

**MEDICAL  
SERVICE AND FEE SCHEDULE  
MSA – 285620**

The Service Fees and Services effective for the periods are specified below. They shall be amended for future periods, in accordance with section 4 of the Agreement. Any reference to "Member" shall mean a Plan Participant as defined in the Agreement.

- The fees below do not include Aetna One Flex and Personal Health Record.  
January 1, 2021 through March 31, 2021

<i>Medical Administrative Fees Per-Employee, Per-Month (PEPM)</i>	Choice POS II	Open Access Aetna Select
Assumed Enrollment	1,210	1,210
<b>Total PEPM</b>	<b>\$37.87</b>	<b>\$37.87</b>

- The fees below includes Aetna One Flex and Personal Health Record.  
April 1, 2021 through December 31, 2021

<i>Medical Administrative Fees Per-Employee, Per-Month (PEPM)</i>	Choice POS II	Open Access Aetna Select
Assumed Enrollment	1,210	1,210
<b>Total PEPM</b>	<b>\$40.22</b>	<b>\$40.22</b>

- The fees above includes expenses associated with processing runoff claims for one year following cancellation.
- We are offering a 1 month fee holiday for December 2020. The fee holiday must not exceed \$55,000 and is contingent on Aetna retaining Medical, Pharmacy, and Stop Loss coverages.
- Our fees are based on the total number of employees enrolled in Aetna medical and pharmacy products.
- Please refer to the Financial Assumptions for a detailed description of the services, terms, and conditions associated with our self-funded proposal.
- Three Year Offer: For the county's consideration we are extending an offer for up to three years: 1/1/2021, 1/1/2022 & 1/1/2023-- we are offering to hold all three years at 0% increases. Optional Years: Year 4 (1/1/2024) is a 4% increase and Year 5 (1/1/2025) is an additional 4% increase from year 4. This offer is contingent on Aetna retaining Medical, Pharmacy and Stop Loss coverages.

<b>Included Services / Programs in Above Administrative Fees</b>	Choice POS II	Open Access Aetna Select
<b>Implementation &amp; Communication</b>		
\$75,000 Wellness Allowance annual restoration	Included	Included
Designated Implementation Manager	Included	Included
Open Enrollment Marketing Material (noncustomized)	Included	Included
Onsite Open Enrollment Meeting Preparation	Included	Included
Digital ID Cards	Included	Included
<b>General Administration</b>		
Experienced Account Management Team	Included	Included
Designated billing, eligibility, plan set up, underwriting and drafting services	Included	Included
Review or draft plan documents	Included	Included
Aetna Full Claim Fiduciary - Option 1	Included	Included
External review	Included	Included
Summary of Benefits and Coverage (SBCs)	Included	Included

<b>Banking Information</b>		
Wire transfer when checks issued	Included	Included
ACH drawdown by Aetna	Included	Included
Claim funding requests: Standard >\$20,000 and month end close out wire request	Included	Included
<b>Member and Claim Services</b>		
Claim Administration	Included	Included
Member Services	Included	Included
Aetna Voice Advantage®	Included	Included
Designated National Account Service Center	Included	Included
Plan Sponsor Liaison	Included	Included
Special Investigations / Zero Tolerance Fraud Unit	Included	Included
Mexico Sinergia Option	No PEPM charge/\$5 per claim charge	No PEPM charge/\$5 per claim charge
<b>Network Information</b>		
Network Access	Included	Included
Full National Reciprocity (excluding Stand Alone ACOs)	Included	Included
<b>Care Management</b>		
Clinical Operations Allowance - \$75,000	Included	Included
Utilization Management Inpatient Precertification	Included	Included
Utilization Management Concurrent Review	Included	Included
Utilization Management Discharge Planning	Included	Included
Utilization Management Retrospective Review	Included	Included
Custom Care Management Unit (CCMU)	Included	Included
Aetna Compassionate Care <sup>SM</sup> Program (ACCP)	Included	Included
Infertility Case Management	Included	Included
MedQuery® with physician messaging	Included	Included
Beginning Right® Maternity Program	Included	Included
National Medical Excellence Program®	Included	Included
Institutes of Quality® (same benefits)	Included	Included
Informed Health® Line - 24-hour Nurseline 1-800 #	Included	Included
Simple Steps To A Healthier Life® - Health Assessment	Included	Included
Aetna One Flex	Included (Starting April 1, 2021)	Included (Starting April 1, 2021)
Personal Health Record13	Included (Starting April 1, 2021)	Included (Starting April 1, 2021)
Onsite Resource - Healthy Lifestyle Coaching	Included	Included
<b>Behavioral Health</b>		
Managed Behavioral Health	Included	Included
Behavioral Health Condition Management	Included	Included
<b>Web Tools</b>		
Provider search (online provider directory)	Included	Included
Aetna member website - Member Self Service Web	Included	Included
Online Programs	Included	Included
MindCheckSM	Included	Included