

Item # 19

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Angel Care Ambulance Service LLC

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Emergency Medical Technicians

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Our key to success has been our Staff. Each member has been carefully recruited and we are proud to have direct ties to every agency involved with Webb County EMS. We have employees that also work with: Webb County Volunteer Fire Department, Laredo Fire Department, Laredo Medical Center, Doctor's Hospital of Laredo, Webb County Sheriff's Department, Zapata County Fire/EMS Department, Jim Hogg County EMS, Maverick County EMS.

- Angel Care employs 37 EMT's, 34 are off duty Laredo Fire Fighters/ EMT's. (92% percent not including owners)

Experience In Webb County

During our three years as the Webb County EMS Provider, Angel Care has encountered myriad of emergency situations ranging from the mundane to the critical. Examples include:

- Gas pipe explosion with impalement
- Motor vehicle collisions (multiple patients)
- Vehicle ejections
- Cardiac arrests
- Chest pains
- Strokes
- Shooting victims
- Suicide attempts
- Train derailments
- Amputations
- Falls from heights
- Diabetic complications
- Unresponsive patients
- Livestock emergencies (e.g. falls from horses, bull kick to the head, etc.)

- Assaults
- Dehydrated/Heatstroke patients (e.g. undocumented persons)
- Seizures
- Bus Roll Overs
- Angel Care also attends to clinical calls such as Headaches, toothaches, fevers, nausea, dizziness, vomiting, diarrhea, general weakness, generalized pain, etc.

2016 Calls

January	37
February	38
March	55
April	44
May	42
June	48
July	45
August	35
September	35
October	33
November	34
December	41
Total	487

Medical Protocol

Medical Director - Dennis D. Cantu M. D.

Dennis D. Cantu, M.D. was born and educated in Laredo, TX, having graduated in 1972 from J. W. Nixon High School. He completed his studies in Biology at Baylor University in three years. He received his Doctorate of Medicine at the Baylor College of Medicine, Houston, TX, in the accelerated program after three years. Dr. Cantu completed his Internal Medicine residency at the University of Southern California-Los Angeles County Hospital, the largest hospital in the United States. He became Board Certified the same year by the American Board of Internal Medicine.

Dr. Cantu returned to Laredo to live his goal of caring for people in his Specialty regardless of ethnicity, physical challenges or socio-economic status. For decades, at least 30 % of his hospital work has been for the indigent acutely ill patient. Every year he has far surpassed the State requirements for Continuing Medical Education in Internal Medicine. He has served on the Medical Staff Boards of both local hospitals for many years, including several terms as Chief of Staff. He has belonged to the American College of Physicians, the American Society of Internal Medicine and the Association of National EMS Directors.

Dr. Cantu was the proud founding physician of the Laredo Fire Dept. EMS Paramedic System in Laredo in 1986. He continued to be the only Medical Director of the EMS System in Laredo for 27 years. The 200 page protocol used by the EMS was written by Dr. Cantu. In 1990, he was elected to the Board of the Laredo Independent School District.

There he served for sixteen years including six terms as the President of the Board during the process of rebuilding of all of its schools and along with his fellow Board Members guiding the District through difficult political and economic times. The employees and Board Members named the first entity dedicated to the art of healing the Dr. Dennis D. Cantu Health Science Magnet School. He has served on various Governmental Committees in our City and previously was a Member of the Laredo Country Club where he served eight years on its Board including two terms as its President during the equally trying times of the 1980's.

Medical Equipment and Supplies

Under the direction of Dr. Dennis Cantu, Angel Care has invested in the same Medical Equipment and Supplies used for local emergencies.

Air Evac

Angel Care Ambulance has established an unprecedented agreement for 911 response with Air Evac. This agreement was not for monetary compensation, as we receive no monies or can bill for any patient transported by Air Evac; rather, it solely benefits the residents of Webb County.

Through this agreement benefits to the patients include:

- Long transport times for ground units can be bypassed for any critical patients. Air Evac will provide timely transport to local hospitals after Angel Care has stabilized patient on scene.
- Severely injured trauma patients would bypass local hospitals and be directly transported to higher level of care facilities in San Antonio or other cities within the critical "Golden Hour" of treatment. In addition Air vac is implementing blood products into their system which we are looking into ourselves to facilitate and improve the transition of patients with more efficient and timely treatments.

Community Involvement

----- Above and Beyond Our Contract

What sets us apart is our strong community ties. Our community involvement to provide services for the safety of all Webb County events, the following are some of the services and donations we provide.

- Provided free CPR assistance to TAMIU students
- Ruthe B Cowl fund raiser
- Trail rides
- Life Downs Rodeo and Events
- Starr Program
- SOS Supplies
- Fishing Derbies
- Back packs and back to school supplies to the community
- Christmas presents to local schools
- School Presentations
- Children's Advocacy Center
- Laredo Pony League
- Laredo Women's Softball league
- Laredo Fire Department Softball League
- Laredo Combative Sports Activities
- Laredo Boys and Girls Club Annual Fundraisers
- South Texas Training Center Presentations
- Laredo Guns and Hoses
- Thanks Giving Turkey Give Aways
- Karate Tournaments