

CUSTOMER SUPPORT AGREEMENT

WEBB COUNTY (1270300)		
1110 Washington Street Suite 101 Laredo Tx 78040-4443		
Raquel Arriaga 956-523-5648		
rarrriaga@webbcountytx.gov		
X	Renewal	New

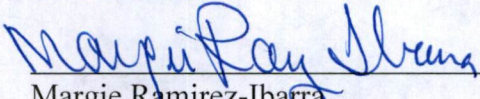
Nov. 2019

Holt Power Systems is pleased to offer you a Scheduled Maintenance program for your emergency generator(s) at your location. Holt follows NFPA 110 and manufacturer's recommendations in maintaining stand-by generators. As stated and recommended, PM Level 1 services should be performed on a quarterly basis, PM Level 2 services should be performed on an annual basis and PM Level 3 services should be performed once every three years. In addition, it is recommended that a minimum two (2) hour Load Bank Test be performed in conjunction with the annual services, when the load on the generator is less than 30% of the name plate rating on the generator. Please reference the attached "Detailed Description of Service Levels" to provide you with an accurate definition of the service levels mentioned herein.

Maintenance pricing for your generator(s) is as follows:

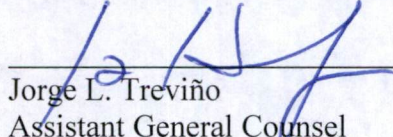
				Every 3 Years			Every 3 Years						
				QUARTERLY INSPECTION			ANNUAL SERVICE	TRIENNIAL SERVICE	LOAD BANK TESTING	LOAD BANK TESTING	AUTOMATIC TRANSFER SWITCH PM	FUEL SAMPLE ANNUAL	YEARLY TOTALS
				PM1 PRICE	PM2 PRICE	PM3 PRICE	2 Hr PRICE	4 Hr PRICE	PRICE	PRICE	PRICE	PRICE	
				EACH	QTY.	TOTAL	EACH	EACH	EACH	EACH	EACH	EACH	
Juvenile Detention	2094871	GC	350	\$ 335.00	3	\$ 1,005.00		\$ 5,250.00	\$ 1,200.00				\$ 7,455.00

ATTESTED:


Margie Ramirez-Ibarra
Webb County Clerk



APPROVED AS TO FORM:


Jorge L. Treviño
Assistant General Counsel
Civil Legal Division *

*The General Counsel, Civil Legal Division's Office may only advise or approve contracts or legal documents on behalf of its clients. It may not advise or approve a contract or legal document on behalf of other parties. Our review of this document was conducted solely from the legal perspective of our client. Our approval of this document was offered solely for the benefit of our client. Other parties should not rely on this approval, and should seek review and approval of their own respective attorney(s).

Passed and approved by the Webb County Commissioners Court
On January 13, 2020; item no .