



# Schedule for ServiceElite

This Schedule contains a listing of the Eligible Machines at the Specified Locations identified below for which IBM will provide the Identified Services as described in the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations. The complete agreement between us about these Services consists of 1) this Schedule 2) the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations, and 3) the IBM Customer Agreement (or any equivalent agreement in effect between us).

**Name and Address of Customer:**

WEBB COUNTY  
MIS DEPT  
1110 WASHINGTON  
SUITE 304  
LAREDO TX 78040-4471

**Customer Billing Address:**

WEBB COUNTY  
WEBB COUNTY MIS DEPT  
1110 WASHINGTON STE 304  
LAREDO TX 78040-4471

Master Services Attachment Number: MAB6MF4  
Statement of Work Number: A25CHB  
Change Authorization Number:  
Customer Number: 09830342

Schedule Number: A25CHB  
Revised Schedule: No  
Schedule Effective Date: 05/26/2017  
Proposal Reference Date: 10/01/2017

Transaction Contract Period:  
Start Date: 10/01/2017  
End Date: 09/30/2018  
Renewal Contract Period: 1 Year(s)

**Charge Period Charges / Payment Plan (Inclusive of MES):**  
WSU One Time Charges: 0.00  
HWMA Re-estab One Time Charges: 0.00  
SWMA ALF One Time Charges: 0.00  
MMS for CISCO HW One Time Charges: 0.00  
MMS for CISCO SW One Time Charges: 0.00  
One Time Charges:

Maintenance Charges: 13,881.60 Start Date: 10/01/2017  
Service Charges: 9,366.00 End Date: 09/30/2018  
**TOTAL CHARGE PERIOD CHARGES:** 23,247.60  
Quarterly Billing Frequency: Calendar Year Alignment  
Accumulated Adjustment Invoicing option: N

Automatic Inventory Increase Option Applies: N  
Machine Maintenance Services Option #1: N  
Software Services Option #2: N  
Price Protection Option: Opt#1 Annual Price Protection  
Pricing Method: Line Item

\* Charges are based on the current inventory and services identified in this Schedule. Actual charges may vary with any additions, deletions, or changes to the inventory or services. Any applicable taxes are not included in the charge amounts herein but will be added to your invoice.  
For a Machine subject to usage charges, in addition to the Service charge identified herein, you will be separately billed for usage in accordance with applicable usage rates and billing cycles.

**The Parties need not sign this Schedule, unless either of us requests it.**

Agreed to:

WEBB COUNTY

By:   
Authorized signature  
Name (type or print): T. J. PERKINS  
Date: September 14, 2017

Agreed to:

International Business Machines Corporation

By: \_\_\_\_\_  
Authorized signature  
Name (type or print): \_\_\_\_\_  
Date: \_\_\_\_\_

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MMS for CISCO SW One Time Charges: 0.00  
One Time Charges:

Maintenance Charges:  
Service Charges:  
TOTAL CHARGE PERIOD CHARGES:  
Quarterly Billing Frequency

13,981.60 Start Date: 10/01/2017  
9,366.00 End Date: 09/30/2018  
23,247.60  
Calendar Year Alignment  
Accumulated Adjustment Invoicing option: N


Automatic Inventory Increase Option Applies: N  
Machine Maintenance Services Option #1: N  
Software Services Option #2: N  
Price Protection Option: Opt#1 Annual Price Protection  
Pricing Method: Line Item

Changes are based on the current inventory and services identified in this Schedule. Actual charges may vary with any additions, deletions, or changes to the inventory or services. Any applicable taxes are not included in the charge amounts herein but will be added to your invoice.  
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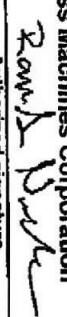
Agreed to:

WEBB COUNTY

By:   
Authorized signature  
Name (type or print): J. A. DAVIS  
Date: September 14, 2017

Agreed to:

International Business Machines Corporation

By:   
Authorized signature  
Name (type or print): Randy Nuckels, IBM Maintenance  
Date: 09/18/2017



# Schedule for Service Elite

## Enterprise Total for Charge Period by Customer Number Inclusive of MES:

| Customer No. | Customer Name | Customer Location                                 | CHARGES   |
|--------------|---------------|---|-----------|
| 09583202     | WEBB COUNTY   | 1110 WASHINGTON ST STE. 101, LAREDO TX 78040-4466 | 2,833.60  |
| 09830342     | WEBB COUNTY   | 1110 WASHINGTON, SUITE 304, LAREDO TX 78040-4471  | 20,414.00 |
| Total        |               |   | 23,247.60 |

Note: One Time Charges are not included in the Total

# Schedule for ServiceElite

## Maintenance Machine List

—Eligible Machine Description— A Machine is only considered "Eligible" if it is operational and in conformance with its official published specifications on the contract start date. Reinstating Maintenance Services after a lapse in Services may require payment of additional charges.

| Mfg   | Type | Mod/Feed | App/Reln | Order Serial Number | Related Order Serial Number | Product Description            | Qty | Type of Svc | Term Svc | Charge             | Charge Start | Charge Stop |
|---|------|----------|----------|---------------------|-----------------------------|--------------------------------|-----|-------------|----------|--------------------|--------------|-------------|
| <b>Specified Location: 09830342      City, State: LAREDO      TX 78040-4471</b> |      |          |          |                     |                             |                                |     |             |          |                    |              |             |
| IBM   | 3573 | L2U      |          | 0078D0822           |                             | TS3100 TAPE LIBRARY            | 1   | A           | 1        | 1,012.00 H         |              |             |
| IBM   | 7310 | CR4      |          | 00003BC3B           |                             | RACK-MOUNTED HMC               | 1   | A           | 1        | 540.00 H           |              |             |
| IBM   | 8203 | E4A      |          | 00004A510           |                             | POWER SYSTEM 520               | 1   | B           | 1        | 8,484.00 H         |              |             |
|   |      | 0551     |          |                     |                             | 19 INCH, 1.8 METER HIGH RACK   | 1   |             |          |                    |              |             |
|   |      | 0595     |          |                     |                             | PCI/SCSI DISK EXPANSION DRAWER | 2   |             |          |                    |              |             |
|   |      | 5577     |          |                     |                             | 2CORE 4.7 GHZ PWR6 PROC CRD    | 1   |             |          |                    |              |             |
| <b>Subtotal Without MES</b>   |      |          |          |                     |                             |                                |     |             |          | <b>10,036.00</b>   |              |             |
| <b>Specified Location: 09832202      City, State: LAREDO      TX 78040-4466</b> |      |          |          |                     |                             |                                |     |             |          |                    |              |             |
| IBM   | 3573 | L2U      |          | 0078AC447           |                             | TS3100 TAPE LIBRARY            | 1   | B           | 1        | 1,416.80 H         |              |             |
| IBM   | 3573 | L2U      |          | 0078AE957           |                             | TS3100 TAPE LIBRARY            | 1   | B           | 1        | 1,416.80 H         |              |             |
| <b>Subtotal Without MES</b>   |      |          |          |                     |                             |                                |     |             |          | <b>2,833.60</b>    |              |             |
| <b>Specified Location: 09830342      City, State: LAREDO      TX 78040-4471</b> |      |          |          |                     |                             |                                |     |             |          |                    |              |             |
| IBM   | 3573 | L2U      |          | 0078K1885           |                             | TS3100 TAPE LIBRARY            | 1   | A           | 1        | 1,012.00 H         |              |             |
| <b>Subtotal Without MES</b>   |      |          |          |                     |                             |                                |     |             |          | <b>1,012.00</b>    |              |             |
| <b>Subtotal With MES</b>  |      |          |          |                     |                             |                                |     |             |          | <b>2,833.60</b>    |              |             |
| <b>Subtotal With MES</b>  |      |          |          |                     |                             |                                |     |             |          | <b>10,036.00</b>   |              |             |
| <b>Total Charge Period Charges for Maintenance Machine List Without MES</b>     |      |          |          |                     |                             |                                |     |             |          | <b>\$13,881.60</b> |              |             |

See Legend for Details

# IBM Schedule for ServiceElite

## Maintenance Machine List

—Eligible Machine Description— A Machine is only considered "Eligible" if it is operational and in conformance with its official published specifications on the contract start date. Reinstating Maintenance Services after a lapse in Services may require payment of additional charges.

| Qty  | Type | Mod. Part | Model | Serial | Error  | Related | Product     | Qty | Type | Manu  | Charges            | Charges | Charges |
|--|------|-----------|-------|--------|--------|---------|-------------|-----|------|-------|--------------------|---------|---------|
|  |      | Feed      | Numbr | Numbr  | Serial | Serial  | Description |     | Of   | fact  |                    | Start   | Stop    |
|  |      |           |       |        | Number | Number  |             |     | Svc  | Numbr |                    |         |         |
| <b>Total Charge Period Charges for Maintenance Machine List With MES</b> |      |           |       |        |        |         |             |     |      |       | <b>\$13,881.60</b> |         |         |

See Legend for Details

# IBM Schedule for ServiceElite

## Services List

Customer Technical Contact Name (if applicable):  
 Customer Primary Technical Contact name :  
 Customer Primary Technical Contact phone number :

Eligible Machine Description

| Type                              | Order | Serial/Order Number | Support Service | Product Group / Service Detail | Qty | Charges | Service Start | Change Start | Change Stop |
|-----------------------------------|-------|---------------------|-----------------|--------------------------------|-----|---------|---------------|--------------|-------------|
| Specified Location: 09830342      |       |                     |                 |                                |     |         |               |              |             |
| City, State: LAREDO TX 78040-4471 |       |                     |                 |                                |     |         |               |              |             |
| SWMA FOR IBM :                    |       |                     |                 |                                |     |         |               |              |             |
| 9,240.00                          |       |                     |                 |                                |     |         |               |              |             |

8203 E4A 00004A510 SWMA FOR POWERVM STANDARD ED

SOFTWARE MAINTENANCE  
 P10  
 CHARGEABLE PROCESSORS 2  
 FULL SHIFT

126.00

8203 E4A 00004A510

SOFTWARE MAINTENANCE  
 D5  
 CHARGEABLE PROCESSORS 2  
 FULL SHIFT

9,366.00  
 \$ 9,366.00

Total Charge Period Charges for Services List  
 Note: One Time Charges are not included in these totals.  
 See Legend for Details



# Schedule for ServiceElite

## Legends:

<sup>1</sup>Charge adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

## 2TYPE OF SERVICE

- A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, next business day
- B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.
- C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective  
This type of repair Service includes a response objective and is not a guarantee.
- D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day, 2 hour response objective.  
This type of repair Service includes a response objective and is not a guarantee.
- X) EasyServe (remotely delivered services)


## 3MAINTENANCE SERVICES

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 4) Maintenance of Non-IBM Machines - Cisco Products
- 5) Maintenance of IBM Machines - Enhanced Service Response
- 6) Service for Machines Withdrawn from IBM Maintenance
- 7) Non-IBM Service for Machines Withdrawn from IBM Maintenance
- 8) Maintenance of IBM Machines (Labor Only)
- 9) Non-IBM Memory Exchange
- 10) Enhanced Parts Inventory
- 11) Spare Machine
- 12) Key Operator Support
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs
- 17) IBM Maintenance Services - Applications Maintenance Services for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade, for selected Non-IBM Machines

## 4Charges shown are for the Charge Period

- A (C) indicates a Machine that will have usage charges billed separately.
  - An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.
  - An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.
  - An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElet CHS contract with duplicate Maintenance Services coverage.
  - A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.
  - An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing not included.
  - An (N) indicates that the Product is a non-GSA Schedule item.
  - An (O) indicates a one time charge.
  - A (P) indicates a Machine or Service with coverage on a non-CHS contract.
  - An (R) indicates the usage charge rate (feet, hours, or impressions) for a Machine under a usage plan.
  - An (S) indicates a manual order installation date change.
  - A (U) indicates usage charges which are measured in either feet, hours, or impressions.
  - A (W) indicates a Machine under warranty.
  - An (X) indicates On-order Products which are shown for planning purposes only.
  - A (Y) indicates On-order MES Products which are shown for planning purposes only. These charges are included in the related Machine.
- <sup>5</sup>Charges Start/Stop dates shown are those that differ from the Contract Period Start/End Dates

**ATTESTED:**

  
Margie Ramirez-Ibarra  
Webb County Clerk



**APPROVED AS TO FORM:**



Marco A. Montemayor  
Webb County Attorney

\*By law, the county attorney's office may only advise or approve contracts or legal documents on behalf of its clients. It may not advise or approve a contract or legal document on behalf of other parties. Our review of this document was conducted solely from the legal perspective of our client. Our approval of this document was offered solely for the benefit of our client. Other parties should not rely on this approval, and should seek review and approval of their own respective attorney(s).

**Passed and approved by the Webb County Commissioners Court  
On September 11, 2017; item no. 21d.**



**Commissioners Court Meeting****Meeting Date:** 09/11/2017

IBM

**Submitted for:** Cyndi Rodriguez**Submitted By:** Cyndi Rodriguez**Department:** Information Technology

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**Subject:**

Discussion and possible action to authorize a contract between IBM and Webb County for maintenance and service of software. The contract begins on October 1, 2017 and ends on September 30, 2018 at a total cost of TWENTY THREE THOUSAND TWO HUNDRED FORTY SEVEN DOLLARS and 60/100 Cents (\$23,247.60) funding will be used from 2017-2018 budget and authorizing the County Judge to sign and execute all relevant documents; and any other matters incident thereto. **[Accounts #1001-1280-001-443000-035 Repairs & Maintenance Equipment and #1001-1280-001-443000-110 Repairs & Maintenance Software]**

**Background:**

n/a

**Previous Court Action:**

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**Fiscal Impact****Budget Account Number:** n/a**Funding Source:** n/a**Balance:** n/a**Financial Impact:**This is for next years budget 2017-2018

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**Attachments**IBM

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