



# Consultative Analytic Impact Report

WEBB COUNTY

Current Reporting Period: 01/01/2020 - 12/31/2020

Prior Reporting Period: 01/01/2019 - 12/31/2019

Claim Lag: 2 months



May 7, 2021

# Population Health

**Why is this important?** Important insight regarding issues that impact current and future health risks of membership.

Key chronic conditions <sup>1</sup>	Prior	Current	Change	Aetna BoB
Hypertension	19.6%	18.8%	-0.7	11.3%
Hyperlipidemia	20.6%	19.9%	-0.6	10.4%
Gastritis	11.4%	11.9%	0.4	6.3%
Diabetes	12.0%	11.5%	-0.5	4.6%
Depression	3.6%	3.6%	0.1	7.6%
Low back pain	7.0%	7.7%	0.6	6.1%

<sup>1</sup> These conditions are always under scrutiny because they are impactful and represent key risks for spend.

Medical preventive screenings <sup>2</sup>	% of eligible	Change	Aetna BoB
Breast cancer screening	27.1%	-10.9	36.6%
Cervical cancer screening	33.3%	11.6	27.2%
Colorectal cancer screening	15.2%	2.9	12.2%

<sup>2</sup> Screening measures apply continuous enrollment criteria to the eligible population.

Medical preventive visits			Aetna BoB
Child < 2 preventive visits	67.7%	4.2	71%
Child 2-19 preventive visits	34.4%	10.1	24%
Adult preventive visits	19.2%	3.9	9%

Risk	Prior	Current	Change	Aetna BoB
Inpatient severity index	1.41	1.51	7.1%	1.50
RRS <sup>1</sup> member 33 years	1.40	1.21	-13.4%	1.23
RRS <sup>1</sup> employee 44 years	1.77	1.55	-12.3%	1.41

The illness burden is also known as the Retrospective Risk Score (RRS) and indicates how "sick" a population is. RRS methodology uses a member's age and gender, as well as episodes of care, as markers of risk. The overall "sickness" for a population is based on an average RRS for the plan sponsor's membership and is compared to Aetna's BoB score.

## Observations

- Key chronic conditions are above Aetna BoB except Depression
- AbleTo 8-week program provides support for chronic conditions & assist with anxiety/stress/depression. No 2020 program graduates
- New program *Hello Heart* Hypertensions Management program monitors blood pressure & digitally coaches users in real-time. ROI provided
- Good results in Colorectal cancer screenings  
Preventive screenings/visits decreased from prior, facilities closed due to Covid-19
- Inpatient Severity index increased & above BoB  
Risk scores decreased from prior & member score below BoB

# Network Usage

**Why is this important?** Network use is a vital factor in benefit design strategy to ensure quality and cost containment.

	Prior	Current	Change	% of total	Aetna BoB
<b>Out of network utilization</b>	\$566.7K	\$2.5M	13.3	20.4%	8.3%

## Top 10 out of network procedures by claim dollars

Cost category	CPT code	Procedure description	OON paid
Emergency Room	02020	Infectious Disease (Bacteri	\$1.4M
Lab	87633	Infectious Agent Detection	\$173.0K
Lab	U0003	Infectious Agent Detection	\$96.2K
Emergency Room	99282	Emergency Department Visit	\$68.8K
Specialist Physician	99284	Emergency Department Visit	\$64.0K
Emergency Room	87633	Infectious Agent Detection	\$57.4K
Emergency Room	99283	Emergency Department Visit	\$48.7K
Specialist Physician	99285	Emergency Department Visit	\$48.6K
Specialist Physician	99283	Emergency Department Visit	\$39.2K
Specialist Physician	99212	Office Or Other Outpatient	\$31.9K

## Top 10 out of network providers by claim dollars

Provider specialty	Provider name	Provider state	OON paid
Freestanding Emergency Center	Laredo Emergency Room	TX	\$1.5M
Freestanding Emergency Center	Laredo Emergency Center	TX	\$286.9K
Emergency Medicine	Emergency Physicians Of Laredo PLLC	TX	\$87.7K
Freestanding Emergency Center	STAT Emergency Center LLC	TX	\$69.9K
Freestanding Emergency Center	Laredo Emergency Center	TX	\$68.6K
Freestanding Emergency Center	Clear Choice ER	TX	\$63.9K
Freestanding Emergency Center	Laredo Emergency Center	TX	\$59.9K
Ambulatory Surgicenter	Laredo Laser & Surgery	TX	\$45.5K
Anesthesiology	Texas AMS PLLC	TX	\$43.9K
Transportation (Land)	United Med Care Ambulance	TX	\$32.8K