PUBLIC UTILITIES VENDOR AGREEMENT COMPREHENSIVE ENERGY ASSISTANCE PROGRAM

The purpose of the Comprehensive Energy Assistance Program ("CEAP") funded from the Low-Income Home Energy Assistance Program ("LIHEAP") grant is to maintain an energy supply to heat and cool the residences of eligible low-income clients.

The Energy Services provider ("Vendor"), agrees to honor the purpose of the CEAP grant and to accept pledges of payment from CEAP agencies only for certified customers to whom Vendor continues to provide energy services. The Energy Assistance Provider ("Agency"), agrees to make payments only for eligible low-income clients.

eligible low-income clients.
This vendor agreement is by and between:
Webb County, A political subdivision of the State of Texas for the Community Action Agency and
Energy Assistance Provider (Agency)
Discount Power
(Vendor)
Vendor and Agency agree to assist customers in the following counties: WEBB COUNTY
This agreement shall be effective from the <u>1st</u> day of <u>JAN 2022</u> for a period not to exceed two years from the effective date. Either party may terminate this agreement by written notice. Such written notice of termination shall not affect any obligation by either party incurred prior to the receipt of such notice. Notice shall be sent via certified mail with return receipt requested.
Discount Power
(Vendor Name)
P.O. BOX 3587 HOUSTON, TX 77253-3587
(Vendor Mailing Address)
WEBB COUNTY C/O Webb County CAA.
(Agency Name)
520 Reynolds,2nd Floor, Laredo,Texas 78040
(Agency Mailing Address)

The Agency named above represents and warrants to Vendor that it is a subrecipient of the Texas Department of Housing and Community Affairs ("TDHCA") and as such is authorized and has received funding from the TDHCA to provide bill payment assistance service for eligible low-income households.

The Vendor named above represents and warrants that it will apply any payments received from Agency to the account of the customer that the Agency has determined to be eligible under the CEAP guidelines and such is a "Certified Customer".

Vendor will, with reference to a Certified Customer:

- Extend the CEAP applicant's energy service for up to five business days while the Agency determines whether the CEAP applicant is eligible pursuant to the CEAP guidelines.
- Upon accepting pledge from Agency for Certified Customer, continue or restore energy service
 to Certified Customer with no increases in charges, service charges or other charges affecting the
 total cost of the bill, except as allowed by the stated tariff cost registered with the Public Utility
 Commission "PUC" and/or Texas Railroad Commission.
- In the event the full past due balance is not paid by the Agency, the Certified Customer must pay the remaining balance on or before the disconnect date stated in the customer's Disconnect Notice required by PUC regulations in order to avoid disconnection or be eligible for reconnection. Nothing in this agreement requires the Vendor to reconnect the customer upon receipt of a pledge that does not cover the full past due balance or if the customer has already been disconnected by the time the pledge is received by the Vendor.
- Invoice the Certified Customer in accordance with Vendor's normal billing practices.
- Upon verbal or written request from Agency, provide at no cost to the Agency the Certified
 Customer's billing and usage history for previous twelve months, or available history plus
 monthly estimates if less than twelve months of billing history and usage is available. Vendor will
 transmit such billing history via electronic mail or facsimile as soon as possible, but no later than
 forty-eight hours following the request.
- Work with Agency and Certified Customer to explore the feasibility of offering flexible payment arrangements that may include, without limitation, waiving security deposits, reconnect fees, application fees, and all other fees whenever possible.
- Not discriminate against Certified Customer in price or services, including the availability of deferred payment plans, level or average payment plans, discount, budget, advance payment or other credit plans.
- Not refuse to provide energy service or otherwise discriminate in the marketing and provision of energy service to any Certified Customer because of race, creed, color, national origin, ancestry, sex, marital status, lawful source of income, level of income, disability, financial status, location

- Allow Agency forty-five days from the date of the pledge to forward payment to the Vendor.
 Vendor agrees not to consider the portion of the Certified Customer's account to be paid by the Agency delinquent if said payment is received within the above mentioned forty-five day period, and Vendor is provided with a verbal or signed pledge from the Agency within forty-five days of identifying a Certified Customer.
- Not interrupt service if Certified Customer is eligible under PUC regulations, or other state
 agency regulations (as applicable), and enters into an agreement with the Vendor concerning
 how the Certified Customer will pay the balance owed Vendor and the Certified Customer is
 meeting the obligation under such agreement.
- If the Agency has paid for an initial deposit or similar refundable instrument, upon the termination of service to the Certified Customer, the Vendor shall return funds including interest (after any balance owed) to the Agency in accordance with PUC regulations or 10 Texas Administrative Code §6.312(f) (as applicable).

The Agency will:

- Obtain written permission for Agency to request and have access to customer information, including confidential or personal account information, credit and payment history, from customers seeking Agency's assistance. Social Security numbers are not required for the CEAP program and may not be disclosed to Agency.
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- Not provide pledges on behalf of a Certified Customer to Vendor without having adequate funds to pay such pledge.
- Pay pledges within forty-five days of making pledge to Vendor.
- Determine if a customer is a Certified Customer within five days of contacting Vendor.
- Provide Vendor a list of names, telephone numbers and e-mail addresses of Agency staff designated to make pledges on behalf of the Agency and Certified Clients, if requested from Vendor.

The terms of any confidential transaction under this agreement or any other information exchanged by the Agency and Vendor relating to any transaction shall not be disclosed to any person not employed or retained by the Agency or Vendor, their affiliates, or brokers, except to the extent disclosure is 1) required by law; 2) necessary to disclose to the other party in connection with a dispute between the parties; 3) otherwise permitted by written consent of the other party; 4) required by guarantors to be disclosed; 5) Revised January 2021

Gel Monris	12/14/2021
Authorized Vendor Signature	Date
Gaul Morris	Monager.
Typed Name of Authorized Signature	Title
877 - 304 - 4993	
Vendor (Area Code) Telephone Number	
CREDITOPH JONE, O. USRETAifers every. com Vendor Email Address	
Vendor Email Address	
Authorized Agency Signature	Date
Tano E Tilerina	County Judge
Typed Name of Authorized Signature	Title
956523 4600	

Agency (Area Code) Telephone Number

.... W-9

(Rev. October 2018)
Department of the Treasury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

▶ Go to www.irs.gov/FormW9 for instructions and the latest information.

Give Form to the requester. Do not send to the IRS.

NRG Energy, INC. 2 Business name/disregarded enlifty name, if different from above US Retailers, LLC dba DISCOUNT POWER 3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only one of the following seven boxes. Individual/sole proprieter or C Corporation S Corporation Partnership Trust/estate			
3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only one of the following seven boxes. Individual/sole proprietor or single-member LLC Corporation S Corporation Partnership Trust/estate Exempt person			
following seven boxes. Individual/sole proprietor or single-member LLC Corporation S Corporation Partnership Trust/estate Exempt ps			
8 City, state, and žiP code Houston, TX 77253-3587 7 List account number(s) here (optional) Parallal Taxpaver Identification Number (TIN)	tions (codes apply only to nities, not individuals; see ns on page 3):		
8 City, state, and žiP code Houston, TX 77253-3587 7 List account number(s) here (optional) Parallal Taxpaver Identification Number (TIN)	ayee code (f sny)		
8 City, state, and žiP code Houston, TX 77253-3587 7 List account number(s) here (optional) Parallal Taxpaver Identification Number (TIN)	n from FATCA reporting		
8 City, state, and žiP code Houston, TX 77253-3587 7 List account number(s) here (optional) Parallal Taxpaver Identification Number (TIN)	iny)		
8 City, state, and žiP code Houston, TX 77253-3587 7 List account number(s) here (optional) Parallal Taxpaver Identification Number (TIN)	counts meintained outside the US)		
6 City, state, and ZiP code Houston, TX 77253-3587 7 Ust account number(s) here (optional) Part III Taxpaver Identification Number (TIN)	Webb County CAA		
Houston, TX 77253-3587 7 List account number(s) here (optional) Pare List Taxpaver Identification Number (TIN)	, 2nd Floor		
7 List account number(s) here (optional) Pare III Taxpaver Identification Number (TIN)			
Taxpaver Identification Number (TIN)	A STATE OF THE PARTY OF THE PAR		
Part I Taxpayer Identification Number (TIN)			
1 Rockel accurity num			
Color ways Tible the passoniste have the Tible flowered must maich the fleshes divers on the to device	ber		
backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other			
entities, it is your employer identification number (EIN). If you do not have a number, see now to get a			
TIN, later,			
Note: If the account is in more than one name, see the instructions for line 1. Also see What Name and Number To Give the Requester for guidelines on whose number to enter. 4 1 -1 7			
1 - 1 /	2 4 2 3 9		
Part II Certification			
Under penalties of perjury, I certify that: 1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to recognition.)	mel: and		
the state of the s	TA THE HITCHIMIN LIBROTOR		
 I am not subject to backup withholding because: (a) I am exempt from backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS no longer subject to backup withholding; and 	has notified me that I am		
3. I am a U.S. citizen or other U.S. person (defined below); and			
4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.	section withholding because		
Contilication instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to be you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortging acquisition or abandonment of secured property, cancellation of debt, contributions to an individual reterment arrangement (IRA). See the instruction	and generally, payments		
acquisition or abandonment of secured property, cancerisation of dear, contributions to an interface secured property, cancerisation of dear, contributions to an interface secured to sign the certification, but you must provide your correct TIN. See the instributions of the certification, but you must provide your correct TIN. See the instributions of the certification of the certific	octions for Part II, later.		
Sign Signature of U.S. person > 6 / MONGS Date > 12/1	1505/4		
General Instructions • Form 1099-DIV (dividends, Including those to	from stocks or mutual		
Section references are to the Internal Revenue Code unless otherwise noted. • Form 1099-MISC (various types of income, proceeds)	prizes, awards, or gross		
Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted transactions by brokers)	nd certain other		
after they were published, go to www.irs.gov/FormW9. • Form 1098-S (proceeds from real estate training forms and the state training forms and the state training forms are state training forms.	Form 1099-8 (proceeds from real estate transactions)		
Purpose of Form • Form 1099-K (merchant card and third part)	y network transactions)		
An individual or entity (Form W-9 requester) who is required to file an office form 1098 (home mortgage interest), 1098-1098-1 (tuition)	-E (student loan interest),		
identification number (TIN) which may be your social security number Form 1099-C (canceled debt)			
(SSN), individual texpeyer identification number (ITIN), adoption aupayer identification number (ATIN), or employer identification number the form 1099-A (acquisition or abandonment of the form W-9 color if you are a LLS, negrous			
(EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information alien), to provide your correct TIN.			
returns include, but are not limited to, the following. • Form 1099-INT (interest earned or paid) If you do not return Form W-9 to the reque be subject to backup withholding. See What later.	ister with a TIN, you might is backup withholding.		

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Revised January 2021

Gel Monnis	12/14/2021
Authorized Vendor Signature	Date /
Caul Morris	Moneyer.
Typed Name of Authorized Signature	Title
877-304-4993	
Vendor (Area Code) Telephone Number	
CREDITORAGENEY @ USRETAILASSENERGY COM Vendor Email Address	
Vendor Email Address	and the second s
Authorized Agency Signature	Date
Tano E. Tijerina	County Judge
Typed Name of Authorized Signature	Title
956 523 4600	
Agency (Area Code) Telephone Number	

... W-9

(Rev. October 2018)
Department of the Treasury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

Go to www.irs.gov/FormW9 for instructions and the latest information.

Give Form to the requester. Do not send to the IRS.

IIII (CALESCO	1 Name (at shows on war income tay return). Name is cominged on this line do a	The second secon	st information.	
	1 Name (as shown on your income tax return). Name is required on this tine; do not leave this line blank. NRG Energy, INC.			
2 Business name/disregarded entity name, if different from above US Retailers, LLC dba DISCOUNT POWER				
рвде 3.	3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only one of the following seven boxes.			4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):
. 8	individual/sale proprietor or	Partnership	☐ Trust/estate	Exempt payee code (f any)
type	Limited liability company. Enter the tax classification (C=C corporation, S=S	corporation, PePartner	rship) ▶	example bayes code (n arry)
Print or type. Specific Instructions on page 3.	Note: Check the appropriate box in the line above for the tax classification. LLC if the LLC is classified as a single-member LLC that is disregarded from another LLC that is not disregarded from the owner for U.S. federal tax pur is disregarded from the owner should check the appropriate box for the tax	n the owner unless the oposes. Otherwise, a sing	owner of the LLC is	sada (A said
ğ	☐ Other (see instructions) ►			(Applies to accounts maintained autoido the U.S.)
See Sp	5 Address (number, street, and spt. or suite no.) See trastructions. P O BOX 3587	t with magazining a group you are some given a state of the section of the sectio		and address (optional) nty c/o Webb County CAA
ഗ്	6 City, state, and ZIP code			olds St., 2nd Floor
	Houston, TX 77253-3587		Laredo, TX	(78040
	7 List account number(s) here (optional)			
Toby.	Taxpayer Identification Number (TIN)			
Par	your TIN in the appropriate box. The TIN provided must match the name	alven on line 1 to av	rold Social se	acurity number
backu	p withholding. For individuals, this is generally your social security number	ber (SSN), However, f		
	int allen, sole proprietor, or disregarded entity, see the instructions for P is, it is your employer identification number (EIN). If you do not have a m		et a	
TIN, L			or	
	If the account is in more than one name, see the instructions for line 1 for To Give the Requester for guidelines on whose number to enter.	Also see What Name		or Identification number
			4 11	-1 7 2 4 2 3 9
Par	Certification			
Unde	r penalties of perjury, I certify that:			
1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and 2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and				
	n a U.S. citizen or other U.S. person (defined below); and			
	FATCA code(s) entered on this form (if any) indicating that I am exemp	t from FATCA reporti	ng is correct.	
Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.				
Sign			Date ►	12/4/2021_
Ge	neral Instructions	• Form 1099-DIV (d	fividends, includir	g those from stocks or mutual
Section	on references are to the Internal Revenue Code unless otherwise f.	NAME OF THE PERSON OF T	(various types of	income, prizes, awards, or gross
relate	re developments. For the latest information about developments of to Form W-9 and its instructions, such as legislation enacted	Form 1099-B (sto transactions by bro		sales and certain other
	they were published, go to www.irs.gov/FormW9.	 Form 1099-8 (pro 	ceeds from real	estate transactions)
	pose of Form			third party network transactions)
Information return with the IRB must obtain your correct taxpayer identification number (TIN) which may be your social security number (S8N), individual texpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other Use Form W-9 only it			st), 1098-E (student loan interest),	
		ozen compressional de la compressiona della compre	a anagara — a anagaran a	nament of secured properties
		against against a said agus ta ta an a an an a	nly if you are a U.	S. person (including a resident
retur	m 1099-INT (interest semed or paid)	If you do not retu	um Form W-9 to I	he requester with a TIN, you might se What is backup withholding,

PUBLIC UTILITIES VENDOR AGREEMENT COMPREHENSIVE ENERGY ASSISTANCE PROGRAM

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- Not refuse to provide energy service or otherwise discriminate in the marketing and provision of
 energy service to any Certified Customer because of race, creed, color, national origin, ancestry,
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Revised January 2021

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Gayl Marris		02/17/2022
Authorized Vendor Signature		Date
Gayl Morris	Process Manager	Webb County Judge
Typed Name of Authorized Signature 855-649-0966		Title
Vendor (Area Code) Telephone Number CreditOpsAgency@greenmountain.com		
Vendor Email Address		
Authorized Agency Signature		Date
Tano E. Tijerina		Webb County Judge
Typed Name of Authorized Signature		Title
(956) 523-4600 Agency (Area Code) Telephone Number		

PUBLIC UTILITIES VENDOR AGREEMENT COMPREHENSIVE ENERGY ASSISTANCE PROGRAM

The purpose of the Comprehensive Energy Assistance Program ("CEAP") funded from the Low-Income Home Energy Assistance Program ("LIHEAP") grant is to maintain an energy supply to heat and cool the residences of eligible low-income clients.

The Energy Services provider ("Vendor"), agrees to honor the purpose of the CEAP grant and to accept pledges of payment from CEAP agencies only for certified customers to whom Vendor continues to provide energy services. The Energy Assistance Provider ("Agency"), agrees to make payments only for eligible low-income clients.

eligible low-income clients.
This vendor agreement is by and between:
Webb County, A political subdivision of the State of Texas for the Community Action Agency and
Energy Assistance Provider (Agency)
GREEN MOUNTAIN ENERGY
(Vendor)
Vendor and Agency agree to assist customers in the following counties: WEBB COUNTY
This agreement shall be effective from the <u>1st</u> day of <u>JAN 2022</u> for a period not to exceed two years from the effective date. Either party may terminate this agreement by written notice. Such written notice of termination shall not affect any obligation by either party incurred prior to the receipt of such notice. Notice shall be sent via certified mail with return receipt requested.
GREEN MOUNTAIN ENERGY
(Vendor Name)
P O BOX 1509 HOUSTON,TX 77251-1509 (Vendor Mailing Address)
WEBB COUNTY C/O Webb County CAA. (Agency Name)
520 Reynolds,2nd Floor, Laredo,Texas 78040 (Agency Mailing Address)

- Allow Agency forty-five days from the date of the pledge to forward payment to the Vendor.
 Vendor agrees not to consider the portion of the Certified Customer's account to be paid by the Agency delinquent if said payment is received within the above mentioned forty-five day period, and Vendor is provided with a verbal or signed pledge from the Agency within forty-five days of identifying a Certified Customer.
- Not interrupt service if Certified Customer is eligible under PUC regulations, or other state
 agency regulations (as applicable), and enters into an agreement with the Vendor concerning
 how the Certified Customer will pay the balance owed Vendor and the Certified Customer is
 meeting the obligation under such agreement.
- If the Agency has paid for an initial deposit or similar refundable instrument, upon the
 termination of service to the Certified Customer, the Vendor shall return funds including
 interest (after any balance owed) to the Agency in accordance with PUC regulations or 10 Texas
 Administrative Code §6.312(f) (as applicable).

The Agency will:

- Obtain written permission for Agency to request and have access to customer information, including confidential or personal account information, credit and payment history, from customers seeking Agency's assistance. Social Security numbers are not required for the CEAP program and may not be disclosed to Agency.
- Provide to Vendor, at Vendor's request, customer's written permission for Agency's access to customer information as stated above.
- Not provide pledges on behalf of a Certified Customer to Vendor without having adequate funds to pay such pledge.
- Pay pledges within forty-five days of making pledge to Vendor.
- Determine if a customer is a Certified Customer within five days of contacting Vendor.
- Provide Vendor a list of names, telephone numbers and e-mail addresses of Agency staff designated to make pledges on behalf of the Agency and Certified Clients, if requested from Vendor.

The terms of any confidential transaction under this agreement or any other information exchanged by the Agency and Vendor relating to any transaction shall not be disclosed to any person not employed or retained by the Agency or Vendor, their affiliates, or brokers, except to the extent disclosure is 1) required by law; 2) necessary to disclose to the other party in connection with a dispute between the parties; 3) otherwise permitted by written consent of the other party; 4) required by guarantors to be disclosed; 5) Revised January 2021

DocuSigned by:			
Gayl Morris	02/17/2022		
424DF8DAF4C846B			
Authorized Vendor Signature		Date	
Gayl Morris	Process Manager	Webb County Judge	
Typed Name of Authorized Signature		Title	
855-649-0966			
Vendor (Area Code) Telephone Number			
CreditOpsAgency@greenmountain.com			
Vendor Email Address			
Authorized Agency Signature		Date	
Tano E. Tijerina		Webb County Judge	
Typed Name of Authorized Signature		Title	
(956) 523-4600			
Agency (Area Code) Telephone Number			