

Mary Serna

From: christopher.yanes@tbs.toshiba.com
Sent: Friday, November 12, 2021 4:06 PM
To: Mary Serna
Subject: Re: JP 2.1 Toshiba issues

Let me the tech and see what's going on. I'll get back with you

Christopher Yanes
Commercial & Municipal Accounts
Toshiba Business Solutions (USA)
(210) 571-2744

From: Mary Serna <mserna@webbcountytx.gov>
Sent: Friday, November 12, 2021 3:47:55 PM
To: Christopher Yanes <christopher.yanes@tbs.toshiba.com>
Subject: JP 2.1 Toshiba issues

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Mr. Yanes,

We hope that this email finds you doing well.

Our Toshiba keeps going down. It's out again today and I cannot finish printing out our materials for a training on Monday. Even my local printer is not working.

Sending you this quick note because it's just frustrating because we are a busy office and being down 2 days in a row raises our stress level. Your tech is awesome. Please help.

Venting,

Mary g. Serna

Court Administrator
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