COUNTY AGREEMENT (Electronic Medical Records/Hardware/Software)

RECITALS:

- A. Among other things, CorEMR is engaged in the business of providing computer hardware and software for electronic medical records.
- B. Among other things COUNTY operates a correctional facility located at 902 Victoria Street, Laredo, Texas, 78040 (the "FACILITY") and makes available, by separate contract or otherwise, medical services, including medical staff for the care and treatment of the inmates at the FACILITY.
- C. COUNTY desires the services of CorEMR in providing computer hardware and electronic medical records software (the "Medical Records Software") for it in connection with the provision of medical services for the inmates at the FACILITY. CorEMR is willing to provide computer hardware and software for electronic medical records for COUNTY exclusively at the FACILITY.

NOW THEREFORE, in consideration of the mutual promises and covenants contained herein together with other good and valuable consideration, the receipt and legal sufficiency of which are hereby acknowledged, the Parties incorporate the Recitals herein and agree as follows:

- 1. SCOPE OF COREMR SERVICES. CorEMR agrees to provide COUNTY for its use exclusively at the FACILITY the following:
- A. A copy of the CorEMR Medical Records Software to be properly configured, set up and installed on the COUNTY'S server(s) (the "Server(s)") at the FACILITY which Server(s) shall be owned, operated and maintained by the COUNTY;
- B. Training on the operation, maintenance, and use of the CorEMR system, to include training on both hardware and software; while providing free of charge a maximum of 20 hours of training each year of services beginning on the date of installation of the software. Training can be performed telephonically
- C. Optional Hardware such as computer servers, document scanners and computers (the "Hardware") as outlined in Schedule 1 of this agreement.\(^1\) CorEMR will pass on to the COUNTY the manufacturers' warranty covering the CorEMR-provided hardware. CorEMR will provide no separate, additional or further warranty covering this hardware;
- D. A Software License Agreement to be executed concurrently herewith by the parties and accompanying software for electronic medical records ("Medical Records Software") initially loaded, installed and operating on the Server(s) at the FACILITY;
- E. In the event of a Server failure, provide prompt telephone support for assisting the applicable information technology representative(s) in installing the CorEMR Medical Records Software to the new server; In the event of such a failure that shall be at a cost of \$150 dollars per hour to reinstall the software on its servers, including the installation by use of a imaged copy to Webb County's servers.

CorEMR may provide additional consulting, training, hardware, customized software, additional software modules, and other services at agreed upon additional terms and fees as set forth on Schedule 1 attached hereto.

- F. On an on-going basis, reasonable telephone consultation and training for COUNTY'S information technology representative and, if requested by COUNTY, the information technology representative for the FACILITY regarding use of the Medical Records Software;
- G. Periodic product updates and enhancements to the Medical Records Software for use by the COUNTY exclusively at the FACILITY during the term of this Agreement;
- H. Periodic information CorEMR has learned from the industry generally (not including any proprietary information) concerning current correctional FACILITY practices and procedures for electronic medical records creation, access, retention, storage and retrieval;
- I. At least annual telephonic consultation with the COUNTY's information technology representative and the information technology representative and medical personnel at the FACILITY, if desired, to evaluate and improve electronic medical records creation, addition to, access, retention, storage and retrieval;
- J. Reasonable integration of the COUNTY/ FACILITY adaptable medical protocol forms, if any, into the Medical Records Software at the FACILITY; and
- K. Upon termination of this agreement and provided County is not in breach of this Agreement, a stand alone, read only program that allows the COUNTY/FACILITY to search for, view and print medical records, along with a data schema describing how data is stored.
- COUNTY'S RESPONSIBILITIES. In connection with the use of the Medical Records Software, and electronic medical records creation, addition to, access, storage and retrieval at the FACILITY. COUNTY shall:
- A. Provide, own, operate, maintain and replace the Server(s) configured to CorEMR's minimum specifications to run and operate the Medical Records Software at the COUNTY'S expense at the FACILITY;
- B. Provide, own, maintain and replace the additional hardware such as document scanners and computers at COUNTY's expense at the COUNTY;
- C. Own the data pertaining to Medical Records Software on the COUNTY'S Server(s);
- D. Designate, control and be responsible for all aspects of the location of the Server(s) including, without limitation, electrical power availability, backup, controlled environment including humidity and temperature, and all other physical aspects in connection with the Server(s) and related hardware:
- E. Be responsible for all aspects of the security for the Server(s) and Server location(s). user names and passwords, credentials, keys, and all on-site medical records, whether stored electronically or otherwise.;
- F. Be responsible for all aspects of the security of all stored data and medical records (whether stored electronically or otherwise) including, without limitation, providing appropriate user names, passwords, credentials, keys, encryptions, etc;
- G. Be responsible for on-site back-up systems, and such off-site back-up systems as the COUNTY determines necessary or advisable;
 - H. Be responsible for regular on-site backup of the Server(s) and all electronic

medical records and data stored thereon, and appropriate encryption of the same, and for regularly transmitting the electronic medical records and data to selected off-site back-up/storage, if any, all as determined from time to time by the COUNTY;

- I. Be responsible for the acts and omissions of all users of the Medical Records Software at the Facilities and for remote access thereto by anyone on behalf of COUNTY/FACILITY to medical records stored on-site and/or off-site;
- J. Be responsible with the FACILITY for the acts and omissions of all users of the Medical Records Software at the Facilities and remote access by any one on behalf of or through FACILITY and/or the COUNTY to medical records stored on-site and/or off-site;
- K. Be responsible with the medical and billing staff at the FACILITY for the form, content, completeness and accuracy of all medical records, coding and billing;
- L. Be responsible with the FACILITY for all privacy pertaining to on-site medical records, whether stored electronically or otherwise, including state and federal privacy laws and including HIPAA and the HIPAA Security Rule;
- M. Be responsible with the medical staff at the FACILITY for all medical care including diagnosis, treatment and medication dispensing for all inmates at the FACILITY; and
- N. Enter into and fully comply with the terms and provisions of the accompanying Software License Agreement.
- 3. **EXCLUSIONS**. CorEMR shall have no responsibility or obligation to the COUNTY, the FACILITY, any inmates at the FACILITY, or to any third persons or legal entities for or arising out of any of the COUNTY'S responsibilities and obligations as set forth in Section 2 above or for any failure to perform such responsibilities and obligations. Notwithstanding anything in this Agreement to the contrary, CorEMR shall have no responsibility or liability of any kind or nature for any and all aspects of any and all of the following:
- A. Any and all aspects of the Server(s); the location, maintenance, repair, replacement and security of the Server(s); the control of or responsibility for the Server(s); and all other aspects of the Server(s), including, without limitation, electrical power availability, backup, environmental controls including humidity and temperature, and/or all other physical aspects of the Server(s);
- B. The input, form, content, completeness and/or accuracy of any medical records, coding or billing;
- C. Security, access to and privacy of the applicable computer hardware, electronic medical records, and user names, passwords, credentials, keys, and encryption;
 - D. Remote access for anyone on behalf of or through the COUNTY to medical records stored on-site and/or off-site;
 - E. Maintaining privacy pertaining to on-site medical records, whether stored electronically or otherwise, including compliance with state and federal privacy laws and including HIPAA and the HIPAA Security Rule, if applicable; and
- F. The medical care including diagnosis, treatment and medication dispensing for any and all inmates at the FACILITIES.
- PROPRIETARY PROTOCOL FORMS. The COUNTY or the FACILITY may have developed and own certain proprietary protocol forms for assisting the FACILITY'S medical staff in

efficiently providing medical services to inmates in the FACILITY. At no additional cost, COREMR agrees to exercise reasonable efforts to integrate all COUNTY/ FACILITY adaptable protocol forms, if any, into the Medical Records Software used by COUNTY at the FACILITY. Attached hereto as Schedule 2 is a list of any protocol forms that COUNTY claims are proprietary and confidential (the "Confidential Protocol Forms"). Except as set forth below, CorEMR agrees to keep the Confidential Protocol Forms confidential and not use the same in connection with its Medical Records Software at any correctional FACILITY without COUNTY's prior written consent. In addition, except as set forth below, CorEMR agrees to keep the Confidential Protocol Forms confidential and shall not disclose the same, in whole or in part, to any person or entity other than its representatives who need to know about such Confidential Protocol Forms in connection with the performance of CorEMR's duties under this Agreement, except as otherwise consented to in writing by COUNTY. Notwithstanding the foregoing or anything herein to the contrary, the foregoing restrictions and limitations of CorEMR's use or disclosure of the Confidential Protocol Forms shall not be applicable to protocol forms identified by the COUNTY on Schedule 2 as Confidential Protocol Forms which; (a) are already substantially or materially known to CorEMR at the time the Confidential Protocol Forms are disclosed to CorEMR; (b) have become substantially or materially generally known to the public through no wrongful act of CorEMR; (c) have been rightfully received by CorEMR from a third party without restriction on disclosure and without, to the knowledge of CorEMR, a breach of an obligation of confidentiality running directly or indirectly to the other party thereto; (d) have been approved for release by a written authorization by the COUNTY or the FACILITY; (e) have been disclosed pursuant to a requirement of a governmental agency or of law without similar restrictions or other protection against public disclosure, or is required to be disclosed by operation of law; (f) are independently developed by CorEMR without use, directly or indirectly, of the Confidential Protocol Forms received from the COUNTY or the FACILITY; (g) are furnished to a third party by the COUNTY or the FACILITY without restrictions on the third party's right to disclose the Confidential Protocol Forms; or (h) are disclosed by CorEMR with the prior written permission of the COUNTY or the FACILITY.

- PAYMENT. As consideration for the services listed in this Agreement, COUNTY agrees to pay CorEMR an Initial Set-up Fee of \$17,500.00 and a Monthly Service Fee of Two Dollars (\$2.00) per inmate per month for an initially estimated daily average 500 inmates. The Initial Set-up Fee shall be paid by the COUNTY in full upon execution of this Agreement. The Monthly Service Fee shall be paid in advance upon execution of this Agreement for the first full calendar month and on or before the first day of each successive calendar month thereafter during the Term of this Agreement The Monthly Service Fee shall be calculated by taking the average daily population of inmates ("ADP") at the FACILITY for the month immediately preceding the month of the start date and by multiplying that number by \$1.50 per inmate, which amount shall be the monthly service fee for that next twelve (12) calendar month period. For successive annual twelve (12) month periods during the Initial Term or any Renewal Terms, this monthly service fee shall be re-calculated on an annual basis according to the average daily population of inmates at such FACILITY during the month immediately preceding the applicable twelve (12) month annual anniversary of the applicable start date, and such re-calculated fee shall be applicable for the then current annual twelve (12) month period. Any Additional CorEMR Services/Hardware outlined in Schedule 1 of this agreement shall be paid in full by COUNTY upon execution of this Agreement, or, if applicable, within thirty days of the County's receipt of an invoice for such services if performed after the inception of this Agreement.
- gears from the Effective Date, unless sooner terminated as provided in Paragraph 8 below, and shall be automatically renewed, without notice, on the same terms and provisions, for successive periods of one (1) year each ("Renewal Term(s)"), unless either Party gives written notice of termination to the other at least ninety (90) days prior to the expiration of the Initial Term or applicable Renewal Term. At the expiration or termination of this Agreement and at the written request of COUNTY, CorEMR shall remove all of COUNTY's protocol forms from the Medical Records Software at the FACILITY and generally from CorEMR's Medical Records Software wherever located, and shall not thereafter use the same except under the circumstances set forth in the last sentence of Paragraph 4 above. Effective immediately upon the expiration or termination of this Agreement, the accompanying Software License Agreement shall also expire upon 30 days notice provided to the Webb County Sheriff's Office and the data (Inmate Medicate Record Information) found in such software shall be capable of transfer and readily capable of being read by another software program. the COUNTY and the FACILITY shall no

longer use the Medical Records Software, or any component thereof, except the read-only software and COUNTY'S/ FACILITY'S protocol forms, if any, which have been installed thereon all of which shall be in a read-only format. CorEMR shall provide a written letter stating that all the deletion of said records referenced in this paragraph will commence after 90 days of this notice unless requested by Webb County or its agent that said software and/or data be preserved. In the event of termination of this Agreement a stand alone read only program shall be made available to Webb County at no additional cost to persevere the data and/or information. Notwithstanding any other paragraph in this Agreement and/or the County Software License Agreement, in the event this contract terms or is terminated for any reason Webb County at its sole discretion, but within 90 days of CorEMR notice to delete records, the County may request that the terms of this agreement continue month to month for an additional 12 months. CorEMR agrees to perform services at the same and/or current rates stated in this Agreement.

7. INDEPENDENT CONTRACTOR.

A. CorEMR is an independent contractor, holding itself out to the general public as an independent contractor for other work or contracts as it sees fit; it advertises its services as it sees fit to the general public, maintains its office separate from COUNTY, and this Agreement is not exclusive of other CorEMR agreements, contracts or opportunities.

- B. An independent contractor relationship is created by this Agreement. COUNTY is interested only in the results to be achieved, and the conduct and control of the service provided by CorEMR as set forth in paragraph 1 above will lie solely with CorEMR. CorEMR is not to be considered an agent or employee of COUNTY for any purpose, and the employees of CorEMR are not entitled to any of the benefits that COUNTY provides for COUNTY's employees. COUNTY is not to be considered an agent or employee of CorEMR for any purpose, and the employees of COUNTY are not entitled to any of the benefits that CorEMR provides for CorEMR's employees.
- C. Each Party shall comply with all laws regarding workers' compensation insurance, as applicable and all other insurance, whether required by applicable law or otherwise. Neither Party shall have any authorization, express or implied, to bind the other to any agreement, settlement, liability, or understanding whatsoever, and agrees not to perform any acts as agent for the other except as expressly set forth herein. The compensation to be paid CorEMR as provided for herein shall be the total compensation payable hereunder to CorEMR by the COUNTY.
- D. Nothing herein shall be deemed to constitute COUNTY and CorEMR as partners or joint venturers. Each of the Parties is a separate legal entity. CorEMR is merely providing software to COUNTY as an independent contractor pursuant to this Agreement. Each of the Parties shall be solely and exclusively liable and responsible for its own negligent, reckless and/or intentional acts and omissions and for all of their respective costs and expenses.
 - E. This Agreement does not confer any rights or benefits on any third person or other legal entity.
- 8. **DEFAULT.** In the event either Party hereto breaches any of the terms, provisions, covenants or obligations of this Agreement, the other Party shall give notice specifying such breach and give the breaching Party a thirty (30) day opportunity to cure the breach. In the event the breach is cured within this thirty (30) day period, this Agreement shall not be in default. In the event the breaching Party fails to cure the breach within this thirty (30) day period, such breaching Party shall be in default, and the other Party shall be entitled to terminate this Agreement at any time thereafter upon written notice to the other Party resulting in, among other things, an automatic termination of the accompanying Software License Agreement, and in addition shall be entitled to recover such out-of-pocket damages as actually and directly incurred as a direct result of a breach of this Agreement. In the event of any default, CorEMR shall provide a stand alone read only program for Webb County at no additional cost that will allow it to access the information and preserve the information as required by state law, federal and/or administrative law.

9. Intentionally Left Blank

- 10. **COMPLIANCE WITH LAW.** Each Party shall comply with all applicable local, state, and federal laws that may bear on their respective obligations under this Agreement.
- 11. **NOTICES.** Any notice or other communication under this Agreement shall be in writing and shall be considered given when delivered personally, upon receipt by confirmed telefax, on delivery by a reputable overnight courier (receipt confirmed), certified mail, return receipt requested or four (4) days after the postmark date if mailed by United States First Class Mail, to the Parties at the addresses set forth below (or at such other address as a Party may specify by notice to the other):

If to CorEMR, to it at:

John J. Probst, Manager 430 West 200 North, P.O. Box 702 Midway, Utah 84049

with a copy to:

STOEL RIVES LLP 201 Main Street, Suite 1100 Salt Lake City, Utah 84111- 4904 Attention: Scott F. Young

If to COUNTY, to it at:

Webb County Sheriff's Office Jail Division

902 Victoria St.

Laredo Texas 78040

with a copy to:

Webb County Civil Legal Division
1000 Houston Street FL 2nd
Laredo, Texas 78040

- Software License Agreement set forth the entire understanding and agreements between the Parties with respect to the subject matter hereof, and supersedes any and all prior understandings, representations and warranties, including, without limitation, except any submittal or response to request for proposal ("RFP") preceding the date of this Agreement and are binding to the extent incorporated in this Agreement, the accompanying Schedules and/or Software License Agreement. This Agreement may only be amended by an instrument in writing signed by the Parties. The invalidity of any provision or portion of a provision of this Agreement shall not affect the validity of any other provision of this Agreement or the remaining portion of the applicable provision.
- 13. **ASSIGNMENT.** No Party may assign any of its rights or delegate any of its duties under this Agreement without the prior written consent of the other Party, which may be withheld for any reason or for no reason, except that any Party may assign its rights and delegate its duties to a successor to such Party's entire business, membership interests or assets.

- 14. **COUNTERPARTS.** This Agreement may be executed in one or more counterparts, which together shall constitute a single instrument. Facsimile delivery of an executed counterpart shall be valid and binding for all purposes.
- 15. **INCORPORATION OF RECITALS AND FOOTNOTES.** The Recitals and Footnotes to this agreement are a part hereof and incorporated herein.
- 16. MODIFICATION/CONSTRUCTION. This Agreement may not be modified or amended except with a writing signed by both Parties. No rule of strict construction shall apply against or in favor of either Party.
- 18. **FORCE MAJEURE**. Neither CorEMR nor COUNTY shall be liable to the other or be deemed to be in breach of this Agreement for any failure or delay in rendering performance arising out of causes beyond its reasonable control and without its fault or negligence. Such causes may include, but are not limited to, acts of God or the public enemy, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes and unusually severe weather.

IN WITNESS WHEREOF the Parties have executed this Agreement effective as of the day and year first above written.

WEBB COUNTY	COREMR, L.C.
By:	By: De Vander Juguer
(Authorized Signature)	(Authorized Signature)

SCHEDULE 1

ADDITIONAL COREMR SERVICES / HARDWARE

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	uuiuv	Hall El	itezi ations	Optionary

Labcorp Interface -(results only) \$2,500

Hospital Lab Interface (results only) Not to exceed \$5,000 Indigent Interface -....... Not to exceed \$5,000

Drug to Drug Interaction checking...... \$5,000/ year

Custom Charges (Optional)

If your facility requires additional custom work the fee will be \$150/hour (with a minimum of 2 hour per instance). Includes items such as:

- Server Changes
- Custom Programming
- JMS Provider change
- Pharmacy provider change
- Radiology or Laboratory change

On-site Support/Training (optional)

Upon request, CorEMR will provide additional on-site training and/or support. The cost for this is \$1,500 per CorEMR representative per day.

Inmate Manage System Integration Support

After the initial integration is established, if your facility's IMS system changes and CorEMR technical representative are required to edit/modify the integration, CorEMR will charge Webb County \$150 per hour with a minimum of 1 hour to re-establish communication between the two systems.

Hardware

CorEMR will not be providing any hardware.

	WEBB COUNTY	
Dated:	By:(Authorized Signature)	
Dated: 16 13 2022	COREMR, L.C. By:	

SCHEDULE 2

LIST OF CONFIDENTIAL PROTOCOL FORMS

NONE

	WEBB COUNTY
Dated:	By:(Authorized Signature)
Dated: 10 13 2622	COREMR, L.C. By: Variable Signature)