

**SERVICE AGREEMENT PROGRAM**

Webb County  
1110 Washington St.  
Laredo, TX 78042  
Webb County Offices

**COVERED ITEMS**

We propose to furnish the materials and perform the labor necessary for the completion of the Scheduled Maintenance & Service Program on system(s):

(1) GET PO FOR ORDERING PARTS

Serviceable Item	Serial Number
366	30762

Location
Lektrevier-Public Defender's Office

**SERVICE LEVEL OPTIONS**

**Platinum Plan (Preventative Maintenance, Labor, and Discounted Parts Program)**

- \* Two scheduled Preventative Maintenance inspection per year.
- \* Covers 100% of all Labor Service charges for repairs.
- \* 25% discount for all parts required as a result of normal wear & tear.  
Does not include operator error or misuse.
- \* Additional investment required for repairs performed outside of normal business hours.

Annual Investment to insure the safety of your equipment:

Program effective dates: 10/1/16 through 9/30/17

**\$1,225.00**

**Gold Plan (Preventative Maintenance Program)**

- \* Two scheduled Preventative Maintenance inspection per year.
- \* Additional investment required for repairs performed outside of normal business hours.

Annual Investment to insure the safety of your equipment:

Program effective dates: 10/1/16 through 9/30/17

**\$975.00**

For Extended Agreements we will apply a 5% discount on a 2 year price total and 10% discount on a 3 year price total.

Southwest Solutions Group would like to thank you for the opportunity to serve you and our team looks forward to serving you in other areas, please visit our website at [www.southwestsolutions.com](http://www.southwestsolutions.com) for more products & services.

Sincerely,  
Chelsea Brown  
Direct: 972-331-8876  
Cell: 214-998-0045  
Fax: 888-980-8177  
[chelseabrown@southwestsolutions.com](mailto:chelseabrown@southwestsolutions.com)

Example of Inspection Report:

**KARDIX** Service Center \_\_\_\_\_

Customer: \_\_\_\_\_ Employee: \_\_\_\_\_  
 Operator: \_\_\_\_\_ Station: \_\_\_\_\_  
 Department: \_\_\_\_\_ Date: \_\_\_\_\_  
 Location: \_\_\_\_\_ Shift: \_\_\_\_\_

Service Procedure: \_\_\_\_\_  
 Horizontal Clearance: \_\_\_\_\_

Code: \_\_\_\_\_

GENERAL INSPECTION:

1. Visual inspection of \_\_\_\_\_  
 2. Visual inspection of \_\_\_\_\_  
 3. Visual inspection of \_\_\_\_\_  
 4. Visual inspection of \_\_\_\_\_  
 5. Visual inspection of \_\_\_\_\_  
 6. Visual inspection of \_\_\_\_\_  
 7. Visual inspection of \_\_\_\_\_  
 8. Visual inspection of \_\_\_\_\_  
 9. Visual inspection of \_\_\_\_\_  
 10. Visual inspection of \_\_\_\_\_  
 11. Visual inspection of \_\_\_\_\_  
 12. Visual inspection of \_\_\_\_\_  
 13. Visual inspection of \_\_\_\_\_  
 14. Visual inspection of \_\_\_\_\_  
 15. Visual inspection of \_\_\_\_\_  
 16. Visual inspection of \_\_\_\_\_  
 17. Visual inspection of \_\_\_\_\_  
 18. Visual inspection of \_\_\_\_\_  
 19. Visual inspection of \_\_\_\_\_  
 20. Visual inspection of \_\_\_\_\_

REMARKS: \_\_\_\_\_

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**KARDIX** \_\_\_\_\_

Page: \_\_\_\_\_

Date: \_\_\_\_\_

Inspection: \_\_\_\_\_

Remarks: \_\_\_\_\_

**TEST OF ELECTRICAL EQUIPMENT:**

1. Visual inspection of \_\_\_\_\_  
 2. Visual inspection of \_\_\_\_\_  
 3. Visual inspection of \_\_\_\_\_  
 4. Visual inspection of \_\_\_\_\_  
 5. Visual inspection of \_\_\_\_\_  
 6. Visual inspection of \_\_\_\_\_  
 7. Visual inspection of \_\_\_\_\_  
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 18. Visual inspection of \_\_\_\_\_  
 19. Visual inspection of \_\_\_\_\_  
 20. Visual inspection of \_\_\_\_\_

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**KARDIX** Service Center \_\_\_\_\_

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For more detail regarding the tests see "Tests of Motor Driven Mechanical Equipment"

1. Safety equipment is tested and found satisfactory. In accordance with the rules for the protection of persons UVE 801 A1 and UVE 801 A2 only the tests marked **A** are subject to inspection.

2. In accordance with the general conditions of the contract the tests marked **B** are not subject to inspection. The tests marked **C** are subject to inspection.

3. In accordance with the contract the tests marked **D** are not subject to inspection.

4. In accordance with the contract the tests marked **E** are not subject to inspection.

5. In accordance with the contract the tests marked **F** are not subject to inspection.

6. In accordance with the contract the tests marked **G** are not subject to inspection.

7. In accordance with the contract the tests marked **H** are not subject to inspection.

8. In accordance with the contract the tests marked **I** are not subject to inspection.

9. In accordance with the contract the tests marked **J** are not subject to inspection.

10. In accordance with the contract the tests marked **K** are not subject to inspection.

11. In accordance with the contract the tests marked **L** are not subject to inspection.

12. In accordance with the contract the tests marked **M** are not subject to inspection.

13. In accordance with the contract the tests marked **N** are not subject to inspection.

14. In accordance with the contract the tests marked **O** are not subject to inspection.

15. In accordance with the contract the tests marked **P** are not subject to inspection.

16. In accordance with the contract the tests marked **Q** are not subject to inspection.

17. In accordance with the contract the tests marked **R** are not subject to inspection.

18. In accordance with the contract the tests marked **S** are not subject to inspection.

19. In accordance with the contract the tests marked **T** are not subject to inspection.

20. In accordance with the contract the tests marked **U** are not subject to inspection.

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ACCEPTANCE PAGE FOR SERVICE AGREEMENT

Webb County, Webb County Offices

When accepted please CHECK the option of choice, authorize below, and return a copy to Southwest Solutions Group via email [chelseabrown@southwestsolutions.com](mailto:chelseabrown@southwestsolutions.com) or via fax (888) 980-8177 to the attention of CHELSEA BROWN, please retain original for your records.

Accepted by: VIRGINIA ARANDA *Virginia Aranda* Date: 10/7/16

Title: Public DEFENDER

Bill-To Address: 1110 WASHINGTON ST. SUITE 102

City: LAREDO State: TX Zipcode: 78040

Purchase Order # if appropriate: \_\_\_\_\_

Attention Accounts Payable: \_\_\_\_\_

If paying by Visa, Master Card, or American Express:

Full Name on Card: \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

**OTHER NOTES**

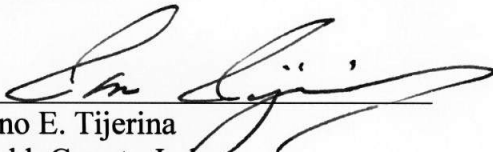
Preventative Maintenance, Service and Repair calls are provided during Southwest Solutions Group's normal work hours Monday - Friday, excluding holidays.

This Agreement does not cover repairs for damages caused by acts of God, vandalism or misuse. Southwest Solutions Group is not responsible for delays or failure to furnish parts or service caused by acts of God, labor unrest, failure of transport or operational errors and causes beyond the control of Southwest Solutions Group.

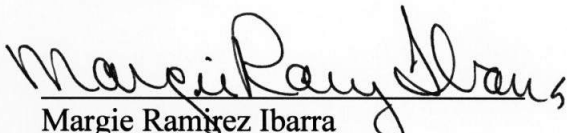
To help ensure proper operation, you should perform all routine periodic housekeeping duties as outlined in your system's operating manual. You must ensure no foreign matter or debris falls into areas that may hinder normal operation of the equipment, resulting in equipment failure.

Coverage under this Agreement will be voided if the equipment is dismantled, relocated or substantially modified without prior approval from Southwest Solutions Group.

**WEBB COUNTY**

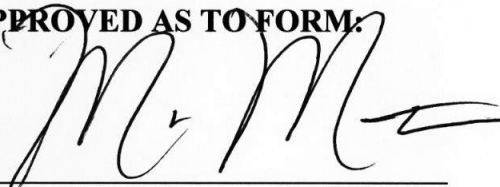
  
Tano E. Tijerina  
Webb County Judge

**ATTESTED:**

  
Margie Ramirez Ibarra  
Webb County Clerk



**APPROVED AS TO FORM:**

  
Marco A. Montemayor  
Webb County Attorney

**\*By law, the county attorney's office may only advise or approve contracts or legal documents on behalf of its clients. It may not advise or approve a contract or legal document on behalf of other parties. Our review of this document was conducted solely from the legal perspective of our client. Our approval of this document was offered solely for the benefit of our client. Other parties should not rely on this approval, and should seek review and approval of their own respective attorney(s).**