TOSHIBA BUSINESS SOLUTIONS

AIMS MAINTENANCE CONTRACT

MS-1.0.0

		OCOTOMER NOMBER	DATE
Sales Representative:	CHRISTOPHER YANES		

Customer agrees to purchase and Toshiba Business Solutions agrees to provide parts, labor, ink, toner, and toner collection containers (the "Maintenance Services") for the equipment listed below in accordance with the terms and conditions of this contract. The Maintenance Services exclude paper, staples and all other parts and

services listed ur Integration Suppo	nder the Exclusion section ort.	on page two of the	contract. A Con	nectivity & Security Option	ns Agreement must be	attached and	executed for Network	
CUSTOMER	INFORMATION							
Customer Name:	WEBB COUNTY			Bill to Number:				
Billing Address:	1110 WASHINGTO	N STREET, SU	ITE 101	Phone #: (956) 523-4134 Ext.	Fax #:	(956) 523-5010	
Address 2:				Contact: LI	JDIVINA GOMEZ	Customer PC	2,965	
City:	LAREDO	State: TX	Zip: 78040	eMail:	purchasinginvoice	es@webbco	ountytx.gov	
DEVICE DET	All C		No. of the last of					
	NFORMATION							
Ship to Name:	WEBB COUNTY S	HERIEF'S DEPA	RT	Ship to Number:				
Shipping Address:	902 VICTORIA STR		M V I	Phone #: (956) 523-4435 Ext.				
City:				Fax #: (956) 523-5068				
Contact:	MAYRA BERLANG	The second secon	ga@webbcountytx.gov	Delivery Date:	Ship:			
EQUIPMENT	WATTO COLICE ATO			PRODUCT NUMBE		SER	IAL NUMBER	
EMERGED STREET, STREET	STUDIO 5055C			E-STUDIO5055				
TYPE	START METER	INCLUDES	UNITS	MINIMUM PAYMENT	PAYMENT FREQUENCY	EXCESS	EXCESS BILLING FREQUENCY	
Black Images	15	0	Clicks	\$ -	Quarterly	\$0.00730	Quarterly	
Color Images	15	0	Clicks	\$ -	Quarterly	\$0.04270	Quarterly	
	15.04							
	NOTICE.			TION BY EITHER PA	ARTY WITH WRIT	TEN		
INVOICE INF	ORMATION e Customer Address Loc	ers person		quipment Location				
DECLINATIO	N declining maintenance on the	equipment listed above						
Printed Name:	deciming maintenance on the	equipment listed abov	0.	500 00				
Title: Date:			Signature:					
THAT THEY HA	ID CONDITIONS HEREOF VE READ AND UNDERST	AND THESE TERM	S.					
Customer and TI	s to pay the Minimum Paym BS, it shall constitute a bin our electronic signature bel	iding contract and is	non-cancelable.	This Contract will begin or	n the date signed by TE	S below. You	hereby acknowledge	
Customer: WEBB COUNTY			Toshiba Business Solutions					
Printed Name:	DA	NNY VALDEZ		Printed Name:	CHRISTO	CHRISTOPHER YANES		
Signature:	Danne	1 Valel	V	Signature:				
Title:	WERR COUNTY II	DGE Date:	0	Title: GO	VERNMENT SALE	S Effective	Date: 10/13/2014	

ERMS AND CONDITIONS (CONTINUED)

Customer Initials

ACCEPTANCE. This Contract shall not be effective unless signed by the authorized TBS representative (Effective Date) within 30 days from the Customer's signing of this Contract

TERM. This Contract will remain in force for one (1) year from the Effective Date (Renewal Date) and will then be automatically renewed for annual period(s) unless either party provides notice of termination not less than thirty (30) days prior to the enewal Date. For each piece of equipment under this Contract there will be a Start Date & Start Meter which is shown on the face of this Contract. Service for each piece of equipment will be provided from the Start Date & Start Meter until this ontract is terminated or the equipment is withdrawn from the service

ustomer may withdraw individual equipment by providing thirty (30) day written notice prior to the Renewal Date. Customer is responsible for all remaining Minimum Payments if Customer is in default or if equipment is withdrawn prior to Renewal

SERVICE AVAILABILITY. TBS will provide service during TBS's normal service hours while the equipment is located within TBS's designated service area. Service outside TBS's designated area, if available and accepted by TBS is subject to a np Charge, which shall be based on reasonable travel expense for TBS's personnel. It is the responsibility of the Customer to notify TBS prior to relocating equipment

The service to keep the equipment in or restore the equipment to good working order includes Emergency Service Calls and Periodic Maintenance (PM's). PM's may be performed during the course of an Emergency Service Call and are based upon re specific needs of the individual equipment as determined by TBS. Maintenance will include lubrication, adjustments and replacement of maintenance parts deemed necessary by TBS. Maintenance parts will normally be either new or equivalent to ew in performance when installed in the equipment. Maintenance parts will be furnished on an exchange basis and the replaced parts become the property of TBS. Service provided under this Contract does not assure the uninterrupted operation of ne equipment.

If the Customer requests service to be performed at a time outside TBS's normal service hours, there will be no additional charge for maintenance parts, however, the service, if available, will be furnished at TBS's applicable hourly rates and terms nen in effect. Nothing herein shall be construed to require TBS to provide service outside its normal service hours and TBS hereby reserves the right to accept or reject such requests.

In the event there is a substantial increase in the cost of fuel, Customer agrees to pay a fuel surcharge. "Substantial" shall be defined as a 10% or more change over a six month period in the average national fuel cost as reported by the United states Energy Information Administration. If there is a substantial decline in the cost of fuel, the fuel surcharge, if applied by TBS pursuant to this provision, may be decreased accordingly. The benchmark will be the national average fuel cost as eported by the United States Energy Information Administration on the Effective Date of this Agreement.

1. NETWORK INTEGRATION SUPPORT. Support of print controllers and print/scan enablers that permit the integration of the device onto a Customer's network is covered under the terms of a properly executed Connectivity & Security Options Agreement. The Connectivity & Security Options Agreement is an amendment to this contract and must be attached and/or on file for this optional service support.

i. INVOICING - LATE CHARGES. The first Minimum Payment is due upon receipt of an invoice. Thereafter, Minimum Payments will be due on the same date each month during the Term of this Contract whether or not Customer receives an invoice. Sustomer's obligation to pay the Minimum Payment is unconditional and is not subject to any reduction, set-off, defense, or counterclaim for any reason whatsoever. Excess Click Charge, if applicable, will be invoiced based on the billing period elected on the face of this contract.

If any part of a payment is not made by the Customer when due, Customer agrees to pay TBS a Late Charge of the higher of \$25 or two percent (2%) of each such late payment, but not more than permitted by law. Customer agrees to pay TBS the ate Charge not later than one (1) month following the date of the original Minimum Payment.

5. USAGE. In return for the Minimum Payment, Customer is entitled to use the Minimum Number of Clicks each billing period. If Customer uses more than the Minimum Number of Clicks in any billing period, Customer will pay an additional amount equal to the number of metered clicks exceeding the agreed Minimum Number of Clicks times the Excess Click Charge as shown on the face of this Contract. In no event shall the Customer be entitled to any refund or rebate of the Minimum Payment if metered clicks result in less than the Minimum Number of Clicks in any billing period

Customer will provide meter readings via an automated website when requested by TBS. TBS may estimate the number of clicks used if requested Meter Readings are not received before a new billing period begins. TBS will adjust the estimated charge for Excess Clicks upon receipt of actual Meter Readings. Notwithstanding any adjustment, the Customer will never pay less than the Minimum Payment. TBS may charge a fee to recover the cost of meter collections if meters are not submitted

The Minimum Payment, and Excess Click Charge are subject to increase each year during the Term of this Contract by an amount not to exceed fifteen percent (15%) of the Minimum Payment and Excess Click Charge in effect at the end of the prior through the automated website.

annual period, or the maximum percentage permitted by law, whichever is lower 7. CONSUMABLE SUPPLIES. TBS agrees to furnish consumable supplies (ink, toner and toner collection containers) for the Term of the Contract. Customer is responsible for ordering supplies to assure ample time for delivery. TBS may charge you a supply freight fee to cover our cost of shipping supplies to you. TBS will determine the number of supplies to be shipped based on the Minimum Number of Clicks and Excess Clicks metered. If TBS determines that the Customer has used more than fifteen percent (15%) supplies than normal for the number of metered clicks, based on yields published by the manufacturer, Customer agrees to pay TBS's customary charges for all excess supplies.

All supplies delivered as part of this Contract remain the property of TBS until and unless they are consumed by the equipment in the performance of this Contract. Any supplies not consumed as specified and not surrendered to TBS upon expiration or termination of this Contract will be invoiced to the Customer at TBS's then current prices. Customer agrees to provide insurance coverage for supplies in case of loss under any circumstances. Notwithstanding the foregoing, the risk of loss of the consumable supplies shall be transferred from TBS to Customer if such consumable supplies are stored at Customer's facility.

8. TAXES. In addition to the charges due under this Contract, the Customer agrees to pay amounts equal to any taxes resulting from this Contract, or any activities hereunder, exclusive of taxes based upon net income.

9. INSTALLATION AND ACCESS TO EQUIPMENT. Customer agrees to provide adequate space, environment and appropriate electrical requirements including, if required, a dedicated 120 volt or 220 volt electrical line, as published in the Operator and Service Manuals for the operation and maintenance of the equipment. If TBS has installed a power filter/surge protector on the equipment, it must at all times remain continuously installed. If it is removed Customer agrees to purchase a replacement from TBS immediately. TBS shall have full and free access to the equipment to provide service thereon.

If persons other than TBS representatives install conversions, feature additions, accessories or perform service on equipment and as a result further repair by TBS is required, such repairs shall be made at TBS's applicable Time and Material rates and terms then in effect. If such additional repair is required, TBS may immediately withdraw the equipment from this Contract.

10. KEY OPERATOR - END-USER TRAINING. Customer agrees to designate a Key Operator for training on the use, applications and features of the equipment. The Key Operator will be responsible for normal Key Operator activities as detailed in the Operators Manual and for training additional end-users. If the Key Operator assignment changes Customer agrees to designate a new Key Operator immediately. TBS agrees to provide training for the designated Key Operator and to provide initial training for end-users on the use, applications and features of the equipment. Additional training requested by Customer after thirty (30) days from Installation will be at TBS normal hourly rates.

11. EXCLUSIONS. Service under this Contract does not include:

(a) Furnishing paper, staples, replacement print heads or any of the following:

- (b) Service of equipment if moved outside of TBS's designated service area;
- (c) Repair of damage or increase in service time caused by accident, misuse, negligence, abuse or disaster,
- (d) Service of accessories, attachments or click control devices other than those of the same manufacturer as the equipment;
- (e) Painting or refinishing of the equipment;
- (g) overhaul; when TBS determines an overhaul is necessary because normal repair and parts replacement cannot keep the equipment in satisfactory operating condition, TBS will submit a cost estimate to Customer and TBS will not commence work until Customer has approved cost;
- (h) Performing key operator functions as described in the operator manual;
- (i) Moving equipment, repair of damage or increase in service time caused by the use of the equipment for other than the ordinary use for which designed;
- (j) Repair of damage caused by electrical surges or lightning strikes, if equipment is connected to a TBS supplied power filter/surge protector repairs will be included;
- (k) Repair of damage or increase in service time caused by failure to continually provide a suitable installation environment as defined by the manufacturer, with all the facilities prescribed by TBS including, but not limited to, adequate space, electrical power, air conditioning or humidity control.
- (I) Repair of equipment that has been designated as obsolete by the manufacturer and genuine OEM parts are no longer available.
- (m) Repair of damage or increase of service time caused by Customer's use of media outside the specifications as described in the operator manual.
- 12. INDEMNITY AND DISCLAIMER. TBS shall not be responsible for any injuries, damages, penalties, claims or losses including legal expenses incurred by Customer or any other person caused by the installation, selection, ownership, possession, maintenance, condition or use of the Equipment. Customer agrees to reimburse TBS for and to defend TBS against any claims for such losses, damages, penalties, claims, injuries or expenses. This indemnity shall continue even after this Contract

IN NO EVENT WILL TBS BE LIABLE FOR LOST PROFITS, CONSEQUENTIAL, EXPECTANCY OR INDIRECT DAMAGES EVEN IF TBS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

EXECPT AS OTHERWISE SET FORTH HEREIN, TBS DOES NOT MAKE ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, REPRESENTATION OR WARRANTY ARISING OUT OF USAGE AND TRADE, COURSE OR DEALING OR COURSE OR PERFORMANCE. EXCEPT AS PROVIDED HEREIN, THE PARTS AND SERVICES ARE PROVIDED "AS IS." 13. GENERAL. Subject to the terms of the following paragraph, TBS may modify the terms and conditions of this Contract effective on the Renewal Date by providing the Customer with prior written notice.

Any such modification will apply unless the Customer withdraws the equipment affected by such modification from this Contract. Otherwise this Contract can only be modified by a written agreement duly signed by persons authorized to sign

contracts on behalf of the Customer and of TBS. Variance from the terms and conditions of this Contract in any Customer order or other written modification will be of no effect. The Customer represents that the Customer is the owner of the equipment under this Contract, or, if not the owner, is the lessee or renter of the equipment. Customer will execute a maintenance agreement for the equipment with a Toshiba

authorized dealer or Customer will waive certain rights under Toshiba's manufacturer's warranty. This Contract is not assignable, its right, duties and obligations may not be assigned or transferred by the Customer without the prior written consent of TBS. Any attempt to assign or transfer any of the rights, duties or obligations of this Contract without such consent is void.

TBS's service provided outside the scope of this Contract will be furnished at TBS's applicable time and material rates and terms then in effect

TBS is not responsible for failure to render service due to causes beyond its control

This Contract will be governed by the laws of the state where the Customer executed this Contract. If either party fails to comply with the terms and conditions of this Contract, the non-breaching party shall notify the breaching party in writing using certified mail to the address on the face of this Contract. The breaching party shall have thirty (30) days to cure any breach of this Contract may be brought by either party more than one year after the cause of action has arisen, or, in the case of non-payment, more than two years from the date of the last payment.

ATTEST:

Margie Ramirez Ibarra

Webb County Clerk

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APPROVED AS TO FORM:

Marco A. Montemayor Webb County Attorney

*By law, the county attorney's office may only advise or approve contracts or legal documents on behalf of its clients. It may not advise or approve a contract or legal document on behalf of other parties. Our review of this document was conducted solely from the legal perspective of our client. Our approval of this document was offered solely for the benefit of our client. Other parties should not rely on this approval, and should seek review and approval of their own respective attorney(s).

TOSHIBA **BUSINESS SOLUTIONS**

MAINTENANCE CONTRACT SCHEDULE

MSS-1.0.0

CUSTOMER NUMBER	DATE		

CHRISTOPHER YANES Sales Representative: **DEVICE DETAILS** LOCATION INFORMATION WEBB COUNTY SHERIFF'S DEPARTMENT Ship to Number Ship to Name: Phone #: Shipping Address Fax # City Ship Delivery Date: email Contact SERIAL NUMBER ID# PRODUCT NUMBER EQUIPMENT TOSHIBA E-STUDIO 5055C DIGITAL COLOR COPIER ESTUDIO5055C **EXCESS BILLING** PAYMENT **EXCESS** FREQUENCY FREQUENCY CHARGE MINIMUM PAYMENT UNITS INCLUDES START METER Quarterly \$0.00730 Quarterly Clicks 0 15 Black Images Quarterly \$0.04270 Quarterly \$ 0 Clicks 15 Color Images **DEVICE DETAILS** LOCATION INFORMATION WEBB COUNTY SHERIFF'S DEPT - JAIL Ship to Number Ship to Name: Phone # Shipping Address: Fax # State Zip: City: Ship Delivery Date: email Contact SERIAL NUMBER ID# PRODUCT NUMBER EQUIPMENT TOSHIBA E-STUDIO 5055C DIGITAL COLOR COPIER ESTUDIO5055C EXCESS **EXCESS BILLING** PAYMENT FREQUENCY CHARGE MINIMUM PAYMENT FREQUENCY UNITS INCLUDES START METER TYPE Quarterly \$0.00730 Quarterly Clicks 0 15 Black Images Quarterly \$0.04270 Quarterly \$ Clicks 0 15 Color Images DEVICE DETAILS LOCATION INFORMATION WEBB CO SHERIFF DEPT - SUBSTATION HIWAY 59 Ship to Number Ship to Name Ext Shipping Address Fax # Zip: State City: Ship Delivery Date: email Contact: ID# SERIAL NUMBER PRODUCT NUMBER ESTUDIO5055C TOSHIBA E-STUDIO 5055C DIGITAL COLOR COPIER **EXCESS BILLING** EXCESS PAYMENT FREQUENCY CHARGE FREQUENCY UNITS MINIMUM PAYMENT INCLUDES START METER Quarterly \$0.00730 Quarterly Clicks \$ 0 Black Images Quarterly \$0.04270 Quarterly \$ Clicks 15 Color Images **DEVICE DETAILS** LOCATION INFORMATION WEBB CO SHERIFF DEPT. - CRIME STOPPERS Ship to Number. Ship to Name: Ext Phone #: Shipping Address: Fax # Zip: State City: Ship Delivery Date: Contact SERIAL NUMBER ID# PRODUCT NUMBER EQUIPMENT E-STUDIO5055C TOSHIBA E-STUDIO 5055C DIGITAL COLOR COPIER **EXCESS BILLING** EXCESS PAYMENT **FREQUENCY** CHARGE FREQUENCY MINIMUM PAYMENT INCLUDES UNITS START METER TYPE Quarterly \$0.00730 Quarterly Clicks \$ 0 15 Black Images Quarterly Quarterly \$0.04270 Clicks \$ 0 15 Color Images

ATTEST:

Danny Valdez

Webb County Judge

Margie Ramirez Ibarra

Webb County Clerk

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APPROVED AS TO FORM:

Marco A. Montemayor

Webb County Attorney

*By law, the county attorney's office may only advise or approve contracts or legal documents on behalf of its clients. It may not advise or approve a contract or legal document on behalf of other parties. Our review of this document was conducted solely from the legal perspective of our client. Our approval of this document was offered solely for the benefit of our client. Other parties should not rely on this approval, and should seek review and approval of their own respective attorney(s).