

ThyssenKrupp Elevator Corporation

\$600 / month per unit “**PLATINUM PREMIER**” – Full coverage parts, labor and travel time Monday thru Friday from 8:00 am to 4:30 pm (excluding weekends and holidays). All overtime of labor and travel time covered 24/7 – 365 days per year. This does not cover any vandalism, abusive use, power failures, fire alarms or acts of god.

\$550 / month per unit: **PLATINUM EMA**– Full coverage parts, labor and travel time Monday thru Friday from 8:00 am to 4:30 pm (excluding weekends and holidays). Customer pays overtime portion (0.7 per hour Monday thru Saturday, 1.0 per hour Sunday & Holidays) of labor and travel time. This does not cover any vandalism, abusive use, power failures, fire alarms or acts of god.

\$450 / month per unit: **GOLD EMA**– Full coverage parts, labor and travel time Monday thru Friday from 8:00 am to 4:30 pm (excluding weekends and holidays). Customer pays all overtime for labor and travel time. This does not cover any vandalism, abusive use, power failures, fire alarms or acts of god.

NOT Recommended: “BRONZE” EMA – Does not cover any parts, labor and travel time. This only covers quarterly visual inspections and minor adjustments as needed (Meets all State Codes), Monday thru Friday from 8:00 am to 4:30 pm (excluding weekends and holidays). Customer pays all overtime for labor and travel time. This does not cover any vandalism, abusive use, power failures, fire alarms or acts of god.

Example of coverage for 18 elevators:

3 Jail elevators at Platinum Premier:	\$1,800.00 month	\$21,600.00 annually
15 remaining elevators at Gold:	\$6,750.00 /month	\$81,000.00 annually

Total of 18: \$102,600.00 annually.

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Schindler Elevator

Schindler Plus Agreement: \$400/month for 3 traction elevators and \$186.33/month for 15 hydraulic elevators*= \$3,995.00 per month or \$47,940.00 annually.

- 4-hour standard time callback response (M-F 8:00 AM to 4:30 PM, if service call placed before 2:30 PM)
- Basic and Major parts/components repair coverage
- 8-hour business day callback coverage (Monday – Friday)
- Required safety tests
- *Cost of third party licensed inspector is not included in this agreement*
- Software and Warranty Upgrades
- Schindler Direct – remote monitoring of equipment
- 24/7 Emergency Phone Monitoring
- 24/7 dispatching of a Schindler Mechanic is available with authorization of overtime charges.
- No OT Charges unless it is related to misuse or vandalism.
- Preventative Maintenance
- Schindler Dashboard (On-line maintenance/repair tool)

*The pricing above includes a service charge of \$20 per unit, per month for the selected Schindler Ahead Package.

*By execution of this proposal, you agree to purchase the hardware needed to enable the Connection needed for Schindler Ahead. A separate proposal will be provided for this Hardware.

*The hardware will be installed and activated for a one-time activation fee of \$895.00 per unit.

*Once the equipment is installed and communicating, the service charges will commence.

Schindler Maintenance: \$175.00/month per elevator x 18 units= \$3,150.00/month or \$37,800.00 annually.

- 24-hour response time for unscheduled service calls
- Basic parts and components repair coverage
- 8-hour business day callback coverage
 - (M-F 8:00 AM to 4:30 PM, if service call placed before 2:30 PM)
- Required safety test
- ***Cost of third party licensed inspector is not included in this agreement***
- Software and Warranty Upgrades
- Schindler Direct – remote monitoring of equipment
- 24/7 Emergency Phone Monitoring
- 24/7 dispatching of a Schindler Mechanic is available with authorization of overtime charges.
- Preventative Maintenance
- Schindler Dashboard (On-line maintenance/repair tool)

*The pricing above includes a service charge of \$10 per unit, per month for the selected Schindler Ahead Package.

*By execution of this proposal, you agree to purchase the hardware needed to enable the Connection needed for Schindler Ahead. A separate proposal will be provided for this hardware.

*Once the equipment is installed and communicating, the service charges will commence.