 7" x 7" footprint.
- Set validation values for dollar discount, percentage discount, time discount, then add a button for each individual validation option.
- Add up to 12 validation buttons. Select discount to apply, then scan ticket. Or set a default validation to apply if no button is pressed.
- Password required to exit software to ensure high security.
- Validation BOXX includes touch screen tablet, 1D or 2D ticket scanner, integrated Ethernet, USB, power ports and powder coated secure stand with lock.



Related productions: paper validations, sticker validations.









Quote PBXQ3017

Prepared For:

Webb County

1110 Washington Street, Suite 101 Webb County, TX 78040

USA

Phone: 956-523-5936

ENTRY BOXX

Email: decadena@webbcountytx.gov

Prepared By:

Parking BOXX

Phone: **800-518-1230 x2**

Email: proposals@parkingboxx.com

Website: https://parkingboxx.com

Terms

P.O. Number

Ship Via

FREIGHT

Line Item Detail		
Qty Description	Unit Price	Ext. Price
ENTRY BOXX		

ENTRY BOXX: Sunlight Readable LCD, Large Illuminated Ticket Button, Thermal Ticket Printer, Voltage Regulating UPS, Stainless Steel Kiosk & Custom Printed Artwork [#ENB-100]



PROXIMITY CARD READER & CONTROLLER [#PCR-110]

VOIP INTERCOM & REMOTE GATE OPEN w/FRONT HOUSING [#INT-140]

========

EXIT BOXX (PLEASE SELECT ONE: OPTION A OR B BY CHANGING QUANTITY TO 1 OR 0)

1 OPTION A: EXIT BOXX w/ End to End Encrypted Credit Card*

\$17,590.00

\$14,590.00

\$17,590.00

\$14,590.00

EXIT BOXX: Sunlight Readable LCD, Barcode Scanner, Thermal Receipt Printer, E2E Encrypted Credit Card Reader, Voltage Regulating UPS, Stainless Steel Kiosk & Custom Printed Artwork [#EXB-100]



Parking BOXX reserves the right to cancel orders arising from errors, inaccuracies or omissions. Product shipped as ordered - ensure correct part numbers, products and compatibility. Orders sent FOB Milton, ON or Sarnia, ON, collect or on account via the courier specified above, if any. If a Lift Gate is required on the delivery truck, please add \$200 to any quoted Freight & Handling charge. Customer is responsible to provide all applicable civil work (including concrete, 120V electrical with 20Amps per lane, network/Ethernet, data communication, phone lines, saw cut loops) and associated permits as required, unless otherwise agreed in a separate Civil Work Agreement. Delivery & Schedule are subject to Parking BOXX's approval of Customer's site readiness photos showing completed civil work. This quote is subject to the Terms of Sale at parkingboxx.com/terms and the attached Terms, Fees & Warranty. Prices quoted are in effect for 30 days unless otherwise stated.

ine .	Item Detail						
Qty	Description	Unit Price	Ext. Pric				
	PROXIMITY CARD READER & CONTROLLER [#PCR-110]						
	VOIP INTERCOM & REMOTE GATE OPEN w/FRONT HOUSING [#INT-140]						
0	OPTION B: EXIT BOXX w/ EMV & Tap Upgrade*	\$20,190.00	\$0.0				
	EXIT BOXX: 12" Sunlight Readable Touch Screen, Barcode Scanner, Thermal Receipt Printer, EMV 3-IN-1 Chip/Mag/Tap Credit Card Reader, Voltage Regulating UPS, Stainless Steel Kiosk & Custom Printed Artwork [#EXB-125]						
	PROXIMITY CARD READER & CONTROLLER [#PCR-110]						
	VOIP INTERCOM & REMOTE GATE OPEN w/FRONT HOUSING [#INT-140]						
	=======						
1	PARKING SERVER MINI: EASE Parking Management Software & Server [#SRV-100]	\$9,900.00	\$9,900.0				
2	BARRIER GATE: Stainless Steel Cabinet, Direct Drive, Red/Green Lighted Lid, Built-In Receiver & 2 Remote Transmitters [#BGS-500]	\$2,995.00	\$5,990.0				
4	BARRIER GATE ARM 10' w/Red Reflective Tape* [#ARM-010]	\$195.00	\$780.0				
0	BARRIER GATE ARM 10' LIGHTED w/Red Reflective Tape* [#ARM-010L]	\$350.00	\$0.0				
4	VEHICLE LOOP DETECTOR 110/120V [#VLD-110]	\$195.00	\$780.0				
4	PVC PREFORMED LOOP 2.5'x6': Installation by Customer [#VLP-256]	\$300.00	\$1,200.0				

OPTIONAL ITEMS

Please select desired quantities.

Parking BOXX reserves the right to cancel orders arising from errors, inaccuracies or omissions. Product shipped as ordered - ensure correct part numbers, products and compatibility. Orders sent FOB Milton, ON or Sarnia, ON, collect or on account via the courier specified above, if any. If a Lift Gate is required on the delivery truck, please add \$200 to any quoted Freight & Handling charge. Customer is responsible to provide all applicable civil work (including concrete, 120V electrical with 20Amps per lane, network/Ethernet, data communication, phone lines, saw cut loops) and associated permits as required, unless otherwise agreed in a separate Civil Work Agreement. Delivery & Schedule are subject to Parking BOXX's approval of Customer's site readiness photos showing completed civil work. This quote is subject to the Terms of Sale at parkingboxx.com/terms and the attached Terms, Fees & Warranty. Prices quoted are in effect for 30 days unless otherwise stated.

Qty	Description	Unit Price	Ext. Price
0	BILL ACCEPTOR UPGRADE: Bill Acceptor (no change given) & Vault (400 note)* [#BIL-506]	\$2,000.00	\$0.00
0	VALIDATION BOXX: Touch Screen Terminal & Barcode Scanner* [#VAL-100]	\$2,900.00	\$0.00
	Parking System SubTotal		\$50,830.00
	25% Parking System Discount		-\$12,707.50
CON	SUMABLE ITEMS		
	Please select desired quantities. You may also order these items at a later date. If ordered at least one month prior to system installation, there will be no additional freight & handling charges for these Consumable Items.	•	
0	THERMAL TICKET ROLL 1100FT (BOX OF 5 ROLLS)* [#PAP-500]	\$275.00	\$0.00
0	COUPONS PRE-PRINTED (100 SHEETS OF 6)* [#PAP-701]	\$75.00	\$0.00
0	COUPONS BLANK STOCK (1000 SHEETS OF 6)* [#PAP-700]	\$325.00	\$0.00
0	PROXIMITY ACCESS CARD CS 26 BIT (BOX OF 100)* [#PAC-100]	\$395.00	\$0.00
тн	ER ITEMS		
1	INSTALLATION: Mount & Bolt, Hook Up & Commission [#SSS-501]	\$3,900.00	\$3,900.00
1	CONCIERGE SERVICE: Installation Techs remain on-site during Go-Live. This service is required to initiate the Remote Support portion of your warranty. Until the Concierge Service has been completed, all Remote Support inquiries will be billable. [#SSS-510]	\$2,500.00	\$2,500.00
	CONCIERGE SERVICE DISCOUNT: The Concierge Service is included in the Installation Fee if the site goes live immediately after installation. If Go-Live is delayed until a future date, the quoted Concierge Service fee shall apply. [#DSC-510]		-\$2,500.00
1	TRAINING: On-site hardware training, on-line software training, plus unlimited software training during warranty period. [#SSS-601]	\$900.00	\$900.00
1	FREIGHT & HANDLING [#FREIGHT]	\$1,500.00	\$1,500.00

Parking BOXX reserves the right to cancel orders arising from errors, inaccuracies or omissions. Product shipped as ordered - ensure correct part numbers, products and compatibility. Orders sent FOB Milton, ON or Sarnia, ON, collect or on account via the courier specified above, if any. If a Lift Gate is required on the delivery truck, please add \$200 to any quoted Freight & Handling charge. Customer is responsible to provide all applicable civil work (including concrete, 120V electrical with 20Amps per lane, network/Ethernet, data communication, phone lines, saw cut loops) and associated permits as required, unless otherwise agreed in a separate Civil Work Agreement. Delivery & Schedule are subject to Parking BOXX's approval of Customer's site readiness photos showing completed civil work. This quote is subject to the Terms of Sale at parkingboxx.com/terms and the attached Terms, Fees & Warranty. Prices quoted are in effect for 30 days unless otherwise stated.

Qty	Description	Unit Price	Ext. Price
1	THANKSGIVING SPECIAL: Receive a FREE 2nd Year Warranty with your new system order submitted by November 22nd & deposit paid by December 13th! [#EXW-102]	\$0.00	\$0.00
	TAXES & SHIPPING/FREIGHT: Applicable taxes & shipping/freight fees will be added at time of invoicing unless otherwise itemized herein.		
	DELIVERY & SCHEDULE: 4-6 WEEKS. Parking BOXX estimates that your system Installation will begin within this time frame, which starts after Parking BOXX's receipt of Customer's Deliverables (including written artwork approval and submission of VAR Sheet for merchant account).		
	VOIP INTERCOM: There is a \$12.50 monthly SIP Server fee per intercom (prepaid annually).		
	MERCHANT ACCOUNT: Customer to open Gateway & Merchant account (Global, Chase, First Data, TSYS) through Nationwide Payments for all E2E encrypted credit/debit card transactions processing. With the optional EMV upgrade, Customer to open an account with Nationwide Payments (Elavon or TSYS, as applicable).	•	
	CIVIL WORK: Parking BOXX will provide laneway drawings upon receipt of deposit. Customer is responsible to ensure the site meets the specifications listed in the drawings.		
	PAYMENT TERMS: 50% Deposit & 50% Upon Completion (payment to be provided to Installation Technicians after System Acceptance).		





TERMS, FEES & WARRANTY

TERMS

General Terms Of Sale. Parking BOXX reserves the right to cancel orders arising from errors, inaccuracies, or omissions. All Permits (including Building and Electrical) must be obtained by Customer. Customer is responsible to provide all applicable site preparation & civil work (including concrete, 120V electrical with 20Amps per lane, network/Ethernet, data communication, phone lines, saw cut & PVC loops) and associated permits as required. Parking BOXX will provide laneway drawings upon receipt of deposit payment. Customer is responsible to ensure the site meets the specifications listed in the drawings. Product shipped as ordered. Please ensure correct part numbers, products and compatibility. For tickets and validation stickers/coupons, specify any text or graphics, otherwise standard will be sent. Orders sent FOB Milton, ON or Sarnia, ON, collect or on account via the courier specified in the quote and/or proposal. Quotes and proposals are subject to terms at parkingboxx.com/terms. Prices quoted are in effect for 30 days unless otherwise stated.

Terms of Quote and/or Proposal Supersede. In the event that a specific term in the quote and/or proposal conflicts with a term listed herein, the term in the accepted quote/proposal shall supersede.

Delivery. Unless otherwise stated in the quote/proposal, the timeframe for delivery and installation shall be 10-12 weeks from receipt of purchase order and deposit payment and receipt of any other Customer Deliverables (including artwork approval and Merchant account creation).

Payment Terms. Payment terms shall be 50% due at time of order & 50% due to Technicians after Installation and upon System Acceptance. Upon receipt of the project balance payment, Customer shall receive a Welcome Package, which includes the keys and passwords for the Parking System.

Concierge Service. If the site does not go live immediately after installation, the quoted Concierge Service fee shall apply for a return trip. Going live without the Concierge Service may limit or void the Parking System warranty. The Concierge Service is required to initiate your Remote Support Warranty – all Remote Support will be billable until the Concierge Service has been completed.

FEES

Taxes & Shipping. Applicable taxes and shipping charges will be added at time of invoicing. If a Lift Gate is required on the delivery truck, please add \$200 to any quoted Freight & Handling charge.

Installation Agreement. Upon completion of any Customer Deliverables listed in the quote/proposal, Parking BOXX shall send an Installation Agreement to the Customer regarding the details of scheduling, including available dates, rules and fees for rescheduling and deficiencies.

Merchant Accounts. For E2E Encrypted Credit Card Reader, Customer to open Gateway & Merchant account (Global, Chase, First Data, TSYS) through Nationwide Payments. Accounts NOT opened through Nationwide will have a per transaction gateway fee plus a minimum balance. NOTE: In the USA, the EMV Chip Credit Card Reader & TAP Merchant account is TSYS or Elavon, which along with the Gateway account shall be opened through Nationwide Payments. In Canada, the Interac/EMV Merchant account shall be opened with Moneris.

VoIP Intercom Fees. For Parking Systems with VoIP Intercoms, the VoIP Intercoms have 2 dialing options: 1. Call any North America phone/cell number for a SIP Server Fee per Intercom prepaid annually. Includes initial time and date calling rule configuration, 500 calling minutes per month, and additional shall be billed at \$0.10 per minute; 2. Call a single Master Intercom Console via the local area network (LAN).

Remote Access VPN Fee. All Parking System Devices, including Validation & Guest BOXX terminals, must operate on the same LAN as the Parking Server. Any units not on the same LAN must be approved by Parking BOXX in writing and approved Devices will incur an annual prepaid fee.

Cloud Fees. If applicable, Cloud Fees shall be specified in your quote/proposal. Additionally, if Customer is unable to provide a hard-wired internet connection to each Device and wireless connectivity is required, this is not included unless a Modem and the associated Cloud Fees have been quoted. Customer shall be responsible for any misuse or abuse of data usage. Maximum data usage is 100 MB per monthly billing cycle. Overage shall be billed at \$10 USD per MB.

Site Preparation & Civil Work. Customer shall be responsible for all Site Preparation & Civil Work (as outlined in the quote/proposal, site specific drawings and Site Preparation Guide). Parking BOXX is not responsible for any Site Preparation & Civil Work unless specifically agreed in a separate, written agreement signed by both parties.



WARRANTY

General Terms and Conditions:

Start Date. The Warranty Start Date shall commence on the date Equipment ships from Parking BOXX or if the System is installed by Parking BOXX the date on which the Equipment is, in the sole discretion of Parking BOXX, ready to be operational. Extended Warranty renewals shall be extended from the prior warranty end date. Warranty is valid only for the original purchaser of Equipment and is not transferable. Warranties contained herein are in lieu of all other warranties expressed or implied, including warranties of merchantability and fitness for a particular purpose and exclude all liability for incidental or consequential damages however caused.

If there is a recall or safety notice issued by Parking BOXX for a particular Component, notice shall be sent to Customer. All Warranties offered herein are subject to Limitations of Warranty set forth below. No employee or representative of Parking BOXX may modify the Warranty unless in writing signed by a Parking BOXX corporate officer.

STANDARD WARRANTY

Parts. Parking BOXX warrants that Equipment shall to be free from defects in materials and workmanship for one (1) year from the Warranty Start Date. Equipment deemed defective shall be repaired or replaced pursuant to the discretion of Parking BOXX, and replaced and repaired parts shall be sent to Customer on Customer's shipping account or be charged applicable shipping charges.

Labor. Factory labor for the repair or replacement of defective Parts is included at no charge for one (1) year from the Warranty Start Date. Labor for on-site Service Calls and Routine Maintenance is not included under the Standard Warranty. For one (1) year from the Warranty Start Date the Standard Warranty also includes:

- Unlimited Remote Support during Business Hours.
- Software Maintenance Releases.

Basic Troubleshooting. Equipment shall only be deemed defective and subject to Warranty coverage after the Customer has completed all basic troubleshooting steps as requested by Parking BOXX Technicians.

WARRANTY EXCLUSIONS: Warranties offered by Parking BOXX do not cover: consumables including paper, proximity cards, arm replacement, etc.; any work performed by telecommunication, electrical, or civil contractors selected by Customer; basic troubleshooting, including resolving paper jams, coin jams, bill jams, replacing items that require only a screwdriver or pliers, resetting equipment, plugging in cables and replacing chips, SIM cards & SD cards; third party items, not provided by Parking BOXX, such as IT infrastructure, including but not limited to

routers, Ethernet cables, WiFi access points, etc.; local backup or recovery of Software or data; software reinstallation due to general computer related problems, such as viruses, new computer, or disk failure; updates or other changes required due to Merchant Processor requirements or Bill, Coin or other currency specifications; training on new or enhanced features; normal wear and tear, including repair and replacement of parts due to normal wear and tear; Warranty support requests received after the expiration of the Warranty or where Customer has failed to reply to Parking BOXX Support emails or phone calls within five (5) business days; damage due to acts of god or nature; any other defects.

VOIDING WARRANTY: Warranty coverage shall be void upon: improper use of product, abuse or misuse, including but not solely limited to the failure to use this product for its normal purposes or in accordance with Parking BOXX's instructions on usage and maintenance. Warranty may be voided upon, but not limited to the following circumstances:

- Connection to a faulty power source, a power source that surges or a power source or any other connection with incorrect voltage.
- Installation by an unauthorized service center.
- Use not consistent with the instructions and technical or safety standards prescribed in the product user manual.
- Alteration, modification, disassembly or unauthorized repair or attempted repair of Components.
- Usage of the product in conjunction with accessories that are not approved by Parking BOXX in writing.
- User inflicted intentional or accidental damage or vandalism.
- Alteration, deletion, or removal of the serial number or manufacturer labels or security stickers.
- Failing to complete the required Concierge Service, Hardware Training and/or Software Training prior to making the parking system operational.

EXTENDED WARRANTY

Extended Warranties are only available to Customers who have Equipment installed and serviced exclusively by Parking BOXX and have an active Warranty for that Equipment with Parking BOXX. Terms may be changed for renewals or extensions of Warranty coverage. If an Extended Warranty is requested for Parking Systems that have been installed or serviced by a third party, Parking BOXX reserves the right to inspect the Equipment and refuse the request or to refuse any request for an Extended Warranty for any reason. Only supported Equipment and Software qualify for Extended Warranty options.

- - - - End of Terms Fees & Warranty Document - - - -