

SERVICE AGREEMENT PROGRAM

Webb County
 1110 Washington St.
 Laredo, TX 78042
 Webb County Offices

COVERED ITEMS

We propose to furnish the materials and perform the labor necessary for the completion of the Scheduled Maintenance & Service Program on system(s):

(1) GET PO FOR ORDERING PARTS

Serviceable Item	Serial Number	Manufacturer	ProductType	Location
366	30762		Vertical Carousel-Lektriever	Lektriever-Public Defender's Off

SERVICE LEVEL OPTIONS

Platinum Plan (Preventative Maintenance, Labor, and Discounted Parts Program)



- * Two scheduled Preventative Maintenance inspections per year.
- * Covers 100% of all Labor Service charges for repairs.
- * 25% discount for all parts required as a result of normal wear & tear.
Does not include operator error or misuse.
- * Subject to the availability of parts.
- * Additional investment required for repairs performed outside of normal business hours.

Annual Investment to insure the safety of your equipment:

\$1,397.53

Program effective dates: 10/1/19 through 9/30/20

Gold Plan (Preventative Maintenance Program)



- * Two scheduled Preventative Maintenance inspections per year.
- * Additional investment required for repairs performed outside of normal business hours.

Annual Investment to insure the safety of your equipment:

\$1,132.31

Program effective dates: 10/1/19 through 9/30/20

For Extended Agreements we will apply a 5% discount on a 2 year price total and 10% discount on a 3 year price total.

Southwest Solutions Group would like to thank you for the opportunity to serve you and our team looks forward to serving you in other areas, please visit our website at www.southwestsolutions.com for more products & services.

Sincerely,
 Chelsea Brown
 Direct: 972-331-8876
 Cell: 214-998-0045
 Fax: 888-980-8177
chelseabrown@southwestsolutions.com

Example of Inspection Report:

KARDEX Service Center _____

Customer: _____ Telephone: _____
 Operator: _____ Title: _____
 Department: _____ E-mail: _____
 Location: _____

Service Procedure: _____
 Horizontal Carouse: _____

Type: _____
 Serial number: _____
 Date of production: _____
 Reference version: _____
 Inventory no: _____
 Machine type: _____
 No. for ab. use: 1 and 2 in your contribution sheet

CAUTION: _____
 L1: All safety: _____
 Marking the inspection results: _____
 Inspecting the unit for service: _____
 Inspect and note errors from the service: _____

REMARKS: _____

VISUAL INSPECTIONS:

1. Unit installation:
 - Inspect the electrical, water, hydraulic, gas etc. connections
 - Inspect the unit

2. Working and information signs (V, T):
 - Check for the proper placement of safety notices
 - Check the information signs
 - Check the signs

3. Panels, service panels:
 - Check the panels
 - Check the proper placement of the signs and labels
 - Check the signs

4. Working doors:
 - Check the doors
 - Check the proper placement of the signs and labels
 - Check the signs

5. Visible layout of cables:
 - Check the cables

INSPECTION TEST OF UNIT MECHANICS:

6. Load test run (T):
 - Run the unit with a load
 - Check the unit for proper operation
 - Check the unit for proper operation

7. Carriers:
 - Check the carriers
 - Check the proper placement of the signs and labels
 - Check the signs

8. Carrier chains:
 - Check the carrier chains
 - Check the proper placement of the signs and labels
 - Check the signs

9. Drive, motor, gear, drive sprocket and deflection pulley:
 - Check the drive, motor, gear, drive sprocket and deflection pulley
 - Check the proper placement of the signs and labels
 - Check the signs

10. Supporting structure:
 - Check the supporting structure
 - Check the proper placement of the signs and labels
 - Check the signs

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Date: _____

Test type: _____
 Serial no.: _____

REMARKS: _____

TEST OF ELECTRICAL EQUIPMENT:

1. Electrical, clamp and phasing connections:
 - Check the electrical, clamp and phasing connections

2. Protection installation of motor parts:
 - Check the protection installation of motor parts

3. Safety devices (T):
 - Check the safety devices (T)

4. Protection installation of motor parts:
 - Check the protection installation of motor parts

5. Safety devices (T):
 - Check the safety devices (T)

6. Protection installation of motor parts:
 - Check the protection installation of motor parts

7. Safety devices (T):
 - Check the safety devices (T)

8. Protection installation of motor parts:
 - Check the protection installation of motor parts

9. Safety devices (T):
 - Check the safety devices (T)

10. Protection installation of motor parts:
 - Check the protection installation of motor parts

OTHER INSPECTIONS:

1. Checkhouse on floor:
 - Check the checkhouse on floor

2. Checkhouse of components used by operator or customer:
 - Check the checkhouse of components used by operator or customer

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KARDEX Service Center _____

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For more detail regarding the tests see Technical Manual, chapter Maintenance Regulations

(*) If only a safety inspection is carried out in Germany obligatory in compliance with the rules for the prevention of accidents (DIN 50071 A1 and DIN 50071 A2) only the items marked with a triangle are subject to inspection!

Examination of the ground conductor system in compliance with EN 60204-1 (EQ/ A3), see separate test certificate attached (if only if requested by customer)

Test intervals depending on country in Germany www.kardex.com (ability of owner)

Inspection label with inspection date _____ / _____ was attached

Date: _____ Signature of service technician: _____

Order confirmation:
 All maintenance work / safety inspections were performed to our satisfaction and the machine handed over in a functional condition.

Date: _____ Signature of technician: _____ Operator: _____

Customer evaluation of our service performance:

Please tick:

Very good (4) Good (3) Satisfactory (2) Not satisfactory (1) Not evaluated (0)

Remarks: _____

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ACCEPTANCE PAGE FOR SERVICE AGREEMENT

Webb County, Webb County Offices

When accepted please CHECK the option of choice, authorize below, and return a copy to Southwest Solutions Group via email chelseabrown@southwestsolutions.com or via fax (888) 980-8177 to the attention of CHELSEA BROWN, please retain original for your records.

Accepted by: Virginia Aranda Date: September 23, 2019

Title: Public Defender

Bill-To Address: 1110 Washington St. Suite 102

City: Laredo State: TX Zipcode: 78040

Purchase Order # if appropriate:

Attention Accounts Payable:

If paying by Visa, Master Card, or American Express:

Full Name on Card:

Credit Card #: Exp. Date:

OTHER NOTES

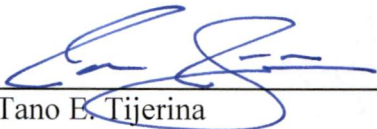
Preventative Maintenance, Service and Repair calls are provided during Southwest Solutions Group's normal work hours Monday - Friday, excluding holidays.

This Agreement does not cover repairs for damages caused by acts of God, vandalism or misuse. Southwest Solutions Group is not responsible for delays or failure to furnish parts or service caused by acts of God, labor unrest, failure of transport or operational errors and causes beyond the control of Southwest Solutions Group.

To help ensure proper operation, you should perform all routine periodic housekeeping duties as outlined in your system's operating manual. You must ensure no foreign matter or debris falls into areas that may hinder normal operation of the equipment, resulting in equipment failure.

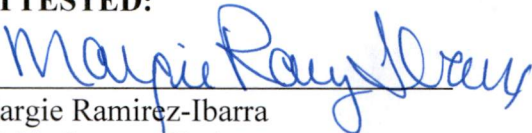
Coverage under this Agreement will be voided if the equipment is dismantled, relocated or substantially modified without prior approval from Southwest Solutions Group.

WEBB COUNTY



Tano E. Tijerina
Webb County Judge

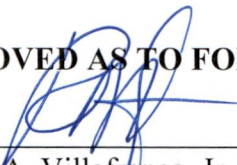
ATTESTED:



Margie Ramirez-Ibarra
Webb County Clerk



APPROVED AS TO FORM:



Ramon A. Villafranca, Jr.
Assistant General Counsel
Webb County Civil Legal Division*

*The General Counsel, Civil Legal Division's office, may only advise or approve contracts or legal documents on behalf of its clients. It may not advise or approve a contract or legal document on behalf of other parties. Our review of this document was conducted solely from the legal perspective of our client. Our approval of this document was offered solely for the benefit of our client. Other parties should not rely on this approval, and should seek review and approval of their own respective attorney(s).

Passed and approved by the Webb County Commissioners Court
On September 23, 2019; item no. 9c.

FILED October 22 2019

MARGIE RAMIREZ IBARRA

COUNTY CLERK, WEBB COUNTY, TEXAS

BY VR COUNTY



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