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SOUTHWEST SOLUTIONS GROUP
business efficiency systems

SERVICE AGREEMENT PROGRAM

Webb County
 1110 Washington St.
 Laredo, TX 78042
 Webb County Offices

COVERED ITEMS

We propose to furnish the materials and perform the labor necessary for the completion of the Scheduled Maintenance & Service Program on system(s):

(1) LK 2000

Serviceable Item	Serial Number	Manufacturer	ProductType	Location
364	30415	KardexRemstar Inc	Vertical Carousel-Lektriever	Lektriever-Risk Manageme

SERVICE LEVEL OPTIONS

Platinum Plan (Preventative Maintenance, Labor, and Discounted Parts Program)



- * Two scheduled Preventative Maintenance inspections per year.
- * Covers 100% of all Labor Service charges for repairs.
- * 25% discount for all parts required as a result of normal wear & tear.
Does not include operator error or misuse.
- * Additional investment required for repairs performed outside of normal business hours.

Annual Investment to insure the safety of your equipment:

Program effective dates: 10/1/18 through 9/30/19

\$1,356.83

For Extended Agreements we will apply a 5% discount on a 2 year price total and 10% discount on a 3 year price total.

Southwest Solutions Group would like to thank you for the opportunity to serve you and our team looks forward to serving you in other areas, please visit our website at www.southwestsolutions.com for more products & services.

Sincerely,
 Chelsea Brown
 Direct: 972-331-8876
 Cell: 214-998-0045
 Fax: 888-980-8177
chelseabrown@southwestsolutions.com

Example of Inspection Report:

KARDEX Service Center _____

Customer: _____ Telephone: _____
 Dealer: _____
 Department: _____
 Location: _____

Serial Production Horizontal Chevrolet

Code: _____

Visual Inspection:

1. Visual inspection of engine compartment

2. Visual inspection of electrical system

3. Visual inspection of suspension system

4. Visual inspection of steering system

5. Visual inspection of brakes

6. Visual inspection of tires

7. Visual inspection of chassis

8. Visual inspection of body

9. Visual inspection of interior

10. Visual inspection of exterior

11. Visual inspection of engine compartment

12. Visual inspection of electrical system

13. Visual inspection of suspension system

14. Visual inspection of steering system

15. Visual inspection of brakes

16. Visual inspection of tires

17. Visual inspection of chassis

18. Visual inspection of body

19. Visual inspection of interior

20. Visual inspection of exterior

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Date: _____

Test of Electrical Components:

1. Battery (V) and electrolyte level

2. Charging system

3. Lighting system

4. Horn system

5. Wiper system

6. Power windows

7. Power locks

8. Power mirrors

9. Power seats

10. Power windows

11. Power locks

12. Power mirrors

13. Power seats

14. Power windows

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94. Power windows

95. Power locks

96. Power mirrors

97. Power seats

98. Power windows

99. Power locks

100. Power mirrors

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KARDEX Service Center _____

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For more detailed requirements see Technical Manual, Chapter Maintenance Procedures

If there is a safety inspection to be carried out (in Germany only) in accordance with the rules for the prevention of accidents (UVV BGR A1 and BGR A2) only by a person marked with a triangle (▲) are subject to inspection.

Some of the items of the inspection are marked with a triangle (▲) in the technical manual. These items are subject to inspection only if they are marked with a triangle (▲) in the technical manual.

Inspection date: _____

Date: _____ Signature of Service Technician: _____

Other comments:

All maintenance work is carried out in accordance with the technical manual and the national technical rules for the vehicle.

Date: _____ Signature of Technician: _____

Comments of the customer:

Remarks:

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ACCEPTANCE PAGE FOR SERVICE AGREEMENT

Webb County, Webb County Offices

When accepted please **CHECK** the option of choice, authorize below, and return a copy to Southwest Solutions Group via email chelseabrown@southwestsolutions.com or via fax (888) 980-8177 to the attention of CHELSEA BROWN, please retain original for your records.

Accepted by: Dr. Pedro Alfaro Date: 10/12/2018

Title: Risk Management Administrator

Bill-To Address: 1110 Washington St., Suite 204

City: Laredo State: Texas Zipcode: 78040

Purchase Order # if appropriate: _____

Attention Accounts Payable: _____

If paying by Visa, Master Card, or American Express:

Full Name on Card: _____

Credit Card #: _____ Exp. Date: _____

OTHER NOTES


Preventative Maintenance, Service and Repair calls are provided during Southwest Solutions Group's normal work hours Monday - Friday, excluding holidays.

This Agreement does not cover repairs for damages caused by acts of God, vandalism or misuse. Southwest Solutions Group is not responsible for delays or failure to furnish parts or service caused by acts of God, labor unrest, failure of transport or operational errors and causes beyond the control of Southwest Solutions Group.

To help ensure proper operation, you should perform all routine periodic housekeeping duties as outlined in your system's operating manual. You must ensure no foreign matter or debris falls into areas that may hinder normal operation of the equipment, resulting in equipment failure.

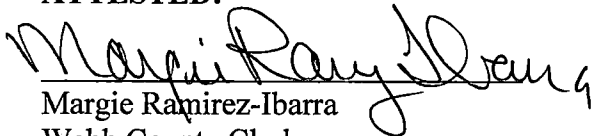
Coverage under this Agreement will be voided if the equipment is dismantled, relocated or substantially modified without prior approval from Southwest Solutions Group.

WEBB COUNTY



Tano E. Tijerina
Webb County Judge
Date: September 24, 2018

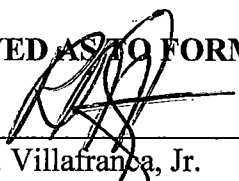
ATTESTED:



Margie Ramirez-Ibarra
Webb County Clerk



APPROVED AS TO FORM:



Ramon A. Villafranca, Jr.
Attorney, Webb County Civil Legal Division *

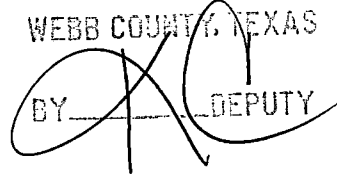
*By law, this office may only advise or approve contracts or legal documents on behalf of its clients. It may not advise or approve a contract or legal document on behalf of other parties. Our review of this document was conducted solely from the legal perspective of our client. Our approval of this document was offered solely for the benefit of our client. Other parties should not rely on this approval, and should seek review and approval of their own respective attorney(s).

Passed and approved by the Webb County Commissioners Court
On September 24, 2018; item no. 8d.

MARGIE R. IBARRA
COUNTY CLERK
FILED

2018 NOV 19 PM 1:52

WEBB COUNTY, TEXAS

BY  DEPUTY