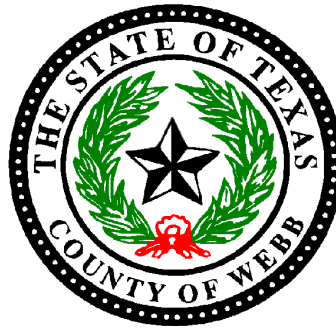


**UTILITY USE ONLY**

DATE APPROVED \_\_\_\_\_  
COST \_\_\_\_\_  
WORK ORDER \_\_\_\_\_  
ENG. UPDATE \_\_\_\_\_  
ACCOUNT NO. \_\_\_\_\_



**WEBB COUNTY WATER UTILITY  
SERVICE APPLICATION AND AGREEMENT**

DATE: \_\_\_\_\_

**PLEASE PRINT**

APPLICANT'S NAME \_\_\_\_\_  
SPOUSE NAME \_\_\_\_\_

CURRENT BILLING ADDRESS

FUTURE BILLING ADDRESS

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PHONE NUMBER HOME ( ) \_\_\_\_\_

WORK NUMBER ( ) \_\_\_\_\_

PROOF OF OWNERSHIP PROVIDED BY:

\_\_\_\_\_

DRIVER'S LICENSE NUMBERS OF APPLICANT \_\_\_\_\_

LEGAL DESCRIPTION OF PROPERTY include name of road, subdivision with lot and block number:

\_\_\_\_\_

PREVIOUS OWNER'S NAME AND ADDRESS

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

ACREAGE \_\_\_\_\_

HOUSEHOLD SIZE \_\_\_\_\_

NUMBER IN FAMILY \_\_\_\_\_

LIVESTOCK & NO. \_\_\_\_\_

SPECIAL SERVICES NEEDS OF APPLICANT (IF ANY):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

NOTE: FORM MUST BE COMPLETED BY APPLICANT ONLY.  
A MAP OF SERVICE LOCATION REQUEST MUST BE ATTACHED.

## SERVICE APPLICATION AND AGREEMENT (CONT.)

AGREEMENT made this \_\_\_\_\_ day of \_\_\_\_\_ year between Webb County Utility, a county owned water system organized under the laws of the State of Texas (hereinafter called the Utility) and \_\_\_\_\_ / \_\_\_\_\_ hereinafter called the applicant.  
Name Signature

Witnessed:

The Utility sell and deliver water service to the Applicant and Applicant shall purchase, receive, and/or reserve water service from the Utility in accordance with the Tariff of the Utility as amended from time to time by the Webb County Commissioners Court. Upon compliance with said policies, including payment of a Deposit, the Applicant qualifies for service.

The applicant shall pay the Utility for services hereunder as determined by the Utility's Tariff and upon the terms and conditions set forth therein a copy has been provided as an information packet, for which Applicant acknowledges receipt thereof by execution of this Agreement.

The Utility shall have the authority to terminate service of any customer not comply in with any policy or not pay any utility fees of charges as required by the Utility's published rates, fees, and conditions of service.

All water shall be metered by meters to be furnished and installed by the Utility. The meter is for the sole of use of the customers and is to provide service to only one (1) dwelling and/or one (1) business. Extension of pipe to transfer water from one property to another, etc., is prohibited.

The Utility shall have the right to locate water service meter and pipe necessary to connect the meter on the customers property at a point to be chosen by the Utility, and shall have access to its property and equipment locate upon customer's premises at all reasonable time for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Utility shall have the right to remove any of its equipment from the customer's property.

The Utility's authorized employees shall have access to the customer's property or premises and service lines and plumbing facilities at all reasonable time for the purpose of inspection to insure compliance with State required Minimum Acceptable Operation Practices for Public Drinking Water Systems, as promulgated by the Texas Commission on Environmental Quality (TCEQ) or successor agency, applicable plumbing codes, and utility construction standards. The Utility strictly prohibits the connection of service pipelines from its water service meter to any private well or other unknown water supply.

In the event the total water supply is insufficient to meet all of the needs of the customers, or in the event there is a shortage of water, the Utility may initiate the Emergency Conditioning Program as specified in the Utility's Tariff. By execution by the applicant of this agreement, Applicant hereby shall comply with the terms of said Program.

The Applicant shall install at his own expense any necessary service line from the Utility's facilities and equipment to the point of use, including any customer service isolation services, clean out, and other equipment as may be specified by the Utility. The use of pipes and line fittings that contain more than 0.25% lead or solders and flux that contain more than 0.2% and is prohibited for any plumbing installation or repair of any residential or non-residential utility providing water for human consumption and connected to the Utility.

## SERVICE APPLICATION AND AGREEMENT (CONT.)

### RESTRICTIONS.

- A. No direct connection between public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow device.
- B. No Cross-Connection between the public water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.20% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

AGREEMENT made this \_\_\_\_\_ day \_\_\_\_\_ of \_\_\_\_\_ Year between Webb County Water Utility, a county owned water system organized under the laws of the State of Texas (hereinafter called the Utility) and \_\_\_\_\_ / \_\_\_\_\_ hereinafter called the Applicant.  
Name Signature

Witnessed= \_\_\_\_\_

The Utility shall sell and deliver SEWER service to the Applicant and Applicant shall purchase, receive SEWER service from the Utility in accordance with the Tariff of the Utility as amended from time to time by the Webb County Commissioner's Court. Upon compliance with said policies, including payment of \$400.00 the Applicant qualifies for service.

The Applicant shall pay the Utility for service as determined by the Utility's Tariff and upon the terms and conditions set forth therein.

The Utility shall have the authority to terminate service of any customer not complying with any policy or not paying any utility fees or charges as required by the Utility's published rates, fees, and conditions of service.

The service is for sole use of the customer and is to provide service to only (1) dwelling and/or only one (1) business.

The Utility's authorized employees shall have access to the customer's property or premises and service lines and plumbing facilities at all reasonable times for the purpose of inspection to insure compliance with state required Minimum Acceptable Operating Practices for Public Drinking Water Systems, as promulgated by the Texas Commission on Environmental Quality (TCEQ) or successor agency, applicable plumbing codes, and utility construction standards. The Utility strictly prohibits the connection of service pipelines from its water service meter to any private well or other unknown water supply.

# WEBB COUNTY UTILITIES

## RIO BRAVO WATER TREATMENT PLANT

### New Service Accounts Chloramines Disclosure

On January 8<sup>th</sup>, 2014, the Rio Bravo Water Treatment Plant changed the disinfectant that we use from Chlorine to Chloramines. This Change is intended to benefit our customers by reducing the levels of disinfections byproducts (DBP's) in the system, while still providing protection from water borne disease.

However, the change to Chloramines can cause problems to persons dependent on dialysis machines. A condition known as hemolytic anemia can occur if the disinfectant is not completely removed from the water that is used for the dialysate. Consequently, the pretreatment scheme used for the dialysis units must include some means, such as a charcoal filter, for removing the chloramine prior to this date. Medical facilities should also determine if additional precautions are required for other medical equipment. In addition, chloraminated water may be toxic to fish. If you have a fish tank, please make sur that the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. You may also need to change the type of filter that you use for fish tanks.

New Account Address: \_\_\_\_\_

Account Number: \_\_\_\_\_

Account Holder: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# WEBB COUNTY UTILITIES

## RIO BRAVO WATER TREATMENT PLANT

### Divulgación de cloraminas de nuevas cuentas de servicio

El día 8 de Enero, 2014, el Rio Bravo Planta de tratamiento de agua potable cambiara el desinfectante de cloro que usamos a otro de cloramina. El proposito de este cambio es beneficiar a nuestros clientes reduciendo los niveles de los productos secundarios relacionados a la desinfeccion (DBPs) en el sistema, proporcionado al mismo tiempo la proteccion contra las enfermedades originadas por las germenés del agua.

No obstante, el cambio a cloramina puede causar problemas a las peronas cuya vida depende de las maquinas de dialisis. Si el desinfectante no es completamente eliminado del agua que se usa para la dialisis, puede conducir a una anemia hemolitica. Por lo tanto, el esquema de tratamiento previo usado por las unidades de dialisis debe incluir algunos medios, tales como filtros de carbon, para eliminar la cloramina antes de esta fecha. Las instituciones medicas deben determinar si otros equipos medicos tambien pueden requerir precauciones adicionales.

Ademas, el agua con cloramina podria ser toxica para los peces. Si tiene un tanque oara peces aseguese de que los filtros o los productos quimicos que estan siendo usados estan disenados para ser usados en agua que ha sido tratado con cloramina. Tambien puede ser necesario cambiar el tipo de filtro que usa para el tanque.

Nueva direccion de Cuenta: \_\_\_\_\_

Numero de Cuenta: \_\_\_\_\_

Titular de la Cuenta: \_\_\_\_\_

Firma: \_\_\_\_\_ Fecha: \_\_\_\_\_

SERVICE APPLICATION AND AGREEMENT (CONT'D)

By execution hereof, the Applicant shall hold the Utility harmless from any and all claims for damages caused by service interruptions due to line breaks by Utility or like contractors tampering other customers of the Utility normal failures of the system, or other events beyond the Utility's control.

The Applicant shall grant to the utility, now or in the future, any easements of right-of-way for the purpose of installing maintaining and operating such pipelines, meter valves, and any other such equipment which may be deemed necessary by the Utility to extend or improve service or existing or future customers, on such from as required by the Utility.

By execution if this Service Application and Agreement Applicant agrees that non-compliance with the terms of this Agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the Utility.

Any misrepresentation of the facts by the Applicant on any of the three (3) pages of this form shall result in discontinuance of service pursuant to the terms and conditions of the Utility's Tariff.

---

APPLICANT/ CUSTOMER

---

WITNESSETH

---

APPROVED AND ACCEPTED