

SERVICE AGREEMENT PROGRAM

Webb County
1110 Washington St.
Laredo, TX 78042
Webb County Offices

COVERED ITEMS

We propose to furnish the materials and perform the labor necessary for the completion of the Scheduled Maintenance & Service Program on system(s):

(1) LK 2000

Serviceable Item	Serial Number	Manufacturer	ProductType	Location
364	30415	KardexRemstar Inc	Vertical Carousel-Lektriever	Lektriever-Risk Manageme

SERVICE LEVEL OPTIONS

Platinum Plan (Preventative Maintenance, Labor, and Discounted Parts Program)

- * Two scheduled Preventative Maintenance inspection per year.
- * Covers 100% of all Labor Service charges for repairs.
- * 25% discount for all parts required as a result of normal wear & tear.
Does not include operator error or misuse.
- * Additional investment required for repairs performed outside of normal business hours.



Annual Investment to insure the safety of your equipment:

Program effective dates: 10/1/16 through 9/30/17

\$1,317.31

For Extended Agreements we will apply a 5% discount on a 2 year price total and 10% discount on a 3 year price total.

Southwest Solutions Group would like to thank you for the opportunity to serve you and our team looks forward to serving you in other areas, please visit our website at www.southwestsolutions.com for more products & services.

Sincerely,
Chelsea Brown
Direct: 972-331-8876
Cell: 214-998-0045
Fax: 888-980-8177
chelseabrown@southwestsolutions.com

Example of Inspection Report:

KARDEX Serial Number

Contract: _____ Operator: _____ Telephone: _____
 Department: _____ Title: _____
 Location: _____ E-mail: _____

Serial Procedure Horizontal Circuits

CAUTION Do not touch the
control panel
while the
circuit breaker
is open.

TEST OF ELECTRICAL EQUIPMENT

1. **Visual** (Check for damage, loose connections, etc.)
2. **Insulation Resistance** (Check for proper insulation resistance using a megohmmeter. Test each phase to ground and between phases.)
3. **Ground Resistance** (Check for proper grounding resistance using a ground resistance tester. Test each phase to ground.)
4. **Winding and Terminal Resistance** (Check for proper winding and terminal resistance using a milliohmeter. Test each phase winding and terminal.)
5. **Visible Physical Condition** (Check for proper physical condition of the equipment.)

NEEDS WORK - TEST OF UNIT TECHNICIAN

1. **Check for proper PT (Potential Transformer) operation** (Check for proper operation of the PT.)
2. **Check for proper CT (Current Transformer) operation** (Check for proper operation of the CT.)
3. **Check for proper CT (Current Transformer) operation** (Check for proper operation of the CT.)
4. **Check for proper CT (Current Transformer) operation** (Check for proper operation of the CT.)
5. **Check for proper CT (Current Transformer) operation** (Check for proper operation of the CT.)

OTHER REPAIRS:

1. Check for proper CT (Current Transformer) operation

2. Check for proper CT (Current Transformer) operation

3. Check for proper CT (Current Transformer) operation

4. Check for proper CT (Current Transformer) operation

5. Check for proper CT (Current Transformer) operation

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ACCEPTANCE PAGE FOR SERVICE AGREEMENT

Webb County, Webb County Offices

ORIGINAL

When accepted please CHECK the option of choice, authorize below, and return a copy to Southwest Solutions Group via email chelseabrown@southwestsolutions.com or via fax (888) 980-8177 to the attention of CHELSEA BROWN, please retain original for your records.

Accepted by: ALEXANDRA COLESSIDES Date: January 17, 2017

Title: Interium Director, Risk Management

Bill-To Address: 1110 Washington St., - Suite 204

City: Laredo State: Texas Zipcode: 78040

Purchase Order # if appropriate: 17-0002479

Attention Accounts Payable: _____

If paying by Visa, Master Card, or American Express:

Full Name on Card: _____

Credit Card #: _____ Exp. Date: _____

OTHER NOTES

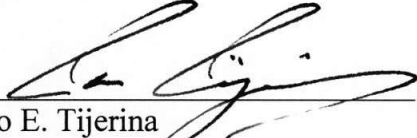
Preventative Maintenance, Service and Repair calls are provided during Southwest Solutions Group's normal work hours Monday - Friday, excluding holidays.

This Agreement does not cover repairs for damages caused by acts of God, vandalism or misuse. Southwest Solutions Group is not responsible for delays or failure to furnish parts or service caused by acts of God, labor unrest, failure of transport or operational errors and causes beyond the control of Southwest Solutions Group.


To help ensure proper operation, you should perform all routine periodic housekeeping duties as outlined in your system's operating manual. You must ensure no foreign matter or debris falls into areas that may hinder normal operation of the equipment, resulting in equipment failure.

Coverage under this Agreement will be voided if the equipment is dismantled, relocated or substantially modified without prior approval from Southwest Solutions Group.

WEBB COUNTY



Tano E. Tijerina
Webb County Judge

ATTESTED:


Margie Ramirez Ibarra
Webb County Clerk



APPROVED AS TO FORM:


Marco A. Montemayor
Webb County Attorney

*By law, the county attorney's office may only advise or approve contracts or legal documents on behalf of its clients. It may not advise or approve a contract or legal document on behalf of other parties. Our review of this document was conducted solely from the legal perspective of our client. Our approval of this document was offered solely for the benefit of our client. Other parties should not rely on this approval, and should seek review and approval of their own respective attorney(s).