

SERVICE AGREEMENT PROGRAM

Webb County
 1110 Washington St.
 Laredo, TX 78042
 Webb County Offices

COVERED ITEMS

We propose to furnish the materials and perform the labor necessary for the completion of the Scheduled Maintenance & Service Program on system(s):

(1) GET PO FOR PARTS

Serviceable Item	Serial Number	Manufacturer	ProductType	Location
363	30414	KardexRemstar Inc	Vertical Carousel-Lektriever	Lektriever-Auditors Office

SERVICE LEVEL OPTIONS

Platinum Plan (Preventative Maintenance, Labor, and Discounted Parts Program)

- * Two scheduled Preventative Maintenance inspection per year.
- * Covers 100% of all Labor Service charges for repairs.
- * 25% discount for all parts required as a result of normal wear & tear.
Does not include operator error or misuse.
- * Additional investment required for repairs performed outside of normal business hours.

Annual Investment to insure the safety of your equipment: **\$1,317.31**

Program effective dates: 10/1/16 through 9/30/17

For Extended Agreements we will apply a 5% discount on a 2 year price total and 10% discount on a 3 year price total.

Southwest Solutions Group would like to thank you for the opportunity to serve you and our team looks forward to serving you in other areas, please visit our website at www.southwestsolutions.com for more products & services.

Sincerely,
 Chelsea Brown
 Direct: 972-331-8876
 Cell: 214-998-0045
 Fax: 888-980-8177
chelseabrown@southwestsolutions.com

Example of Inspection Report:

KARDEX Service Center: _____

Customer: _____ Telephone: _____
 Operator: _____ Telex: _____
 Department: _____ E-mail: _____
 Location: _____

Service Procedure
 Horizontal Crossover

Type: _____
 Serial number: _____
 or identification: _____
 Subtype version: _____
 Inventory no.: _____
 Working no.: _____
 (for machines that work in two directions only)
 All units: _____

Visual Inspection:

1. Unit installation
 - correct ground, which fulfills requirements for safety
 - correct type of cable

2. Working and information signs
 - clear and legible
 - correct type of sign

3. Electrical connections
 - correct type of cable
 - correct type of connection
 - correct type of terminal block
 - correct type of terminal block

4. Working height
 - correct type of working height
 - correct type of working height
 - correct type of working height

5. Visible signs of cables
 - correct type of cable
 - correct type of cable

INSPECTION / TEST OF UNIT MECHANICS:

1. Unit test run (T)
 - correct type of test run
 - correct type of test run

2. Cables
 - correct type of cable
 - correct type of cable
 - correct type of cable

3. Cables check
 - correct type of cable
 - correct type of cable
 - correct type of cable

**4. Drive, motor, gear, drive sprocket and
 different parts**
 - correct type of drive
 - correct type of drive
 - correct type of drive

5. Stoppage distance
 - correct type of stoppage
 - correct type of stoppage

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Date: _____

Unit type: _____
 Serial no.: _____

Remarks: _____

TEST OF ELECTRICAL EQUIPMENT:

1. Ground, earth and phase connections
 - correct type of ground
 - correct type of ground

2. Protection installation of active parts
 - correct type of protection
 - correct type of protection

3. Safety devices (S)
 - correct type of safety
 - correct type of safety

4. Protection of work safety
 - correct type of protection
 - correct type of protection

5. Safety devices (S)
 - correct type of safety
 - correct type of safety

6. Protection of work safety
 - correct type of protection
 - correct type of protection

7. Safety check of machine
 - correct type of safety
 - correct type of safety

8. Protection of work safety
 - correct type of protection
 - correct type of protection

9. Safety check of machine
 - correct type of safety
 - correct type of safety

10. Protection of work safety
 - correct type of protection
 - correct type of protection

11. Safety check of machine
 - correct type of safety
 - correct type of safety

12. Protection of work safety
 - correct type of protection
 - correct type of protection

13. Safety check of machine
 - correct type of safety
 - correct type of safety

14. Protection of work safety
 - correct type of protection
 - correct type of protection

15. Safety check of machine
 - correct type of safety
 - correct type of safety

16. Protection of work safety
 - correct type of protection
 - correct type of protection

17. Safety check of machine
 - correct type of safety
 - correct type of safety

18. Protection of work safety
 - correct type of protection
 - correct type of protection

19. Safety check of machine
 - correct type of safety
 - correct type of safety

20. Protection of work safety
 - correct type of protection
 - correct type of protection

OTHER INSPECTIONS:

1. Checkpoints on floor
 - correct type of checkpoint
 - correct type of checkpoint

2. Checkpoints or comments raised by operator or customer
 - correct type of checkpoint
 - correct type of checkpoint

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KARDEX Service Center: _____

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For more detail regarding the tests see Technical Manual, chapter Maintenance Regulations

(*) If only a safety inspection is carried out (in Germany obligatory in compliance with the rules for the prevention of accidents UVV BGR A1 and UVV BGR A2) only the items marked with a triangle are subject to requirements.

Inspection of the ground conductor system in compliance with IEC 60364-11 (DIN VDE 0171) is only if requested by customer!
 Test intervals, depending on country / in Germany annually & once (only if relevant)

Inspection label with inspection date: _____ was attached.

Date: _____ Signature of service technician: _____

Order confirmation:
 All maintenance work / safety inspections were performed to our satisfaction and the machine handed over in a functional condition.

Date: _____ Signature of technician: _____ Operator: _____

Customer evaluation of our work or performance
 (Pass 100)

Remarks: _____

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ACCEPTANCE PAGE FOR SERVICE AGREEMENT

Webb County, Webb County Offices

When accepted please CHECK the option of choice, authorize below, and return a copy to Southwest Solutions Group via email chelseabrown@southwestsolutions.com or via fax (888) 980-8177 to the attention of CHELSEA BROWN, please retain original for your records.

Accepted by: Leo Flores Date: 1/25/17

Title: Webb County Auditor

Bill-To Address: 1110 Washington St., Suite 201

City: Laredo State: Tx Zipcode: 78040

Purchase Order # if appropriate: 17-0001351

Attention Accounts Payable: _____

If paying by Visa, Master Card, or American Express:

Full Name on Card: _____

Credit Card #: _____ Exp. Date: _____

OTHER NOTES

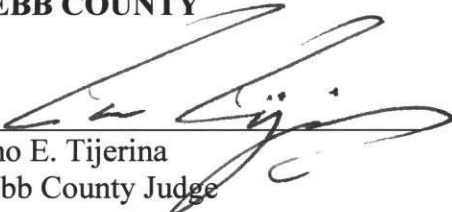
Preventative Maintenance, Service and Repair calls are provided during Southwest Solutions Group's normal work hours Monday - Friday, excluding holidays.

This Agreement does not cover repairs for damages caused by acts of God, vandalism or misuse. Southwest Solutions Group is not responsible for delays or failure to furnish parts or service caused by acts of God, labor unrest, failure of transport or operational errors and causes beyond the control of Southwest Solutions Group.

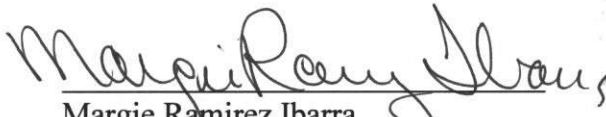
To help ensure proper operation, you should perform all routine periodic housekeeping duties as outlined in your system's operating manual. You must ensure no foreign matter or debris falls into areas that may hinder normal operation of the equipment, resulting in equipment failure.

Coverage under this Agreement will be voided if the equipment is dismantled, relocated or substantially modified without prior approval from Southwest Solutions Group.

WEBB COUNTY

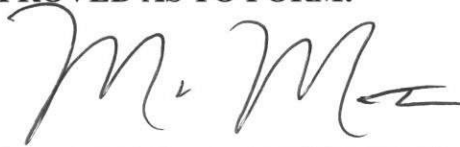

Tano E. Tijerina
Webb County Judge

ATTESTED:


Margie Ramirez Ibarra
Webb County Clerk



APPROVED AS TO FORM:


Marco A. Montemayor
Webb County Attorney

*By law, the county attorney's office may only advise or approve contracts or legal documents on behalf of its clients. It may not advise or approve a contract or legal document on behalf of other parties. Our review of this document was conducted solely from the legal perspective of our client. Our approval of this document was offered solely for the benefit of our client. Other parties should not rely on this approval, and should seek review and approval of their own respective attorney(s).