



Licensed Training Provider Agreement

This **Licensed Training Provider Agreement** ("Agreement") is by and between The American National Red Cross ("Red Cross") and **Webb County for the Webb County Risk Management Department** (the "LTP") (each a "Party" and together the "Parties"), effective as of the last date of signature set forth below ("Effective Date"), for the purpose of licensing Red Cross training materials and curriculum to LTP in order to permit individuals who are (i) either employees or volunteers of LTP, and (ii) are also Red Cross-certified instructors in good standing ("Instructors"), to deliver instruction in the Red Cross training courses that are included within the product package(s) listed in Appendix B ("Courses") at the locations designated in Appendix C.

1. LTP Responsibilities. LTP will:

- 1.1. Teach Courses using only Red Cross-approved instructional materials and other copyrighted and proprietary educational content as Red Cross may provide from time to time to licensed training providers of Course instruction ("Course Materials"), using only Instructors who possess current, appropriate Red Cross instructor certification for each such Course, and in compliance with the most current Red Cross Training Provider Resource Guide ("Guide"), policies and procedures (collectively, the "Policies")
- 1.2. Before commencing instruction activities under this Agreement, provide Red Cross with a list of all Instructors who will teach Courses on behalf of LTP.
- 1.3. Notify Red Cross within ten (10) business days of any additions to or deletions from LTP's list of Instructors who will teach Courses on behalf of LTP.
- 1.4. Only sponsor, promote, and teach Courses and otherwise perform under this Agreement within the United States of America and its territories ("U.S."), as the Red Cross is only permitted to solicit, deliver services and provide program support within the U.S.
- 1.5. Permit Red Cross to enter upon LTP's premises and perform random observations of LTP's Courses.
- 1.6. Enter accurate and complete records for each completed Course ("Course Records"), along with all other requested information, into the Red Cross's Learning Management System or any similar, successor system ("LMS") within ten (10) calendar days of each completed scheduling instance of a Course (each such instance hereinafter referred to as a "Class"), and comply with all terms and conditions of the LMS during such use.
- 1.7. Only issue Course completion certificates, using Red Cross-approved systems and forms, to students who have successfully completed a Course that has been administered in compliance with this Agreement (it being understood that Red Cross may invalidate any Course completion certification not issued in conformity with this section 1.7).
- 1.8. Pay all fees payable under this Agreement when due, in accordance with section 5 below.
- 1.9. Obtain and maintain adequate insurance to cover its performance, and the performance of its employees, volunteers, and contractors, under this Agreement, as Red Cross insurance does not extend to LTP or its Instructors.

2. License to Course Materials; Access to Red Cross LMS and CPS.

- 2.1. Red Cross is the owner of Course Materials. Subject to the terms and conditions of this Agreement, Red Cross hereby grants LTP a limited, non-exclusive, non-transferrable, and non-sublicensable license to publicly display and perform, Course Materials solely for the purpose of conducting Courses authorized under this Agreement. LTP may not revise, edit or create derivative works of Course Materials, in whole or in part.



- 2.2. Course Materials will be made available to LTP by digital download or other means as determined by Red Cross. LTP shall only obtain Course Materials for Courses that LTP is authorized to provide, and only through distribution means either authorized or directed by Red Cross.
- 2.3. Red Cross will provide LTP with access to the LMS and an authorized means of digitally downloading and printing Course completion certificates in a form determined by Red Cross. LTP has no right or authorization to design or create its own Course completion certificates.
- 2.4. LTP shall use reasonable efforts to protect the Course Materials from use not permitted under this Agreement. This Agreement does not constitute a transfer of ownership rights in the Course Materials. LTP shall not use facts and information from the Course Materials to create its own courses and course materials.
- 2.5. LTP may, from time to time, at its election, participate in Red Cross's Class Posting Service ("CPS"). Using the CPS, licensed training providers of Red Cross may advertise the availability of courses to prospective students on Red Cross's on-line store, for additional fees. LTP agrees that its participation in the CPS will be governed by the terms and conditions contained in Red Cross's CPS User Guide, as the same may be amended from time to time. Red Cross may suspend or terminate the CPS with respect to all licensed training providers, including LTP, at any time or from time to time, in its sole discretion.

3. Use of Names and Marks.

- 3.1. Red Cross grants LTP the limited, non-exclusive, non-transferable and non-assignable license in the U.S. to use the name and logo of the Red Cross in the format set forth in the Guide (the "Authorized Mark") solely to promote that LTP is an authorized provider of the Courses, and subject to all restrictions herein this Agreement and the Policies.
- 3.2. Except as expressly provided in this Agreement, neither Party may use the other Party's name(s), logos trademarks or other intellectual property in marketing materials, press releases, presentations other than Courses, or otherwise without the advance written consent of the other Party, which consent may be granted or withheld in the other Party's sole discretion.
- 3.3. LTP shall not state or imply that that Red Cross sponsors or endorses LTP's business, products or services generally, or that any other training courses and services other than the Courses, are owned or endorsed by or otherwise associated or affiliated with Red Cross.
- 3.4. LTP shall not (i) create a compound mark with the Authorized Mark or (ii) use the Authorized Mark with any other design, slogan or trademark when such combination would tend to cause confusion as to source or affiliation.
- 3.5. LTP shall not in any instance, use a Greek red cross design in association with its business, goods and/or services.

4. Term and Termination.

- 4.1 This Agreement will be effective as of the Effective Date listed above and ends on the day before the thirty-six (36) month anniversary thereof, unless earlier terminated as provided below.
- 4.2 Red Cross may immediately terminate this Agreement if LTP breaches this Agreement. Red Cross may also terminate this Agreement if LTP breaches the terms of the CPS.
- 4.3 Either Party may terminate this Agreement with advance written notice to the other Party of at least thirty (30) days.
- 4.4 Notwithstanding expiration or any termination of this Agreement, the provisions of this Agreement will continue to govern with respect to any amounts payable to Red Cross for Courses completed prior to such expiration or termination. The Parties' obligations under section 7 below will also survive expiration or any termination of this Agreement.

**5. Fees and Invoicing.**

- 5.1 LTP will remit payment by credit card upon entry of Course Records into LMS; or will be invoiced, if approved. All fees for CPS are non-refundable and will be paid by credit card at the time LTP submits the Class for posting.
- 5.2 For each Class enrollee, LTP will be charged the per student fee that is applicable to that Course. Courses are included within the product package(s) listed on Appendix B. Fees for Courses are set forth in the price list attached to Appendix B.
- 5.3 Red Cross may approve or deny LTP's request to be invoiced at Red Cross's sole discretion. Invoices will be sent via postal mail, may be issued up to four (4) times per month, and will include all transactions submitted in that billing period. Payment in full is due thirty (30) days from the date of each invoice. Past due amounts will be subject to collections actions and may be referred to an external collections agency. In such an event, Red Cross will be entitled to all costs of collection including interest, reasonable attorney's fees and litigation expenses, and collection agency fees and expenses. LTPs with high credit risk or late payments may also result in the suspension or termination of LTP's invoicing privileges at Red Cross's sole discretion. Credit card payment upon submission of Course Records will be required if invoicing privileges are suspended or terminated, and such payment will be a condition to Red Cross's issuance of Course completion certificates from and after such suspension or termination.
- 5.4 If approved for invoicing, LTP may elect to have invoices delivered electronically to one (1) email address. LTP will provide Red Cross a single valid email address for electronic invoice delivery. LTP will receive a link in the email to a PDF copy of the invoice, which link will expire after thirty (30) days. LTP understands that LTP will not receive an invoice via postal mail after enrollment in electronic invoice delivery.
- 5.5 If LTP desires that invoices issued by Red Cross reflect LTP-issued purchase order numbers, then any such purchase order must be received by Red Cross at least ten (10) business days prior to the Class date; it being understood that under no circumstance will the absence of a LTP-issued purchase order number on any invoice excuse LTP's timely payment of that invoice.
- 5.6 To pay an invoice by credit card or to establish ACH payments, call 888-284-0607. To pay an invoice by check, include the remittance advice showing the LTP account name, customer number and invoice number, and send to:
- American Red Cross - Training Services
25688 Network Place
Chicago, IL 60673-1256
- 5.7 If LTP desires that Red Cross use LTP's vendor payment portal, Red Cross will not be obligated to pay LTP or any third party any fee or expense for such use, regardless of any provision to the contrary in such portal's terms of use. LTP will, on demand, promptly reimburse Red Cross for any such fee or expense.
- 5.8 If LTP has account balance or invoice questions or concerns, immediately upon receipt of invoice, LTP may email billing@redcross.org or call 888-284-0607 to report and resolve the inquiry.
- 5.9 At least annually, Red Cross will review its national Course price list, and may increase its prices for Courses. Red Cross will notify LTP of any such increase. Such notice (which Red Cross may send to LTP's contact for notices or contact for billing in Appendix A) will specify the date on which the increase will take effect under this Agreement. That date will be at least thirty (30) days after the date of such notice. As of that effective date, prices under this Agreement will automatically be modified to reflect such increase without need for the Parties to take any other action, including (without limitation) the execution of any separate modification of, or amendment to this Agreement.



5.10 If the Red Cross determines that any course offered by the LTP and/or its Instructors is not taught in accordance with Red Cross Policies, the LTP will be responsible for any costs associated with the re-training of course participants. Red Cross, at its sole discretion, will determine the appropriate party to conduct the re-training, which may include the LTP or any Red Cross employee, volunteer, or third-party licensed training provider.

6. Notices. Each Party's contacts for notices and billing under this Agreement is listed on Appendix A.

7. Confidentiality. Except as required by applicable law or otherwise provided herein, each Party will maintain the confidentiality of all provisions of this Agreement or other confidential information, documents and materials received for the purposes of this Agreement.

8. Intellectual Property.

8.1 Red Cross reserves all rights not expressly granted herein, in its registered and common law trademarks, service marks, names, emblems, logos and designs including without limitation, the Authorized Mark (the "Red Cross Marks"), and in the Course Materials in whole or in part (collectively the "Red Cross IP").

8.2 LTP acknowledges and agrees that the Red Cross IP is and shall remain the property of Red Cross, and that the license granted under this Agreement does not constitute a transfer to LTP of any ownership rights in the Red Cross IP. Further, the Parties agree and acknowledge that LTP's use of the Red Cross IP shall inure solely to the benefit of Red Cross.

8.3 LTP shall not commit, or cause any third party to commit, any act challenging, contesting or in any way impairing or attempting to impair Red Cross's right, title and interest in and to the Red Cross IP, including seeking registration of the Red Cross IP in whole or in part, or of any confusingly similar trademark or service mark anywhere in the world or incorporating LTP's business under the Red Cross Marks or any aspect of the Red Cross Marks or any name confusingly similar to the Red Cross Marks.

8.4 Upon the expiration or termination of this Agreement, all rights in the Red Cross IP herein granted to LTP immediately expire, and LTP will immediately cease all use of the Red Cross IP.

9. Miscellaneous.

9.1 Severability. In the event any provision of this Agreement is held invalid, illegal or unenforceable (any such provision, an "Invalid Provision") in any jurisdiction, the Red Cross and the LTP shall promptly negotiate in good faith a lawful, valid and enforceable provision that is as similar in terms to such Invalid Provision as may be possible while giving effect to the future benefits and burdens accruing to the Parties hereunder. But, in no way will the Invalid Provision affect the validity or enforceability of any other portion or provision of this Agreement, regardless of the ability of the Parties to negotiate a new provision.

9.2 Independent Contractors. Each Party is an independent contractor with respect to the other, and nothing herein shall create any association, partnership, franchise, or joint venture between the Parties or an employer-employee relationship. No agent, employee or servant of any Party shall be, or shall be deemed to be, the employee, agent or servant of the other Party, and each Party shall be solely and entirely responsible for its acts and the acts of its agents, employees and servants.


9.3 Assignment. Neither Party's rights under this Agreement may be assigned, or its obligations delegated, in whole or in part, without the prior written consent of the other Party. Any attempted assignment or delegation in violation of the foregoing will be null and void.



9.4 Governing Law. The Agreement is governed by the laws of the District of Columbia, without giving effect to its choice or conflict of law rules.

10. Entire Agreement; Modifications and Waivers. This Agreement constitutes the entire agreement between the Parties and supersedes all prior agreements, understandings and representations, both written and oral, between the Parties with respect to the subject matter of this Agreement. Amendments, addenda and waivers to this Agreement will be effective only if made, in each case, by a non-preprinted document clearly understood by both Parties to be an amendment, addendum or waiver, as the case may be. Any additional or different terms or conditions contained in any purchase order, confirmation, receipt, invoice, click-through agreement, or similar documents will not be binding on either Party, whether or not such terms and conditions would materially alter this Agreement (and even if the receiving Party has signed or otherwise acknowledged such purchase order, confirmation, receipt, invoice, click-through agreement or similar document), and each Party hereby rejects all such additional or different terms and conditions.

The Parties, acting through their duly authorized officers, have executed this Agreement, which shall come into force as of the Effective Date. Execution of this Agreement confirms LTP's receipt of the Training Provider Resource Guide, which may be updated from time to time.

LTP Name: Webb County Risk Management	The American National Red Cross
LTP Signature:	Red Cross Signature: 
Name: Adriana Talbot	Name: Dawn Fetchko
Title:	Title: Sales Representative
Date:	Date: 4/13/2021



Training Services
Licensed Training Provider Agreement

Licensed Training Provider Agreement
Appendix A – Contact Information

Licensed Training Provider (LTP) Information

LTP: Webb County Risk Management

LTP Address: 1110 Washington St. Suite #204
Laredo TX 78040

LTP Fax:

LTP Account Number: SF00951201

LTP Contact: Adriana Talbot

LTP Contact Email: atalbot@webbcountytexas.gov

LTP Contact Phone: (956) 523-4139

Extension:

(NOTE: All Billing Contact information MUST be completed for a specific individual; not a system/generic email)

LTP Billing Contact Name: Adriana Talbot

LTP Billing Contact Phone: (956) 523-4139

Extension:

LTP Billing Contact Email: atalbot@webbcountytexas.gov

LTP Billing Address: 1110 Washington St. Suite #204 Laredo TX 78040

LTP DUNS Number:

Email for Invoice Delivery (if electing electronic invoice delivery):

Notices to be delivered to LTP Contact, above.

Red Cross Strategic Account Executive

Name: Dawn Fetchko

Phone: (800) 567-1474

Ext.: 134018

Email: dawn.fetchko@redcross.org

Legal Notice to be delivered to your Red Cross Strategic Account Executive with a copy to The American National Red Cross, Office of the General Counsel at 431 18TH Street NW, Washington, DC 20006.



Training Services Licensed Training Service Agreement

Appendix B – Product Packages and Price List

Product Packages(s)

ARC 120 Day Extension - CRE

AP/LTP-Basic Life Support

AP/LTP-Bloodborne Pathogens

AP/LTP-CPR/AED for the Prof Rescuer

AP/LTP-FA/CPR/AED

AP/LTP-FA/CPR/AED Add-Ons

Additional Product Packages can be added as needed. Please contact your Red Cross representative as listed on Appendix A.

Equipment and Materials

Training equipment, materials and other supplies may be purchased through your Red Cross representative as listed on Appendix A. or www.RedCrossStore.org.

Method of Payment

Preferred Payment Type

Invoice



American Red Cross
Training Services

Price List

Webb County Risk Management

PG-0000107141

Price List	SKU	Product	UOM Price
AP/LTP-FA/CPR/AED	AP-HSSBBP101-OL	Bloodborne Pathogens-OL	Each 18.00
AP/LTP-FA/CPR/AED	AP-HSSCPR101	Hands-Only CPR	Each 0.00
AP/LTP-FA/CPR/AED	AP-HSSCPR701	Hands-Only CPR Presenter Training	Each 0.00
AP/LTP-FA/CPR/AED	AP-HSSPFA201-OL	Cat and Dog First Aid-OL	Each 13.00
AP/LTP-FA/CPR/AED	AP-HSSSFA099-OL	Psychological First Aid: Supporting Yourself & Others During COVID-19 Online AP	Each 10.00
AP/LTP-FA/CPR/AED	AP-HSSSFA101	First Aid	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA101-OL	Returning to Work During COVID-19: Safe Work Practices Online for AP	Each 10.00
AP/LTP-FA/CPR/AED	AP-HSSSFA101C	First Aid Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA101R	First Aid Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA102	Adult CPR	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA102C	Adult CPR Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA102R	Adult CPR Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA103	Child CPR	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA103C	Child CPR Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA103R	Child CPR Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA104	Infant CPR	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA104C	Infant CPR Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA104R	Infant CPR Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA105	Adult AED	Each 15.00
AP/LTP-FA/CPR/AED	AP-HSSSFA105C	Adult AED Challenge	Each 15.00
AP/LTP-FA/CPR/AED	AP-HSSSFA105R	Adult AED Review	Each 15.00
AP/LTP-FA/CPR/AED	AP-HSSSFA106	Child AED	Each 15.00
AP/LTP-FA/CPR/AED	AP-HSSSFA106C	Child AED Challenge	Each 15.00
AP/LTP-FA/CPR/AED	AP-HSSSFA106R	Child AED Review	Each 15.00
AP/LTP-FA/CPR/AED	AP-HSSSFA107	Adult CPR/AED	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA107C	Adult CPR/AED Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA107R	Adult CPR/AED Review	Each 24.00



Price List

Webb County Risk Management

PG-0000107141

Price List	SKU	Product	UOM Price
AP/LTP-FA/CPR/AED	AP-HSSSFA108	Child CPR/AED	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA108C	Child CPR/AED Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA108R	Child CPR/AED Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA111	First Aid and Bloodborne Pathogens	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA111C	First Aid and Bloodborne Pathogens Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA111R	First Aid and Bloodborne Pathogens Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA112	Adult CPR and Bloodborne Pathogens	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA112C	Adult CPR and Bloodborne Pathogens Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA112R	Adult CPR and Bloodborne Pathogens Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA117	Adult CPR/AED and Bloodborne Pathogens	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA117C	Adult CPR/AED and Bloodborne Pathogens Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA117R	Adult CPR/AED and Bloodborne Pathogens Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA121	First Aid and Asthma Inhaler	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA121C	First Aid and Asthma Inhaler Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA121R	First Aid and Asthma Inhaler Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA122	Adult CPR and Asthma Inhaler	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA122C	Adult CPR and Asthma Inhaler Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA122R	Adult CPR and Asthma Inhaler Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA127	Adult CPR/AED and Asthma Inhaler	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA127C	Adult CPR/AED and Asthma Inhaler Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA127R	Adult CPR/AED and Asthma Inhaler Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA131	First Aid with Anaphylaxis and Epinephrine Auto-Injector	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA131C	First Aid with Anaphylaxis and Epinephrine Auto-Injector Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA131R	First Aid with Anaphylaxis and Epinephrine Auto-Injector Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA132	Adult CPR with Anaphylaxis and Epinephrine Auto-Injector	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA132C	Adult CPR with Anaphylaxis and Epinephrine Auto-Injector Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA132R	Adult CPR with Anaphylaxis and Epinephrine Auto-Injector Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA137	Adult CPR/AED with Anaphylaxis and Epinephrine Auto-Injector	Each 24.00



Price List

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Price List	SKU	Product	UOM Price
AP/LTP-FA/CPR/AED	AP-HSSSFA137C	Adult CPR/AED with Anaphylaxis and Epinephrine Auto-Injector Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA137R	Adult CPR/AED with Anaphylaxis and Epinephrine Auto-Injector Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA147	Adult CPR/AED and Administering Emergency Oxygen	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA147C	Adult CPR/AED and Administering Emergency Oxygen Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA147R	Adult CPR/AED and Administering Emergency Oxygen Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA151	First Aid and BBP and Asthma and Epi and AEO	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA151C	First Aid and BBP and Asthma and Epi and AEO Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA151R	First Aid and BBP and Asthma and Epi and AEO Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA152	Adult CPR with BBP, Asthma, Epi and AEO	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA152C	Adult CPR with BBP, Asthma, Epi and AEO Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA152R	Adult CPR with BBP, Asthma, Epi and AEO Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA157	Adult CPR/AED with BBP, Asthma, Epi and AEO	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA157C	Adult CPR/AED with BBP, Asthma, Epi and AEO Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA157R	Adult CPR/AED with Bloodborne Pathogens, Asthma Inhaler, Anaphylaxis/Epinephrine	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA201	Adult and Child CPR	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA201C	Adult and Child CPR Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA201R	Adult and Child CPR Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA202	Adult and Infant CPR	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA202C	Adult and Infant CPR Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA202R	Adult and Infant CPR Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA203	Pediatric CPR	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA203C	Pediatric CPR Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA203R	Pediatric CPR Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA204	Adult and Child AED	Each 15.00
AP/LTP-FA/CPR/AED	AP-HSSSFA204C	Adult and Child AED Challenge	Each 15.00
AP/LTP-FA/CPR/AED	AP-HSSSFA204R	Adult and Child AED Review	Each 15.00
AP/LTP-FA/CPR/AED	AP-HSSSFA205	Adult CPR/AED and Child CPR	Each 24.00



Price List

Webb County Risk Management

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Price List	SKU	Product	UOM Price
AP/LTP-FA/CPR/AED	AP-HSSSFA205C	Adult CPR/AED and Child CPR Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA205R	Adult CPR/AED and Child CPR Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA206	Adult CPR/AED and Infant CPR	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA206C	Adult CPR/AED and Infant CPR Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA206R	Adult CPR/AED and Infant CPR Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA207	Pediatric CPR/AED	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA207C	Pediatric CPR/AED Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA207R	Pediatric CPR/AED Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA208	Adult and Child CPR/AED	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA208C	Adult and Child CPR/AED Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA208R	Adult and Child CPR/AED Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA213	Pediatric CPR with Bloodborne Pathogens	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA221	Adult and Child First Aid/CPR/AED with Anaphylaxis/Epi Auto-Injector	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA301	Adult and Pediatric CPR	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA301C	Adult and Pediatric CPR Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA301R	Adult and Pediatric CPR Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA302	Adult CPR/AED with Pediatric CPR	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA302C	Adult CPR/AED with Pediatric CPR Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA302R	Adult CPR/AED and Pediatric CPR Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA303	Adult and Pediatric CPR/AED	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA303C	Adult and Pediatric CPR/AED Challenge	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA303R	Adult and Pediatric CPR/AED Review	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA304	Adult and Pediatric CPR/AED with Asthma Inhaler and Anaphylaxis/Epinephrine Auto	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA401	Adult First Aid/CPR	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA401C	Adult First Aid/CPR Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA401R	Adult First Aid/CPR Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA402	Child First Aid/CPR	Each 33.00



American Red Cross
Training Services

Price List

Webb County Risk Management

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Price List	SKU	Product	UOM Price
AP/LTP-FA/CPR/AED	AP-HSSSFA402C	Child First Aid/CPR Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA402R	Child First Aid/CPR Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA403	Infant First Aid/CPR	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA403C	Infant First Aid/CPR Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA403R	Infant First Aid/CPR Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA404	Adult First Aid/CPR/AED	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA404C	Adult First Aid/CPR/AED Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA404R	Adult First Aid/CPR/AED Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA405	Child First Aid/CPR/AED	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA405C	Child First Aid/CPR/AED Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA405R	Child First Aid/CPR/AED Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA406	Adult and Child CPR/First Aid	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA406C	Adult and Child CPR/First Aid Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA406R	Adult and Child CPR/First Aid Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA407	Adult and Infant First Aid/CPR	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA407C	Adult and Infant First Aid/CPR Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA407R	Adult and Infant First Aid/CPR Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA408	Pediatric First Aid/CPR	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA408C	Pediatric First Aid/CPR Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA408R	Pediatric First Aid/CPR Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA409	Adult CPR/AED, Child CPR and First Aid	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA409C	Adult CPR/AED, Child CPR and First Aid Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA409R	Adult CPR/AED, Child CPR and First Aid Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA410	Adult CPR/AED, Infant CPR and First Aid	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA410C	Adult CPR/AED, Infant CPR and First Aid Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA410R	Adult CPR/AED, Infant CPR and First Aid Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA411	Pediatric First Aid/CPR/AED	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA411C	Pediatric First Aid/CPR/AED Challenge	Each 32.00



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Price List	SKU	Product	UOM Price
AP/LTP-FA/CPR/AED	AP-HSSSFA411R	Pediatric First Aid/CPR/AED Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA412	Adult and Child First Aid/CPR/AED	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA412C	Adult and Child First Aid/CPR/AED Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA412R	Adult and Child First Aid/CPR/AED Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA413	Adult and Pediatric First Aid/CPR	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA413C	Adult and Pediatric First Aid/CPR Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA413R	Adult and Pediatric First Aid/CPR Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA414	Adult CPR/AED, Pediatric CPR and First Aid	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA414C	Adult CPR/AED, Pediatric CPR and First Aid Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA414R	Adult CPR/AED, Pediatric CPR and First Aid Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA415	Adult and Pediatric First Aid/CPR/AED	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA415C	Adult and Pediatric First Aid/CPR/AED Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA415R	Adult and Pediatric First Aid/CPR/AED Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA416	Adult and Pediatric First Aid/CPR/AED and Bloodborne Pathogens	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA416C	Adult and Pediatric First Aid/CPR/AED and Bloodborne Pathogens Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA416R	Adult and Pediatric First Aid/CPR/AED and Bloodborne Pathogens Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA417	Adult First Aid/CPR and Bloodborne Pathogens	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA417C	Adult First Aid/CPR and Bloodborne Pathogens Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA417R	Adult First Aid/CPR and Bloodborne Pathogens Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA418	Adult First Aid/CPR/AED plus Bloodborne Pathogens	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA418C	Adult First Aid/CPR/AED and Bloodborne Pathogens Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA418R	Adult First Aid/CPR/AED and Bloodborne Pathogens Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA419	Adult and Child First Aid/CPR and Bloodborne Pathogens	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA419C	Adult and Child First Aid/CPR and Bloodborne Pathogens Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA419R	Adult and Child First Aid/CPR and Bloodborne Pathogens Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA420	Adult and Child First Aid/CPR/AED and Bloodborne Pathogens	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA420C	Adult and Child First Aid/CPR/AED and Bloodborne Pathogens Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA420R	Adult and Child First Aid/CPR/AED and Bloodborne Pathogens Review	Each 40.00



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Price List	SKU	Product	UOM Price
AP/LTP-FA/CPR/AED	AP-HSSSFA421	Adult First Aid, CPR with BBP, Anaphylaxis and Epi	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA421-BL	Adult First Aid, CPR with BBP, Anaphylaxis and Epi- BL	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA421C	Adult First Aid, CPR with BBP, Anaphylaxis and Epi- Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA421R	Adult First Aid, CPR with BBP, Anaphylaxis and Epi- Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA426	Adult and Pediatric First Aid/CPR/AED and Asthma Inhaler	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA426C	Adult and Pediatric First Aid/CPR/AED and Asthma Inhaler Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA426R	Adult and Pediatric First Aid/CPR/AED and Asthma Inhaler Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA427	Adult First Aid/CPR and Asthma Inhaler	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA427C	Adult First Aid/CPR and Asthma Inhaler Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA427R	Adult First Aid/CPR and Asthma Inhaler Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA428	Adult First Aid/CPR/AED and Asthma Inhaler	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA428C	Adult First Aid/CPR/AED and Asthma Inhaler Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA428R	Adult First Aid/CPR/AED and Asthma Inhaler Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA436	Adult and Pediatric First Aid/CPR/AED with Anaphylaxis and Epinephrine Auto-Inje	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA436C	Adult and Pediatric First Aid/CPR/AED with Epi Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA436R	Adult and Pediatric First Aid/CPR/AED with Anaphylaxis and Epinephrine Auto-Inje	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA437	Adult First Aid/CPR with Anaphylaxis and Epinephrine Auto-Injector	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA437C	Adult First Aid/CPR with Anaphylaxis and Epinephrine Auto-Injector Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA437R	Adult First Aid/CPR with Anaphylaxis and Epinephrine Auto-Injector Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA438	Adult First Aid/CPR/AED with Anaphylaxis and Epinephrine Auto-Injector	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA438C	Adult First Aid/CPR/AED with Anaphylaxis and Epinephrine Auto-Injector Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA438R	Adult First Aid/CPR/AED with Anaphylaxis and Epinephrine Auto-Injector Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA446	Adult and Pediatric First Aid/CPR/AED and Administering Emergency Oxygen Adult and Pediatric First Aid/CPR/AED & Administering Emergency Oxygen	Each 40.00



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Price List	SKU	Product	UOM Price
AP/LTP-FA/CPR/AED	AP-HSSSFA446C	Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA446R	Adult and Pediatric First Aid/CPR/AED and Administering Emergency Oxygen Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA447	Adult First Aid/CPR and Administering Emergency Oxygen	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA447C	Adult First Aid/CPR and Administering Emergency Oxygen Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA447R	Adult First Aid/CPR and Administering Emergency Oxygen Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA448	Adult First Aid/CPR/AED and Administering Emergency Oxygen	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA448C	Adult First Aid/CPR/AED and Administering Emergency Oxygen Challenge	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA448R	Adult First Aid/CPR/AED and Administering Emergency Oxygen Review	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA450	Adult First Aid/CPR/AED with Asthma, Epi and AEO	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA450C	Adult First Aid/CPR/AED with Asthma, Epi and AEO Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA450R	Adult First Aid/CPR/AED with Asthma, Epi and AEO Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA456	Adult and Pediatric First Aid/CPR/AED with BBP, Asthma, Epi, and AEO	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA456C	Adult and Pediatric First Aid/CPR/AED with BBP, Asthma, Epi and AEO Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA456R	Adult and Pediatric First Aid/CPR/AED with BBP, Asthma, Epi, and AEO Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA457	Adult First Aid/CPR with BBP, Asthma, Epi and AEO	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA457C	Adult First Aid/CPR with BBP, Asthma, Epi and AEO Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA457R	Adult First Aid/CPR with BBP, Asthma, Epi and AEO Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA458	Adult First Aid/CPR/AED and BBP and Asthma and Epi and AEO	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA459	Adult and Pediatric First Aid/CPR and Bloodborne Pathogens Training	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA459C	Adult and Pediatric First Aid/CPR Challenge and Bloodborne Pathogens Training	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA459R	Adult and Pediatric First Aid/CPR Review and Bloodborne Pathogens Training	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA460	Adult and Pediatric First Aid/CPR/AED with BBP, Epi, Asthma	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA460C	Adult and Pediatric First Aid/CPR/AED with BBP, Epi, Asthma Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA460R	Adult and Pediatric First Aid/CPR/AED with BBP, Epi, Asthma Review	Each 40.00



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Price List	SKU	Product	UOM Price
AP/LTP-FA/CPR/AED	AP-HSSSFA466	Adult and Pediatric First Aid/CPR/AED with BBP and AEO	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA468	Adult First Aid/CPR/AED with Bloodborne Pathogens and AEO	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA503	Adult and Pediatric First Aid/CPR/AED with Epi and Asthma	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA503-BL	Adult and Pediatric First Aid/CPR/AED with Epi and Asthma - BL	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA503C	Adult and Pediatric First Aid/CPR/AED with Epi and Asthma - Challenge	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA503R	Adult and Pediatric First Aid/CPR/AED with Epi and Asthma - Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA504-OL	Anaphylaxis and Epinephrine Auto-Injector-OL	Each 18.00
AP/LTP-FA/CPR/AED	AP-HSSSFA505-OL	Adult CPR/AED Online-OL	Each 18.00
AP/LTP-FA/CPR/AED	AP-HSSSFA506-OL	First Aid Online Only-OL	Each 18.00
AP/LTP-FA/CPR/AED	AP-HSSSFA508-OL	First Aid for Severe Bleeding-OL	Each 15.00
AP/LTP-FA/CPR/AED	AP-HSSSFA510-BL	First Aid-BL	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA510BBP-BL	First Aid and Bloodborne Pathogens-BL	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA511-BL	Adult CPR/AED-BL	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA511BBP-BL	Adult CPR/AED and Bloodborne Pathogens-BL	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA512-BL	Pediatric CPR/AED-BL	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA512BBP-BL	Pediatric CPR/AED and Bloodborne Pathogens-BL	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA513-BL	Adult and Pediatric CPR/AED - BL	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA513BBP-BL	Adult and Pediatric CPR/AED and Bloodborne Pathogens-BL	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA514-BL	Adult First Aid/CPR/AED-BL	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA514BBP-BL	Adult First Aid/CPR/AED and Bloodborne Pathogens-BL	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA515-BL	Pediatric First Aid/CPR/AED-BL	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA515BBP-BL	Pediatric First Aid/CPR/AED and Bloodborne Pathogens-BL	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA516-BL	Adult and Pediatric First Aid/CPR/AED-BL	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA516BBP-BL	Adult and Pediatric First Aid/CPR/AED and Bloodborne Pathogens-BL	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA517-OL	First Aid for Opioid Overdoses-OL	Each 15.00
AP/LTP-FA/CPR/AED	AP-HSSSFA702-OL	Adult First Aid/CPR/AED Online-OL	Each 18.00
AP/LTP-FA/CPR/AED	AP-HSSSFA703-OL	Child and Baby First Aid/CPR/AED Online-OL	Each 18.00
AP/LTP-FA/CPR/AED	AP-HSSSFA704-OL	Adult, Child and Baby First Aid/CPR/AED Online-OL for AP	Each 18.00



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Price List	SKU	Product	UOM Price
AP/LTP-FA/CPR/AED	AP-HSSSFA710	1 Year Provisional First Aid Skill Session	Each 6.00
AP/LTP-FA/CPR/AED	AP-HSSSFA710-OL	1 Year Online Provisional First Aid-OL	Each 18.00
AP/LTP-FA/CPR/AED	AP-HSSSFA711	1 Year Provisional Adult CPR/AED Skill Session	Each 6.00
AP/LTP-FA/CPR/AED	AP-HSSSFA711-OL	1 Year Online Provisional Adult CPR/AED-OL	Each 18.00
AP/LTP-FA/CPR/AED	AP-HSSSFA713	1 Year Provisional Adult and Pediatric CPR/AED Skill Session	Each 6.00
AP/LTP-FA/CPR/AED	AP-HSSSFA713-OL	1 Year Online Provisional Adult and Pediatric CPR/AED-OL	Each 18.00
AP/LTP-FA/CPR/AED	AP-HSSSFA714	1 Year Provisional Adult First Aid/CPR/AED Skill Session	Each 11.00
AP/LTP-FA/CPR/AED	AP-HSSSFA714-OL	1 Year Online Provisional Adult First Aid/CPR/AED-OL	Each 21.00
AP/LTP-FA/CPR/AED	AP-HSSSFA716	1 Year Provisional Adult and Pediatric First Aid/CPR/AED Skill Session	Each 11.00
AP/LTP-FA/CPR/AED	AP-HSSSFA716-OL	1 Year Online Provisional Adult and Pediatric First Aid/CPR/AED-OL	Each 21.00
AP/LTP-FA/CPR/AED	AP-HSSSFA750	First Aid for Public Safety Personnel (Title 22)	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA750R	First Aid for Public Safety Personnel (Title 22) Review	Each 40.00
AP/LTP-FA/CPR/AED	AP-HSSSFA801-BL	First Aid/CPR/AED Instructor-BL	Each 39.00
AP/LTP-FA/CPR/AED	AP-HSSSFA803-BL	Adult and Pediatric CPR/AED with Virtual Skills	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA810-BL	First Aid with Virtual Skills	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA811-BL	Adult CPR/AED with Virtual Skills	Each 24.00
AP/LTP-FA/CPR/AED	AP-HSSSFA814-BL	Adult First Aid/CPR/AED with Virtual Skills	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSFA816-BL	Adult and Pediatric First Aid/CPR/AED with Virtual Skills	Each 32.00
AP/LTP-FA/CPR/AED	AP-HSSSST201-OL	First Aid, Health and Safety for Coaches-OL	Each 28.00
AP/LTP-FA/CPR/AED Add-Ons	AP-HSSSFA501	Anaphylaxis and Epinephrine Auto-Injector	Each 12.00
AP/LTP-FA/CPR/AED Add-Ons	AP-HSSSFA502	Asthma Inhaler Training	Each 12.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO101	CPR/AED for the Professional Rescuer	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO101-BL	CPR/AED for Professional Rescuers-BL	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO101C	CPR/AED for Professional Rescuers Challenge	Each 32.00
AP/LTP-CPR/AED for the Prof			



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Price List	SKU	Product	UOM Price
Rescuer	AP-HSSPRO101R	CPR/AED for Professional Rescuers Review	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO109	CPR/AED for Professional Rescuers with AEO, BBP, Asthma and Epi	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO109C	CPR/AED for Professional Rescuers with AEO, BBP, Asthma, Epi Challenge	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO109R	CPR/AED for Professional Rescuers with AEO, BBP, Asthma and Epi Review	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO110	CPR/AED for Professional Rescuers with Administering Emergency Oxygen and First	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO110C	CPR/AED for Professional Rescuers with Administering Emergency Oxygen and First	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO110R	CPR/AED for Professional Rescuers with AEO and First Aid Review	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO111	CPR/AED for Professional Rescuers and Bloodborne Pathogens	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO111C	CPR/AED for Professional Rescuers and Bloodborne Pathogens Challenge	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO111R	CPR/AED for Professional Rescuers and Bloodborne Pathogens Review	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO112	CPR/AED for Professional Rescuers with BBP, Asthma and Epi	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO112-BL	CPR/AED for Professional Rescuers with BBP, Asthma and Epi-BL	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO112C	CPR/AED for Professional Rescuers with BBP, Asthma and Epi Challenge	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO112R	CPR/AED for Professional Rescuers with BBP, Asthma and Epi Review	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO201	CPR/AED for Professional Rescuers and Responding to Emergencies First Aid	Each 32.00



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Price List	SKU	Product	UOM Price
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO201C	CPR/AED for Professional Rescuers and Responding to Emergencies First Aid Challe	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO201R	CPR/AED for Professional Rescuers and Responding to Emergencies First Aid Review	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO202	CPR/AED for Professional Rescuers with Administering Emergency Oxygen	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO202C	CPR/AED for Professional Rescuers with Administering Emergency Oxygen Challenge	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO202R	CPR/AED for Professional Rescuers with Administering Emergency Oxygen Review	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO203	CPR/AED for Professional Rescuers with RTE, BBP, Epi, and Asthma	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO203C	CPR/AED for Professional Rescuers with RTE, BBP, Epi, and Asthma Challenge	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO203R	CPR/AED for Professional Rescuers with RTE, BBP, Epi, and Asthma Review	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO301	CPR/AED for Professional Rescuers and Responding to Emergencies Bundle (Includes	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO301c	CPR/AED for Professional Rescuers and Responding to Emergencies Bundle Challenge	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO301R	CPR/AED for Professional Rescuers and Responding to Emergencies Bundle Review	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO401	CPR/AED for Professional Rescuers with First Aid	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO401C	CPR/AED for Professional Rescuers with First Aid Challenge	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO401R	CPR/AED for Professional Rescuers with First Aid Review	Each 32.00
AP/LTP-CPR/AED for the Prof			



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Price List

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Price List	SKU	Product	UOM Price
Rescuer	AP-HSSPRO402	CPR/AED for Professional Rescuers with First Aid, BBP and AEO	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO402C	CPR/AED for Professional Rescuers with First Aid, BBP and AEO Challenge	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO402R	CPR/AED for Professional Rescuers with First Aid, BBP and AEO Review	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO403	CPR/AED for Professional Rescuers with First Aid and BBP	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO403C	CPR/AED for Professional Rescuers with First Aid and BBP Challenge	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO403R	CPR/AED for Professional Rescuers with First Aid and BBP Review	Each 32.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO801-BL	CPR/AED for Professional Rescuers Instructor-BL	Each 40.00
AP/LTP-CPR/AED for the Prof Rescuer	AP-HSSPRO821-BL	CPR/AED for Professional Rescuers Instructor Crossover/Re-entry-BL	Each 40.00
AP/LTP-Bloodborne Pathogens	AP-HSSBBP101	Bloodborne Pathogens Training	Each 15.00
AP/LTP-Basic Life Support	AP-HSSBLS101 r.19	Basic Life Support	Each 23.00
AP/LTP-Basic Life Support	AP-HSSBLS101-BL v2019	Basic Life Support-BL	Each 23.00
AP/LTP-Basic Life Support	AP-HSSBLS101-r.19-OL-PROV	Provisional Certification Basic Life Support Online	Each 24.00
AP/LTP-Basic Life Support	AP-HSSBLS101-r.19-SKILL-PROV	Provisional Certification Basic Life Support Skill Session	Each 0.00
AP/LTP-Basic Life Support	AP-HSSBLS101C r.19	Basic Life Support Challenge	Each 23.00
AP/LTP-Basic Life Support	AP-HSSBLS101R r.19	Basic Life Support Review	Each 23.00
AP/LTP-Basic Life Support	AP-HSSBLS110-r.19	Advanced Life Support	Each 29.00
AP/LTP-Basic Life Support	AP-HSSBLS110-r.19-BL	Advanced Life Support-BL	Each 99.00
AP/LTP-Basic Life Support	AP-HSSBLS110-r.19-OL-PROV	Provisional Certification Advanced Life Support Online	Each 99.00
AP/LTP-Basic Life Support	AP-HSSBLS110-r.19-SKILL-PROV	Provisional Certification Advanced Life Support Skills Session	Each 0.00
AP/LTP-Basic Life Support	AP-HSSBLS110C-r.19	Advanced Life Support Challenge	Each 29.00
AP/LTP-Basic Life Support	AP-HSSBLS110R-r.19	Advanced Life Support Review	Each 29.00



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Price List	SKU	Product	UOM Price
AP/LTP-Basic Life Support	AP-HSSBLS120-r.19	Pediatric Advanced Life Support	Each 29.00
AP/LTP-Basic Life Support	AP-HSSBLS120-r.19-BL	Pediatric Advanced Life Support-BL	Each 99.00
AP/LTP-Basic Life Support	AP-HSSBLS120-r.19-OL-PROV	Provisional Certification Pediatric Advanced Life Support Online	Each 99.00
AP/LTP-Basic Life Support	AP-HSSBLS120-r.19-SKILL-PROV	Provisional Certification Pediatric Advanced Life Support Skills Session	Each 0.00
AP/LTP-Basic Life Support	AP-HSSBLS120C-r.19	Pediatric Advanced Life Support Challenge	Each 29.00
AP/LTP-Basic Life Support	AP-HSSBLS120R-r.19	Pediatric Advanced Life Support Review	Each 29.00
AP/LTP-Basic Life Support	AP-HSSBLS201 r.19	Basic Life Support with First Aid	Each 33.00
AP/LTP-Basic Life Support	AP-HSSBLS201C r.19	Basic Life Support with First Aid Challenge	Each 33.00
AP/LTP-Basic Life Support	AP-HSSBLS201R r.19	Basic Life Support with First Aid Review	Each 33.00
AP/LTP-Basic Life Support	AP-HSSBLS202 r.19	Basic Life Support with AEO	Each 28.00
AP/LTP-Basic Life Support	AP-HSSBLS202C r.19	Basic Life Support with AEO Challenge	Each 28.00
AP/LTP-Basic Life Support	AP-HSSBLS202R r.19	Basic Life Support with AEO Review	Each 28.00
AP/LTP-Basic Life Support	AP-HSSBLS203 r.19	Basic Life Support with BBP	Each 28.00
AP/LTP-Basic Life Support	AP-HSSBLS203C r.19	Basic Life Support with BBP Challenge	Each 28.00
AP/LTP-Basic Life Support	AP-HSSBLS203R r.19	Basic Life Support with BBP Review	Each 28.00
AP/LTP-Basic Life Support	AP-HSSBLS204 r.19	Basic Life Support and Responding to Emergencies First Aid	Each 33.00
AP/LTP-Basic Life Support	AP-HSSBLS204C r.19	Basic Life Support and Responding to Emergencies First Aid Challenge	Each 33.00
AP/LTP-Basic Life Support	AP-HSSBLS204R r.19	Basic Life Support and Responding to Emergencies First Aid Review	Each 33.00
AP/LTP-Basic Life Support	AP-HSSBLS301 r.19	Basic Life Support with AEO and BBP	Each 33.00
AP/LTP-Basic Life Support	AP-HSSBLS301C r.19	Basic Life Support with AEO and BBP Challenge	Each 33.00
AP/LTP-Basic Life Support	AP-HSSBLS301R r.19	Basic Life Support with AEO and BBP Review	Each 33.00
AP/LTP-Basic Life Support	AP-HSSBLS302 r.19	Basic Life Support and First Aid with AEO	Each 38.00
AP/LTP-Basic Life Support	AP-HSSBLS302C r.19	Basic Life Support and First Aid with AEO Challenge	Each 38.00
AP/LTP-Basic Life Support	AP-HSSBLS302R r.19	Basic Life Support and First Aid with AEO Review	Each 38.00
AP/LTP-Basic Life Support	AP-HSSBLS303 r.19	Basic Life Support and First Aid with BBP	Each 38.00
AP/LTP-Basic Life Support	AP-HSSBLS303C r.19	Basic Life Support and First Aid with BBP Challenge	Each 38.00
AP/LTP-Basic Life Support	AP-HSSBLS303R r.19	Basic Life Support and First Aid with BBP Review	Each 38.00
AP/LTP-Basic Life Support	AP-HSSBLS401 r.19	Basic Life Support and First Aid with AEO and BBP	Each 43.00



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Price List	SKU	Product	UOM Price
AP/LTP-Basic Life Support	AP-HSSBLS401C r.19	Basic Life Support and First Aid with AEO and BBP Challenge	Each 43.00
AP/LTP-Basic Life Support	AP-HSSBLS401R	Basic Life Support and First Aid with AEO and BBP Review	Each 43.00
AP/LTP-Basic Life Support	AP-HSSBLS401R r.19	Basic Life Support and First Aid with AEO and BBP Review	Each 43.00
AP/LTP-Basic Life Support	AP-HSSBLS801 r.19-BL	Basic Life Support Instructor-BL	Each 37.00
AP/LTP-Basic Life Support	AP-HSSBLS802BL-r.19	Advanced Life Support Instructor-BL	Each 35.00
AP/LTP-Basic Life Support	AP-HSSBLS803BL-r.19	Pediatric Advanced Life Support Instructor-BL	Each 35.00
ARC 120 Day Extension - CRE	AP-HSSSFA099-OL	Psychological First Aid: Supporting Yourself & Others During COVID-19 Online AP	Each 10.00
ARC 120 Day Extension - CRE	AP-HSSSFA101-OL	Returning to Work During COVID-19: Safe Work Practices Online for AP	Each 10.00



Training Services Licensed Training Provider Agreement

Appendix C – Entities/Locations Covered by Agreement

Please provide information regarding any additional entities/locations covered by this Agreement, if applicable.

All Domestic Locations (additional legal entity names must be listed)

Entities/locations listed below

Affiliated Entity/Location Name and Contact Information	Relationship to Signatory Entity	Affiliated Entity Account Number
Example: Name: ABC Mid Atlantic Address: 2025 E ST NW Washington, DC 20006 Contact: Sally Safety Email: sally.safety@abc.com Phone: 800-555-1212	<i>Regional Distribution Center</i>	ABC1231542
Name: Address: Contact: Email: Phone:	Relationship:	Account Number:
Name: Address: Contact: Email: Phone:	Relationship:	Account Number:
Name: Address: Contact: Email: Phone:	Relationship:	Account Number:
Name: Address: Contact: Email: Phone:	Relationship:	Account Number:



American Red Cross
Training Services

Training Provider Resource Guide

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WELCOME

Thank you for choosing to be a Training Provider for the American Red Cross. As a Red Cross Training Provider, your organization has joined a long tradition of providing life-saving education and training throughout the United States dating back to 1909.

Purpose of the Resource Guide

This *American Red Cross Training Provider Resource Guide* provides your organization with the basic information it needs to serve as an American Red Cross Training Provider. For information about your responsibilities as a Training Provider and the responsibilities of the Red Cross to you, refer to your *Training Provider Agreement*.

Types of Red Cross Training Providers

Both Authorized Providers and Licensed Training Providers are companies or individuals licensed to use Red Cross training materials in the instruction of Red Cross training courses based on their contractual agreement with the Red Cross:

- An **Authorized Provider (AP)** is a company, organization or individual that signs a *Training Provider Agreement* licensing the AP to teach Red Cross courses to individuals within the AP's company or organization.
- A **Licensed Training Provider (LTP)** is a company or self-employed individual that is an independent business offering Red Cross training to outside companies, organizations or individuals as permitted through their *Training Provider Agreement*.

The *American Red Cross Training Provider Resource Guide* provides information about the resources available to you and your instructors in preparing for and delivering Red Cross training programs.

ABOUT THE RED CROSS

Proceeds from Red Cross training support the life-saving mission of the Red Cross - including disaster relief, blood collection, and Service to the Armed Forces.

Global Red Cross and Red Crescent Network

The Global Red Cross and Red Crescent Network is the largest humanitarian network in the world, with a presence in almost every country. The global network is unified and guided by seven Fundamental Principles.

Humanity

The Global Red Cross and Red Crescent Network, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavors – in its international and national capacity – to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health and to ensure respect for the human being. It promotes mutual understanding, friendship, cooperation, and lasting peace amongst all peoples.

Impartiality

It makes no discrimination as to nationality, race, religious beliefs, class, or political opinions. It endeavors to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

Neutrality

In order to continue to enjoy the confidence of all, the Network may not take sides in hostilities or engage at any time in controversies of a political, racial, religious, or ideological nature.

Independence

The Network is independent. The National Societies, while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they may be able at all times to act in accordance with the principles of the Movement.

Voluntary Service

It is a voluntary relief movement not prompted in any manner by desire for gain.

Unity

There can be only one Red Cross or Red Crescent Society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

Universality

The Global Red Cross and Red Crescent Network, in which all Societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.

American Red Cross

Mission

The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

Vision Statement

The American Red Cross, through its network of volunteers, donors, and partners, is always there in times of need. We aspire to turn compassion into action so that:

- All people affected by disaster across the country and around the world receive care, shelter, and hope;
- Our communities are ready and prepared for disasters;
- Everyone in our country has access to safe, lifesaving blood and blood products;
- All members of our armed services and their families find support and comfort whenever needed; and
- In an emergency, there are always trained individuals nearby, ready to use their Red Cross skills to save lives.

History

Clara Barton and a circle of her acquaintances founded the American Red Cross in Washington, D.C. on May 21, 1881. Barton first heard of the Swiss-inspired global Red Cross network while visiting Europe following the Civil War. Returning home, she campaigned for an American Red Cross and for ratification of the Geneva Convention protecting the war-injured, which the United States ratified in 1882.

The American Red Cross Today

Today, the supporters, volunteers and employees of the American Red Cross provide compassionate care in five critical areas:

- People affected by disasters in America.
- Support for members of the military, their families and veterans.
- Blood collection, processing, and distribution.
- Health and safety education and training.
- International relief and development.

For more information, visit redcross.org.

RESOURCES FOR RED CROSS TRAINING PROVIDERS

The Red Cross Learning Center

The Red Cross Learning Center (www.redcrosslearningcenter.org) provides functionality for American Red Cross Training Services programs to administer, track, report, and deliver training as well as maintain certification data. The Learning Center includes all the content used by students, instructors, and third-party administrative provider partners in one place. Users will be able to access different resources and functionality based on user profile roles (student, instructor, partner administrator).

Students (non-instructors) taking online only or blended learning courses will use the **Red Cross Learning Center—Student Portal** to:

- Access and launch online courses.
- Access relevant digital course materials.
- View their certifications.
- Link to the Red Cross store to purchase course materials and supplies.
- Learn more about the science behind the course content.
- Learn about other opportunities such as becoming an instructor.
- Get help from the Training Support Center.

The **Red Cross Learning Center—Instructor Portal** allows instructors to:

- Access and launch any online or blended courses you are taking.
- Access all instructor resources for teaching and administering courses such as:
 - View their certifications.
 - Program and course materials – digital versions of participant manuals, instructor manuals, written exams, and instructor bulletins.
 - Teaching Resources – streaming video segments and course presentations supporting course delivery.
 - How-to Information and Videos to support instructors use of the portal and functionality.
 - Administrative policies and procedures.
 - About the Science sections, including expert answers to technical questions and research topics.
 - Information about other Red Cross training programs
- Manage classes they are teaching by being able to:
 - Set up blended learning classes in advance.
 - Monitor student online course completion status.
 - Report and close out courses taught.
 - Provide digital certificates to students immediately through system-generated emails.
 - View details for class history on all courses they have taught.
- Manage instructor certifications through access to:
 - View certifications.
 - Launch online instructor recertification and program update courses.
 - Learn about bridging to become an instructor in other program areas or becoming an instructor trainer.
- Stay abreast of the latest information:
 - Network with other instructors through the Forum.
 - Read the latest news from the Red Cross.
 - Read the latest instructor newsletter *iConnection*.

Partner Administrators

Training Providers can designate one or more individuals to the role of Partner Administrator, which allows users to manage Red Cross certified instructors affiliated as instructors with their organization. The Red Cross Learning Center–Partner Portal view provides access to all resources and functions of the instructor portal view plus additional functionality to manage instructors.

The administrator role does not require the user to have an instructor certification. Training Providers should contact their sales representative to request one or more partner administrator roles for their account.

Partner Administrators use the **Red Cross Learning Center—Partner Portal** to:

- Manage Instructors:
 - Request to affiliate (add) and unaffiliate (remove) Red Cross certified instructors to their organization's *Red Cross Training Provider Agreement*.
 - View instructor list and run standard reports on certification and expiration alerts.
- Manage classes:
 - Utilize the Class Posting Service to list classes being offered by the partner on the Red Cross website.
 - Set up blended learning classes and assign instructors.
 - View online course completion status for all blended learning classes.
 - Close out and report classes on behalf of instructors.
 - View class history details for all classes taught.

In order for certified Red Cross Instructors and instructor trainers to access the password-protected areas of the Red Cross Learning Center, they must be affiliated with an approved Training Provider. The Red Cross Learning Center may be accessed at www.redcrosslearningcenter.org.

Red Cross Store

The Red Cross Store is an online store providing 24 hours a day, 7 days a week ability to order a variety of training supplies and products, including:

- Training program materials such as instructor and participant manuals, textbooks, and DVDs.
- Training supplies including CPR manikins, AED training devices, breathing barriers, and pocket masks.
- First aid and emergency preparedness kits.
- Red Cross apparel and accessories.

For more information, visit the Red Cross Store at www.redcross.org/store or link to it from the Red Cross Learning Center at www.redcrosslearningcenter.org.

Training Support Center

The Training Support Center (TSC) is available to assist Training Providers with program inquiries, course record entry, billing inquiries, and other support functions for administrators, instructors, and instructor trainers. TSC representatives are available through the “Click to Chat” or “Create a Support Case” functionality on the Red Cross Learning Center (www.redcrosslearningcenter.org) “Questions ” page, by e-mail at support@redcrosstraining.org, or by phone at 1-800-RED-CROSS.

The hours of operation for the TSC are:

Monday—Friday from 7:30 a.m. to 11:00 p.m. ET

Saturday from 7:30 a.m. to 8:00 p.m. ET

RED CROSS TRAINING PROGRAMS

The Red Cross offers a broad range of training programs for both lay public and professional responders in the areas of first aid, CPR/AED, swimming and water safety, and caregiving.

Information, including an Instructor Bulletin detailing key information on instructor certification requirements and course options for programs, can be found on each program page of the Red Cross Learning Center (www.redcrosslearningcenter.org) in the Course Materials page under the Classes section.

Your *Training Provider Agreement* details the training program or programs that your organization is licensed to teach. To add training programs to your agreement, contact your sales representative.

First Aid and CPR training programs for organizations, schools, and the community:

First Aid/CPR/AED

The purpose of the courses in the First Aid/CPR/AED program is to help participants recognize and respond appropriately to cardiac, breathing, and first aid emergencies; to know how to care for a suddenly injured or ill person until more advanced medical personnel arrive and take over.

The First Aid/CPR/AED program is available in two delivery formats: classroom (instructor-led) and blended learning, featuring online simulation learning followed by an in-person skills session.

The program offers the flexibility of selecting First Aid, CPR, and AED courses for adults, children, and infants depending upon your training needs. With a variety of course options and delivery formats, courses in the First Aid/CPR/AED training program range from 3 hours to 6 hours in duration.

English and Spanish versions of the program are available.

The First Aid/CPR/AED training program includes supplemental, add-on training modules for more advanced training and certification in key topics, including OSHA-mandated Bloodborne Pathogens Training, Anaphylaxis and Epinephrine Auto-Injector, Asthma Inhaler Training, and Administering Emergency Oxygen.

Responding to Emergencies: Comprehensive First Aid/CPR/AED

Responding to Emergencies (RTE) is a 30-hour, lay-level first aid and CPR/AED program designed primarily for high schools and colleges that require a curriculum that can be taught over the course of a semester and adapted to a variety of course outlines. The program is available in a classroom (instructor-led) only format and features an integrated teaching approach that includes classroom lecture, videos, simulated emergency situations, discussion, and hands-on skills practice.

Content for the RTE program includes:

- Recognizing and responding appropriately to cardiac, breathing, and first aid emergencies.
- First aid, CPR, and AED skills to give immediate care to a suddenly injured or ill person.
- Proper care and special considerations for emergencies involving adults, children, and infants.
- Injury management, medical emergencies, and healthy lifestyle tips.

Wilderness and Remote First Aid

The Wilderness and Remote First Aid program is designed to teach individuals how to use first aid skills to help in emergency situations where help is delayed. The program is based on the 2010 Boy Scouts of America (BSA) Wilderness First Aid Curriculum and Doctrine Guidelines.

The Wilderness and Remote First Aid program is appropriate for audiences from youth-serving organizations as well as adults who participate in outdoor recreational activities or who work in remote settings where emergency medical services (EMS) response is more than 1 hour away.

The Wilderness and Remote First Aid program emphasizes experiential learning and major portions of the course are meant to be taught in outdoor settings.

First Aid and CPR training programs for healthcare providers and professional rescuers:

Basic Life Support

The purpose of the Basic Life Support (BLS) program is to ensure that healthcare providers have the knowledge and skills necessary to respond to breathing and cardiac emergencies. The course emphasizes active, hands-on learning and uses scenario activities to help participants learn how to provide CPR, use an AED, and relieve an obstructed airway for adult, child, and infant patients.

The Basic Life Support program is available in two delivery formats: classroom (instructor-led) and blended learning, featuring adaptive learning functionality, followed by an in-person skills session.

Advanced Life Support

The American Red Cross Advanced Life Support (ALS) course provides participants with the knowledge and skills they need to assess, recognize and care for patients who are experiencing a cardiovascular, cerebrovascular, or respiratory emergency. The course emphasizes providing high-quality patient care by integrating psychomotor skills, rhythm interpretation, electrical interventions, and pharmacologic knowledge with critical thinking and problem solving to achieve the best possible patient outcomes.

The Advanced Life Support program is available in two delivery formats: blended learning, featuring adaptive learning functionality, followed by an in-person skills session and classroom.

Pediatric Advanced Life Support

The American Red Cross Pediatric Advanced Life Support (PALS) course provides participants with the knowledge and skills they need to assess, recognize, and care for pediatric patients who are experiencing a respiratory emergency, shock, or a cardiac emergency. The course emphasizes providing high-quality patient care by integrating psychomotor skills, rhythm interpretation, electrical interventions, and pharmacologic knowledge with critical thinking and problem solving to achieve the best possible patient outcomes.

The Pediatric Advanced Life Support program is available in two delivery formats: blended learning, featuring adaptive learning functionality, followed by an in-person skills session and classroom.

CPR/AED for Professional Rescuers

The CPR/AED for Professional Rescuers (CPRO) program trains individuals with a duty to act including lifeguards, police, security personnel, firefighters, and athletic trainers — to respond to breathing and cardiac emergencies in adults, children, and infants until more advanced medical personnel take over.

This course is also intended for individuals serving in roles that would be called upon to provide support in emergency situations, such as aquatic facility, gym/fitness club, or community/recreation center staff.

Emergency Medical Response

The purpose of the American Red Cross Emergency Medical Response program is to train participants in the knowledge and skills of an emergency medical responder (EMR) to help sustain life, reduce pain, and minimize the consequences of injury or sudden illness until more advanced medical personnel take over.

Ideal for corporate emergency response teams, law enforcement, security officers, or students wishing to begin a career in public safety or healthcare upon graduation, this 56-hour classroom (instructor-led) course is designed to meet or exceed National Emergency Medical Services Education Standards Emergency Medical Responder Instructional Guidelines.

Title 22 – California First Aid for Public Safety Personnel

In accordance with the requirements of Title 22 of the California Code of Regulations, the purpose of the First Aid for Public Safety Personnel (FAPSP) course is to train lifeguards, fire fighters, and peace officers in the knowledge and skills necessary to help sustain life, reduce pain, and minimize the consequences of injury or illness until more advanced medical help arrive.

Aquatics and Swimming and Water Safety programs:

Lifeguarding

The purpose of the Lifeguarding program is to train lifeguards to act with speed and confidence in emergency situations both in and out of the water. Topics include water rescue skills, surveillance and recognition, first aid, breathing and cardiac emergencies, CPR, AED, and more.

Courses within the Lifeguarding Program include Lifeguarding (for facilities with pool depths greater than 7 feet), Shallow Water Lifeguarding (for facilities with pool depths less than or equal to 5 feet), and Aquatic Attraction Lifeguarding (for facilities with aquatic attractions and pool depths less than or equal to 3 feet). Lifeguarding courses are available in both the traditional, instructor led delivery as well as blended learning delivery, which combines eLearning with in-person skills practice.

Swimming and Water Safety

The Swimming and Water Safety Program teaches people of different ages and abilities how to be safe in, on or around the water and how to swim. In a logical progression, the program covers the knowledge and skills needed for aquatic skill development. As participants develop these skills, they become safer and better swimmers.

The Swimming and Water Safety program contains the following basic level courses and presentations:

- Parent and Child Aquatics (2 levels)
- Preschool Aquatics (3 levels)
- Learn-to-Swim (6 levels)
- Adult Swim (3 levels)
- Private Swim Lessons
- Water Safety Today
- Personal Water Safety
- Basic Water Rescue
- Small Craft Safety
- Home Pool Essentials: Maintenance and Safety (online only course)
- Water Safety Presentations:
 - General Water Safety
 - Home Pool Safety
 - Parent Orientation to Swim Lessons
 - Sun Safety
 - Rip Current Safety

The Swimming and Water Safety program offers two paths for instructor certification:

- Water Safety Instructor
- Basic Swim Instructor

Safety Training for Swim Coaches

The American Red Cross Safety Training for Swim Coaches program uses a blended learning delivery method that combines online knowledge acquisition and an in-water skills session. This program was developed in partnership with USA Swimming to teach those involved in competitive swimming, including coaches, officials, athletic trainers, and aquatic exercise trainers, how to help:

- Maintain a comfortable and safe environment for swimmers.
- Prevent accidents and emergencies.
- Respond to swimmers with illnesses or injuries in water or on land.

The 6-hour full course combines web-based delivery of content, an online exam and a facility-based, in-water skills session. Other course options include an online-content only option (for coaches who have current American Red Cross Lifeguarding/First Aid/CPR/AED or Shallow Water Lifeguarding First Aid/CPR/AED certification).

Longfellow's WHALE Tales

The American Red Cross created Longfellow's WHALE Tales to help teachers and youth leaders teach children about safe behavior in, on, and around the water. WHALE is an acronym for Water Habits Are Learned Early. The materials in the Longfellow's WHALE Tales K–6 Educational Packet are designed to give children an awareness of being safe around the water and to promote healthful aquatic recreation.

The American Red Cross Longfellow's WHALE Tales lessons teach children about water safety in different environments, such as pools, waterparks, oceans, lakes, and rivers. It teaches them about water hazards around the home and neighborhood and covers sun safety, boating safety, and much more. The program features fun, animated videos; colorful posters; stickers; activity worksheets; illustrated, color fact sheets; and three types of completion certificates. These leader-led program materials are available on Red Cross Learning Center (for instructors) and on redcross.org/whale-tales for individuals without access to the Learning Center.

Training programs for youth interested in becoming babysitters in their neighborhoods:

Babysitter's Training

The purpose of the Babysitter's Training program is to provide youth who are planning to babysit with the knowledge and skills necessary to safely and responsibly give care for children and infants. This course – designed for youth ages 11 to 15 – helps participants to develop leadership skills; learn how to develop a babysitting business, keep themselves and others safe and help children behave; and learn about basic child care and basic first aid.

INSTRUCTORS AND INSTRUCTOR TRAINERS

Instructor Certification

Certification occurs when an instructor candidate successfully completes the instructor course or the instructor bridge course (if qualified) and is issued an instructor certification indicating that all requirements have been met on that date.

Before an instructor can teach and gain access to the Red Cross Learning Center—Instructor Portal, s/he must be affiliated with a Training Provider. Once certified, an instructor may provide training based upon the affiliation with the Training Provider and the Training Provider's agreement with the Red Cross.

Instructor Courses

Instructor courses train individuals to be able to teach the course(s) within a specific program. Most Red Cross instructor courses are in a blended learning format featuring an online introduction to the instructor course and an in-person portion. The online portion typically includes a review of the Red Cross mission and services, an overview of the training program and materials, and an introduction to the tools and resources available to instructors. Successful completion of the online introduction is required prior to attending the first session of the in-person portion of the instructor course.

The in-person portion is led by a certified Red Cross Instructor Trainer (IT) in the specific program area. It includes a precourse skills assessment, a review of the training program and materials, and features one or more practice-teaching assignments, which allow instructor candidates the opportunity to practice teaching sections of the course they will be teaching.

Upon successful completion of the instructor course, individuals will be granted a Red Cross Instructor certification permitting them to teach the course or courses within the training program area for a specific period of time, which is usually two years. Newly certified instructors must affiliate with a Training Provider in order to teach Red Cross courses and submit training records.

The specific prerequisites and details for instructor courses vary by training program. For information on instructor courses, visit the Red Cross Learning Center at www.redcrosslearningcenter.org (no login required).

To register for an instructor course in your area, interested instructor candidates can search for a class on the Red Cross website <https://www.redcross.org/take-a-class> or call 1-800-RED-CROSS.

For organizations that wish to train multiple instructor candidates, the Red Cross offers “Full Service” instructor courses in which a Red Cross Instructor Trainer delivers the instructor course on-site. For information on scheduling an instructor course at your location, contact your sales representative.

Instructor Bridging

Instructor bridging is an expedited instructor certification option that recognizes an individual's instructor certification and experience – either with the Red Cross or other national training organizations – in order to provide Red Cross Instructor certification without the need to attend a full instructor course. Most instructor bridge courses are online only courses that are made available to eligible instructor candidates at no cost.

Individuals who qualify for and complete the instructor bridge course and process will be granted the same Red Cross Instructor certification as an individual who completed the full instructor course for the program.

Specific requirements for instructor bridging vary by training program and details can be found on the Red Cross Learning Center at www.redcrosslearningcenter.org.

The information contains an extensive collection of resources and information for individuals interested in becoming a Red Cross certified instructor for various training programs.

The program-specific pages available from this site contain:

- Instructor certification options and requirements.
- Prerequisites and process information to complete an instructor bridge.

Instructor Agreement and Instructor Code of Conduct

As part of the instructor certification and recertification process all Red Cross instructors are required to review and agree to the *Instructor Agreement and Instructor Code of Conduct*. Available on Red Cross Learning Center for certified instructors, the *Instructor Agreement and Instructor Code of Conduct* outlines the Red Cross obligations to instructors and instructors' obligation to the Red Cross related to the proper delivery and use of Red Cross training materials.

Instructor Get Started Guide

The *Instructor Get Started Guide* is a resource for newly certified Red Cross instructors detailing the key initial steps that an instructor needs to complete to begin teaching Red Cross programs based on their new Instructor certification.

The *Instructor Get Started Guide* is distributed to instructors at the completion of their instructor course and is also available on the Red Cross Learning Center (www.redcrosslearningcenter.org) in the "Resources" section.

Instructor Trainers

Instructor Trainers are individuals certified to teach Red Cross instructor courses which certify new Red Cross instructors. Similar to instructor requirements, in order for an instructor trainer (IT) to be able to teach instructor courses, the IT must:

- Be affiliated with a Training Provider.
- Sign or agree to the *Instructor Trainer Agreement and Instructor Trainer Code of Conduct*.

Additionally, once certified as an IT, the IT is permitted to teach instructor courses based upon their affiliation with the Training Provider and the Training Provider's agreement with the Red Cross.

Instructor Trainer Academies

Instructor Trainer Academies are training courses where instructor trainer candidates achieve their IT certification by participating and successfully completing a training program led by a Red Cross Instructor Trainer Educator. IT Academy curriculum is focused on providing the IT candidates with the knowledge, skills and familiarity with the Red Cross training program area so the IT can train new instructors in:

- Skill expertise and mastery in the training program area,
- Facilitation and classroom management, and
- Understanding of Red Cross training tools, resources, and processes.

IT Academies are available for the First Aid/CPR/AED, Lifeguarding, and Water Safety programs.

To attend an IT Academy, interested individuals must meet the qualifications and are required to complete an online application that includes providing details of the individual's teaching experience to-date and information on the IT candidates' interest in becoming an IT. Once the application is submitted, the IT Academy Administrative Coordinator reviews the application and contacts approved IT candidates with the steps to register for an IT academy.

The nationwide IT Academy schedule and the specific requirements and process for IT applicants to apply to attend an IT Academy are available in the Instructor Lifecycle section on the Red Cross Learning Center.

The Red Cross is always interested in partnering with organizations that would like to host an aquatic Instructor Trainer Academy at their facility. Program facility needs and requirements depend on the specific program area. Potential host facilities for aquatic Academies can complete the "Host IT Academy" application form located in the Instructor Trainer Candidates page under the Instructor Lifecycle section of the Red Cross Learning Center (www.redcrosslearningcenter.org).

Instructor Trainer Bridging

Instructor Trainer bridging is a certification option for currently certified Red Cross ITs to become an IT in a different training program area. The IT bridging option is also available to ITs from approved external organizations. Similar to instructor bridge courses, the IT bridge programs are online only courses covering key program information with a focus on conducting the instructor course for that program area.

In order to register for an IT bridge, qualified individuals are required to complete an online application which is reviewed by the Training Support Center. Approved ITs will be sent information on completing the online bridge. IT bridges may include a nominal fee due at registration.

For information on whether an IT bridge course is available for a specific program area as well as qualification requirements, refer to the program's Instructor Bulletin available or to the information on the Bridging to Become an Instructor page under the Instructor Lifecycle section on the Red Cross Learning Center.

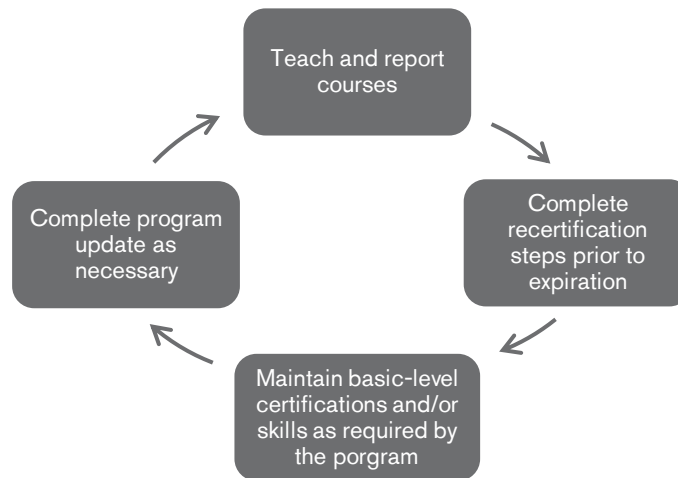
Instructor Trainer Agreement and Instructor Code of Conduct

Instructor Trainers are required to review and agree to the *Instructor Trainer Agreement and Instructor Trainer Code of Conduct* as part of their IT certification and recertification process. A copy of the latest *Instructor Trainer Agreement and Instructor Trainer Code of Conduct* is available on Red Cross Learning Center.

Maintaining Instructor and Instructor Trainer Certification

Requirements to maintain instructor and IT certification varies by training program. However, requirements typically include maintaining a basic-level certification in the program area, teaching a minimum number of class during the two-year certification period, completing an online recertification assessment or – depending on the program area – an in-person review course, and completing any instructor/IT update course as required by the Red Cross following a program update. Online Instructor/IT recertification assessments and updates are typically available at no cost during the update period.

A visual of the typical instructor or instructor trainer lifecycle is provided below.



For more information on the instructor lifecycle and maintaining certification requirements, instructors and ITs should review the program Instructor Bulletin, instructor's manual, and instructor trainer's guide and should review the contents of the Instructor Lifecycle section of the Red Cross Learning Center.

Quality Assurance

The Red Cross is the leader in quality health and safety training, and it maintains that status by ensuring instructors and instructor trainers are provided the tools, resources and information to allow them to adhere to Red Cross training standards. The purpose of the Quality Assurance program is to maintain integrity and compliance with all American Red Cross products, programs, and instructional personnel. Quality Assurance reserves the right to fully review and take remediation measures for any classes, whether as a response to a reported concern or as a proactive measure to ensure quality. Any Quality Assurance questions or concerns should be addressed to qualityassurance@redcross.org

This quality assurance program maintains integrity of Red Cross training and certification for our Training Providers and the individuals, workplaces, and communities where they train. For questions related to QA or to report an issue, please contact qualityassurance@redcross.org.

Support for Instructors and Instructor Trainers

In addition to program materials such as the instructor's manual and instructor bulletin, a variety of support tools and resources for Red Cross instructors and instructor trainers are available on the Red Cross Learning Center.

***i*Connection Newsletter**

The *i*Connection newsletter is an email newsletter sent to all Red Cross instructors and instructor trainers approximately every six weeks. *i*Connection articles detail program updates and enhancements, answers to frequently asked questions related to content within Red Cross programs, and information on enhancements to instructor tools and resources to help instructors deliver Red Cross training programs.

To ensure they receive the *i*Connection newsletter, instructors, and instructor trainers are required to maintain an updated profile and email address in the Red Cross Learning Center.

How-To Videos

A series of How-To Videos available on the home page and in the Resource section of the Red Cross Learning Center provide a step-by-step walkthrough of key actions and processes for both new and experienced instructors with screenshots and narration. Topics covered include:

- Accessing Your Instructor Certification Record
- Accessing Your Teaching History
- Entering Course Records
- Setting Up an Instructor Course
- Conducting and Closing Out an Instructor Course
- Setting Up and Managing a Basic-Level Blended Learning Course
- Red Cross Learning Center Site Orientation

Forum

Available in the Forum section of the Red Cross Learning Center, the Forum is a collaboration space for instructors to discuss topics and to share information and best practices. Thousands of fellow instructors and instructor trainers from across the country participate in forums covering a variety of topics. Active groups include program specific groups such as First Aid/CPR/AED, Lifeguarding, and Water Safety Instructor as well as groups for instructor trainers and training networking.

Click-to-Chat and Support Center Case Submission

If instructors or instructor trainers have a question that is not adequately addressed through the Community or the resources available on the Red Cross Learning Center, the Learning Center also includes capability for instructors or instructor trainers to submit a support case to the Training Support Center for non-urgent matters or to chat with a live representative for urgent matters. Click to Chat and Create a Support Case are available on the Questions section of the Red Cross Learning Center.

CONDUCTING RED CROSS TRAINING PROGRAMS

Maintaining Training Standards

Quality, consistency, and standardized delivery of courses are priorities of the American Red Cross. Red Cross courses are designed with standardized instructor outlines and lesson plans based on well-defined objectives to provide an optimal learning experience for a variety of participants. Many of the courses are designed to meet workplace certification and training requirements of different occupational settings, such as day care workers, workplace response teams, lifeguards, swim instructors, healthcare providers, and other professional responders. Both the course participants and organizations that hire individuals with Red Cross certifications expect and depend on the quality of training outlined in the programs.

To meet the objectives of the courses and ensure standardized delivery, the course outlines and lesson plans included in the instructor's manual must be followed. Facility availability or constraints, specific instructor-to-participant ratios, equipment-to-participant ratios, or participant needs may necessitate the need to adapt the course outline while still maintaining the educational progression of the course. Adapting the training does not mean that instructors or instructor trainers can add to, delete, or change content.

Training Provider Course and Price Listing

The *Training Provider Course and Price Listing* lists the courses available to Training Providers and their instructors. This list is organized by program area and includes course combinations and bundles to satisfy the various needs of Training Providers and their students.

In 2018, the Red Cross implemented the practice of publishing an annual price list that will allow for modest price adjustments rather than larger increases that would more significantly impact our Training Providers.

The annual *Training Provider Course and Price Listing* can be found in the Resources section on the Red Cross Learning Center and will be provided to Training Providers via email each year well in advance of any pricing changes going into effect based upon our contracted agreements and terms to allow our Training Providers to plan accordingly.

To have courses added to your *Training Provider Agreement*, contact your sales representative.

Training Equipment and Supplies

Many Red Cross training programs require specialized training equipment and supplies. The program's instructor's manual outlines the specific equipment needs for each course. Maintaining the equipment ratios outlined in the instructor's manual allows instructors to deliver quality training, stay within the timelines for the training, as well as to provide course participants the time they need to properly practice and learn skills.

Equipment used in Red Cross training must be maintained in good working order to ensure participant safety and effective practice. Equipment that is not in good working order detracts from participant's willingness to learn and practice effectively.

All equipment used in Red Cross training should be maintained according to manufacturer guidelines. Equipment such as CPR manikins should be cleaned after each use according to the manufacturer guidelines. More details on manikin decontamination is available in instructor's manuals for courses that teach CPR and AED. When using equipment during training, Training Providers should ensure that instructors take all the necessary safety precautions.

Equipment and supplies such as CPR manikins, AED trainers, and accessories are available for purchase from the Red Cross Store (www.redcross.org/store.org) or link to it via the Red Cross Learning Center (www.redcrosslearningcenter.org).

Training Materials

Training materials for Red Cross programs, including instructor's manuals, course presentation slides, and videos, are available in digital format on the Red Cross Learning Center or for purchase from the Red Cross Store. To prepare for classes, instructors can download digital versions of participant materials for most programs from the Red Cross Learning Center.

Print versions of participant materials can also be purchased from the Red Cross Store. Participants can download free digital course materials for most courses from the Red Cross Learning Center or www.redcross.org/participantmaterials.

Delivering Blended Learning Courses

The Red Cross offers a variety of blended learning course options for basic-level courses, instructor-level courses and IT Academy training. Blended learning courses feature a combination of online learning and an in-person, classroom experience saving in-person training time while allowing course participants the flexibility to complete the online content at their convenience.

The online content for blended learning courses is accessed through the Red Cross Learning Center.

Blended learning classes can easily be set up. Instructors have the option to directly enroll students in a class or save a seat (student voucher) and send the enrollment link to participants once the class is set up. The instructor will be able to view online completion status for all students prior to the in-person portion of the blended learning class.

How-To guides and video for setting up, managing, and closing a blended learning class, including email templates for sending the enrollment links or online course information to course participants are available in the Resources section of the Learning Center.

Reporting Course Activity

Collection of information on course activity benefits both your organization and the Red Cross by:

- Providing records on students trained, which can be used by your organization to verify training requirements have been met.
- Providing statistics that help in health and safety program evaluation.
- Assisting in monitoring for quality assurance.
- Tracking instructor activity for maintaining instructor certification and recognition purposes.

For students to receive certificates, instructors must report courses taught along with students who took the courses. Course reporting is done electronically through the Red Cross Learning Center. There are two methods for instructors to report their teaching activity:

- **Course Record Entry:** This is the method for reporting classes for classroom-only courses. The Course Record Entry function can be accessed through the Red Cross Learning Center—Instructor Portal or Partner Portal home page.
- **Close a Blended Learning Class:** Blended learning classes are reported by using the Close a Class function which is accessed by clicking on the specific class in the Classes I'm Teaching section on the home page of the Red Cross Learning Center.

When reporting course records, instructors or training partners must enter all the required information including course name, instructor information, training site name and address, student information (phone and or email), and student evaluation (successful, unsuccessful, not evaluated) and provide payment.

Obtaining Course Completion Certificates

Digital certificates are available to students once the training fees have been paid. All students whose email addresses are entered in the Course Record Entry system will receive an email with a link to their certificate. Instructors can also print certificates immediately from the Course Record Entry system.

Certificates are available in two formats: 8.5" x 11" that can be printed or distributed electronically via email, and wallet-size that are designed to be printed on standard business card cardstock.

In addition to email, participants may also obtain copies of their Red Cross certification by entering the required information on the Find My Certificate page at redcross.org/digitalcertificate.

Digital certificates include an alpha-numeric identifier and a QA code, which allows the certificate to be validated by electronic means. Employers can verify participants' Red Cross certification by entering the 6-digit alpha numeric identifier on the Find My Certificate page at redcross.org/digitalcertificate.

Payment Options

Payment for course records submitted in the Course Record Entry (CRE) system can be made by credit card or your organization may submit a purchase order if it has been approved for invoicing. Details on invoicing requirements and terms and conditions are outlined in your *Training Provider Agreement*. Invoices can be paid by check, ACH/EFT, or credit card. Contact Billing Support to pay by credit card or set up ACH/EFT at the number displayed on the Invoice. For more information on payment options for training and supplies, visit www.redcross.org/PHSSBilling to view frequently asked questions (FAQs).

Training Providers that have been approved for invoicing can choose one of the following options:

- *No PO:* Used when your organization has been approved for invoicing privileges and does not require a Purchase Order number printed on the Invoice in order to remit payment.
- *Existing PO:* Used when Purchase Orders have already been set up in this system. Any existing POs may be updated to amend purchase limits or expiration dates as needed. The PO number you select will be displayed on the Invoice.

- *New PO*: Enter information from your organization's Purchase Order here to set up a new PO. You will be able to select this PO next time you enter training. This PO number will be displayed on the Invoice.

AWARDS AND ALLIANCES

Lifesaving Awards

The Certificate of Merit Award

The highest award given by the American Red Cross to an individual or team of individuals who save or sustain a life using skills and knowledge learned in a Red Cross Training Services course. This action exemplifies the highest degree of concern of one human being for another in distress. Certificate of Merit award is signed by the President of the United States, who is the Honorary Chairman of the American Red Cross, and the Chairman of the American Red Cross.

The Lifesaving Award (for Professional Responder and Healthcare Providers)

Given to an individual or team of individuals who saves or sustains a life outside of a medical setting and had an obligation to respond as part of employment (e.g., on-duty lifeguards; police, fire, and EMS personnel responding to a 9-1-1 call; professional health care workers). The certificate is signed by the Chairman of the American Red Cross and the President and CEO of the American Red Cross.

The Certificate of Extraordinary Personal Action

Awarded to individuals who step up in an emergency and help to save or sustain a life. The awardees exemplify the mission of the Red Cross to prevent and alleviate human suffering in the face of emergencies and are commended for their willingness to help others in distress. This award is given to individuals who are not Red Cross or are unable to provide evidence of Red Cross training.

The Instructor Lifesaving Award

One of the highest awards given by American Red Cross Training Services to instructors who taught an individual who used skills to save or sustain a life.

More information, including a nomination form for Red Cross Lifesaving Awards, can be found at www.LifesavingAwards.org.

OSHA Alliance

On May 19, 2005, the American Red Cross and the Occupational Safety and Health Administration (OSHA) signed an Alliance agreement geared towards preparing employers and their employees to respond to disasters, life-threatening injuries, and other emergencies.

Through this agreement, the Red Cross and OSHA will provide information, guidance, and access to training resources on health and safety topics including emergency preparedness, disease prevention, and first aid in the workplace.

More information about the alliance is available on the OSHA National Alliances website: https://www.osha.gov/dcsp/alliances/red_cross/red_cross.html.

American Red Cross Scientific Advisory Council

The American Red Cross Scientific Advisory Council is an independent panel of nationally recognized health and safety experts that helps establish the standard in first aid care and water safety. Drawing on a body of collective expertise from such diverse fields as emergency medicine, occupational health, sports medicine, school health, emergency medical services (EMS) response, and disaster mobilization, the Council advises the Red Cross in areas related to the development and dissemination of audience-appropriate information and training in first aid and water safety.

More information on the Scientific Advisory Council including scientific advisory statements and from the Council's bi-annual proceedings is available on Red Cross Learning Center Science page or at www.redcross.org/science.

PERMISSIONS

Promoting Red Cross Courses

The American Red Cross has established graphic standards and guidelines for the use of the Red Cross name and logo which Red Cross Training Providers must comply with in all instances. Subject to the license terms in their *Authorized Provider Agreement* or *Licensed Training Provider Agreement*, the terms in this Training Provider Resource Guide, and additional terms provided by Red Cross in association with the download of approved logos and other marketing materials (collectively, the “Terms”), Training Providers may obtain downloadable files with approved logos and marketing materials and use the name, approved logos and branded marketing materials to promote and advertise that they offer American Red Cross courses. Unless otherwise expressly specified by Red Cross, the Red Cross name and logo must appear in conjunction with one of the following statements:

- Proud Provider of American Red Cross Health and Safety Training
- Proud Provider of American Red Cross Lifeguarding
- Proud Provider of American Red Cross Learn-to-Swim
- Proud Provider of American Red Cross First Aid, CPR and AED Training
- Proud Provider of American Red Cross Caregiving Training
- Proud Provider of American Red Cross Resuscitation Education (BLS/ALS/PALS)

The following uses of the Red Cross name and logo by Training Providers are permitted subject to the Terms.

- Websites and web properties and social media pages of Training Provided to promote classes, including in streamed advertising videos.
- Brochures, flyers and promotional material as provided electronically by American Red Cross for Training Providers to post and make available in printed format in their location.
- Brochures, flyers and promotional materials developed by Training Providers, using an approved logo or use of the name American Red Cross, subject to our Brand Standards and the Terms.

All other uses must be approved in writing by Red Cross. All requests must be made via email sent to trainingservicesmarketing@redcross.org or such other email address as Red Cross may provide from time to time.

- Any paid advertising, including without limitation in print, online, broadcast and social media.
- Any promotional item such as apparel, hats, cups, bottles, recognition plaques, etc. However, Red Cross Training Providers may purchase and utilize promotional items directly from American Red Cross at www.redcross.org/store.
- The Red Cross name may only be used on business cards and letterhead in conjunction with one of the statements set forth above. The Red Cross logo cannot be used on business cards and letterhead.

The following uses of the Red Cross name and logo are prohibited in **all instances** (“Unauthorized Uses”):

- Unauthorized versions of the Red Cross logo created by Training Provider or obtained in any manner other than by digital download directly from the Red Cross, unless the Red Cross expressly authorizes otherwise;

- Use of Red Cross logo on uniforms designed by Training Provider, with or without Training Provider's logo;
- Registration of any Internet domain name or subdomain using the phrases American Red Cross or Red Cross;
- Hashtags using Red Cross or American Red Cross or other terms intended to reference Red Cross (such as ARC or RC), except as have been expressly authorized by Red Cross;
- Keyword search term advertising using Red Cross, American Red Cross or other terms intended to reference Red Cross (such as ARC or RC);
- Combination of the Red Cross name and/or logo with any other logo, slogan, statement;
- Presentation of the Red Cross name and/or logo in a way that causes confusion as to affiliation, endorsement or is otherwise misleading; and
- Any use of the Red Cross name and/or logo after suspension or termination of the organization's *Training Provider Agreement*.

Please refer to www.redcross.org/brand for downloadable Red Cross logos.

Copyright Permission Requests

American Red Cross materials are proprietary and subject to copyright protection. Training Providers and Certified Instructors must take care to use Red Cross training materials only as authorized, and to protect those materials from unauthorized use or distribution. The American Red Cross vigorously protects its materials to preserve their integrity and to protect them against exploitation by others. Training Providers are not authorized to edit or modify any American Red Cross material without permission and must not remove any copyright notices from them. Further you may not create derivative works of any American Red Cross material except as expressly permitted under your *Training Provider Agreement*. Under clearly defined criteria, the American Red Cross may grant permission to use text, photographs, illustrations and audiovisual material from the American Red Cross.

Improper use of American Red Cross materials or propriety content may result in immediate withdrawal of permission to use American Red Cross materials, and/or cancellation of the *Training Provider Agreement*. Training providers and instructors who have questions should contact their sales representatives or the Training Support Center.

Translations into Other Languages

The translation of American Red Cross materials into another language requires prior written approval from American Red Cross. Additional requirements may also apply.

Training Outside the Jurisdiction of the American Red Cross

The American Red Cross is not permitted to solicit, deliver services, or provide program support for instructors, companies, agencies, or organizations that are not within the jurisdiction of the United States or its territories unless permitted by or requested to do so by the Red Cross or Red Crescent Society of that country. Training overseas is generally confined to U.S. military installations and U.S. embassies and consulates. Training providers and instructors who have questions about training outside of the United States and/or its territories, should contact their sales representative or the Training Support Center.

ADDITIONAL PRODUCTS AND SERVICES

Automated External Defibrillators (AEDs)

The Consensus on Science and Treatment Recommendations for CPR and Emergency Cardiovascular Care (ECC) agrees that Sudden Cardiac Arrest can be treated most effectively by a combination of CPR and defibrillation. Along with providing comprehensive training on how to use an AED, the Red Cross partners with leading manufacturers to help your organization obtain the devices you need to keep your workplaces, schools, and facilities safe. Contact your sales representative for current AED promotional offers.

Aquatic Examiner Service

The Aquatic Examiner Service (AES) Program is designed to:

- Develop goals to improve operations, training, and performance.
- Increase lifeguard accountability, attention to safety, professionalism, and pride.
- Reinforce and strengthen the lifeguard's emergency response skills.
- Maintain high lifeguarding operational standards.

The AES program starts with a Red Cross examiner conducting an in-depth facility tour to understand your safety and lifeguarding operations. You'll then receive a comprehensive, objective evaluation based on American Red Cross Lifeguarding program standards. As a follow-up, unannounced site visits will evaluate on-the-job lifeguard performance including surveillance and rescue skills.

For more information and to request a quote, visit redcross.org/aquaticexaminer.

Emergency and First Aid Kits

In addition to training program materials, equipment, and supplies, the Red Cross Store provides a variety of emergency and first aid kits perfect for your workplace, for your home, or on the go. From car first aid kits to bleeding control kits to ANSI-compliant emergency cabinets, the Red Cross Store can provide the emergency response equipment you need.

Visit <https://www.redcross.org/store.org/> to browse our emergency and first aid products.

Red Cross Mobile Apps

Put expert advice in your hand with the Red Cross suite of free mobile apps. These apps can be downloaded from iTunes or Google Play. Please encourage your employees, instructors and participants to take advantage of these free tools!

The tools and preparedness information you need every day:

First Aid

Follow the simple step-by-step instructions to guide you through everyday first aid scenarios. It is fully integrated with 9-1-1 so you can call EMS from the app at any time. Videos and animations make learning first aid fun and easy. The content is preloaded, giving you instant access to all safety information at any time, even without reception or an Internet connection. Ahora disponible en español. Download from iTunes or Google Play or text "GETFIRST" to 90999.

Pet First Aid

Take care of your furry family member. The American Red Cross Pet First Aid app puts veterinary advice for everyday emergencies in the palm of your hand. Get the app and be prepared to act when called upon. With videos, interactive quizzes, and simple step-by-step advice it's never been easier to know Pet First Aid. Download from iTunes or Google Play or text "GETPET" to 90999.

Blood

Find nearby Red Cross blood drives, schedule appointments, follow your blood journey from donation to delivery. Download from iTunes or Google Play or text "BLOODAPP" to 90999.

Hero Care

Whether you're the parent of a child joining the military or a family member of the military/veteran communities, Hero Care will connect you to important resources that can help you through both emergency and non-emergency situations. Ahora disponible en español. Download from iTunes or Google Play or text "GETHEROCARE" to 90999.

Disaster Apps deliver expert information when and where you need it most:

Emergency

Monitor more than 35 different severe weather and emergency alerts, to help keep you and your loved ones' safe. Ahora disponible en español. Download from iTunes or Google Play or text "GETEMERGENCY" to 90999.

Tornadoes

Get your family and home ready for a tornado. This is the complete solution you need to understand and prepare for a tornado. Ahora disponible en español. Download from iTunes or Google Play or text "GETNADO" to 90999.

Hurricanes

Monitor conditions in your area or throughout the storm track, prepare your family and home, find help and let others know you are safe even if the power is out—a must have for anyone who lives in an area where a hurricane may strike or has loved ones who do. Ahora disponible en español. Download from iTunes or Google Play or text "GETCANE" to 90999.

Earthquakes

Get notified when an earthquake occurs, prepare your family and home, find help and let others know you are safe even if the power is out—a must have for anyone who lives in an earthquake-prone area or has loved ones who do. Ahora disponible en español. Download from iTunes or Google Play or text "GETQUAKE" to 90999.

Flood

Get your family and home ready for a flood. This app is the complete solution you need to understand and prepare for flooding and all that comes with it. With interactive quizzes and simple step-by-step advice, it's never been easier to be ready! Ahora disponible en español. Download from iTunes or Google Play or text "GETFLOOD" to 90999.

Free, fun, and informative apps for parents and kids:

Swim

Get the most out of Red Cross swim lessons with the Swim App. Created as a companion to the newly-updated Learn-to-Swim program (including Preschool Aquatics), this app will help you keep your swimmer motivated, while providing you the latest in water safety guidance to help ensure your family stays safe in, on and around the water. Download from iTunes or Google Play or text "SWIM" to 90999.

Monster Guard

For kids, 7-11 years old. This app teaches preparedness for real-life emergencies at home with the help of Maya, Chad, Olivia and all the monsters. Download from iTunes or Google Play or text "MONSTER" to 90999.