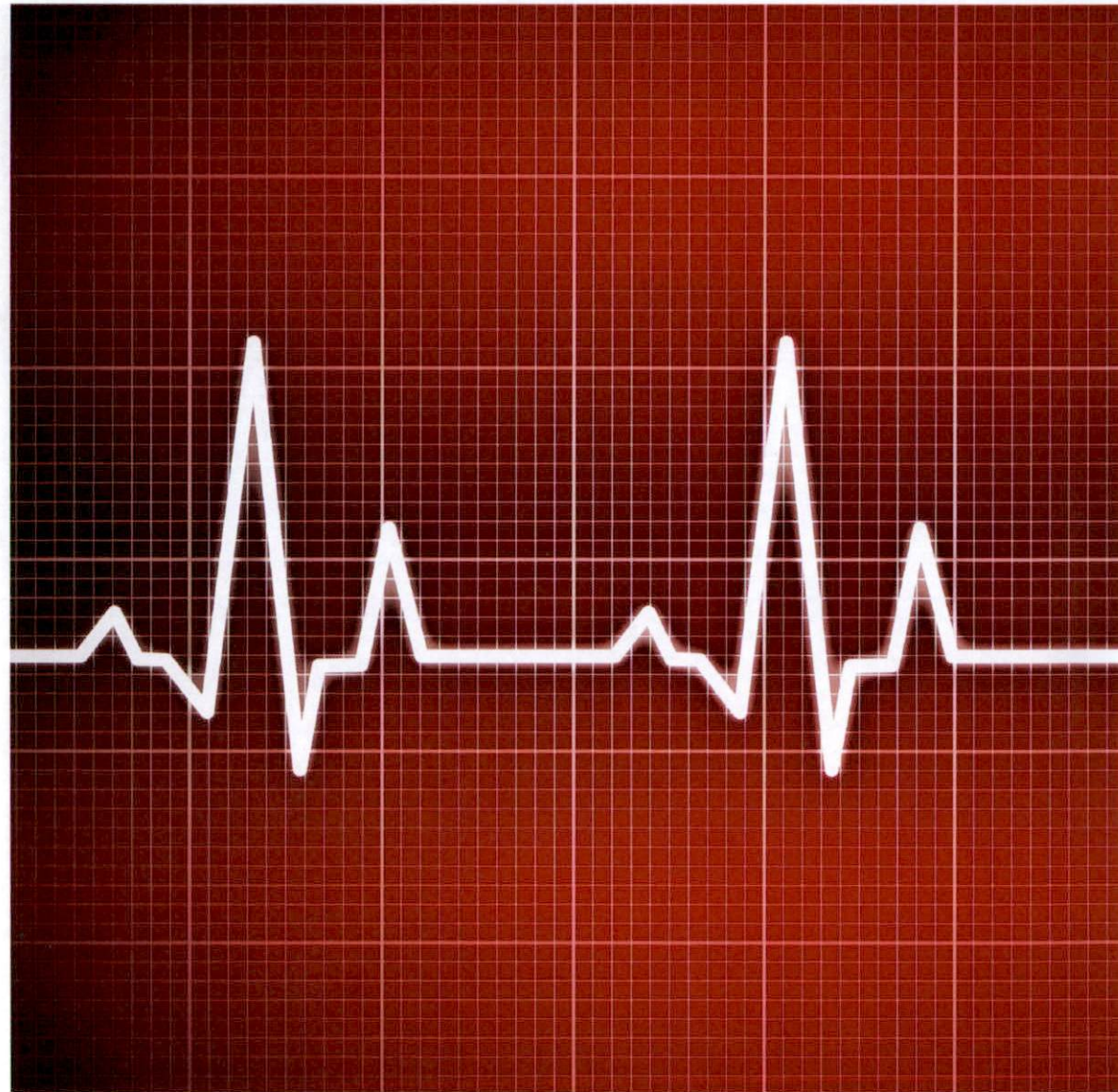


Risk Management

DR. PEDRO F. ALFARO

DIRECTOR



Status Updates

- Cafeteria Plan Online Enrollment – Navigator Program
- Statistical Capture Overview-Employee Enrollment
- Enhancements of Navigator System
- Problems Identified During Enrollment Process
- Webb County Employee Medical & Wellness Clinic Status Update
- Programs in Development
- Staffing Update - Property & Casualty Claims

Cafeteria Plan Online Enrollment – Navigator Program

- Completed Employee Enrollment
- Not Completed

1,372 Employees Completed

63 Employees Did Not Complete

(Number includes New Hires and Employees who do not qualify for Enrollment at this time.)

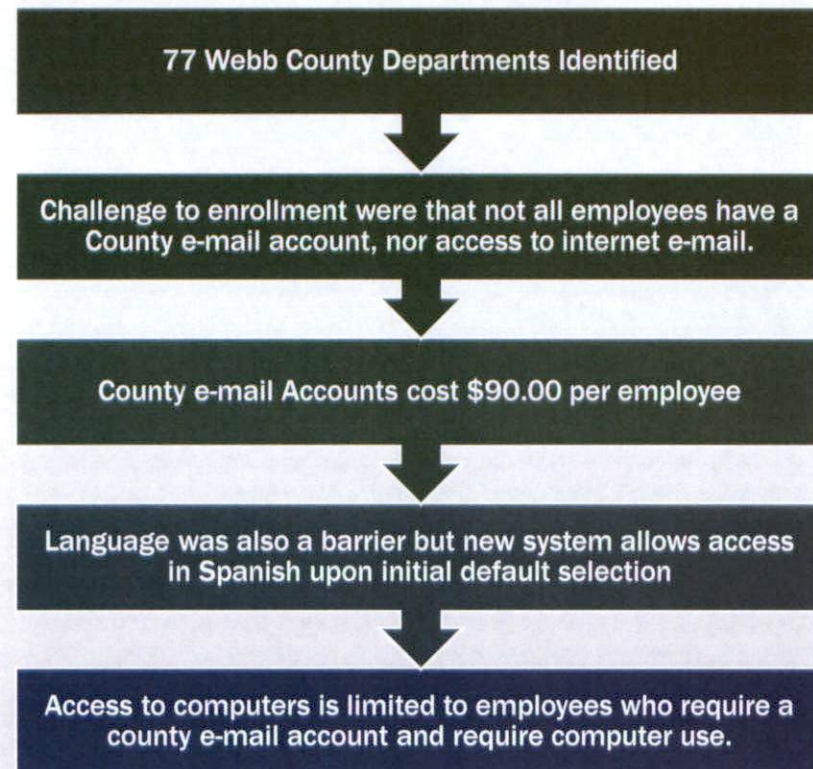
Navigator is new On-Line Enrollment System as Approved by Commissioner's Court.

Navigator System Enhancements

- User Friendly with language selection

Interfaced with New Worlds System with constant updates for salary reduction adjustments

- Custom Reports and Internal Auditing Reports can be generated.



Webb County Employee Medical & Wellness Clinic Update

250 EMPLOYEE/DEPENDENTS HAVE BEEN SEEN AT CLINIC

PROJECTED SAVINGS AT THIS POINT IS APPROXIMATELY \$ 62,500.00 TO DATE

- Average Wait Time for First Time visit / Consultation 20 minutes
- Average Wait Time for repeat consultations 10 minutes
- Use of Risk Management Staff offers the integration of Innovative Preventive Programs for Diabetes, Hypertension, and Hyperlipidemias. Staff thus becomes the integrative software to bridge insurance and accessible health care to employees and their dependents.

Clinic Fast Facts

250 Employee Patients have been seen at the Webb County Medical and Wellness Center.

Approximate Financial Impact on Health Claims is \$62,500.00

- Programs in Development
- Purchase of Laboratory Equipment to test for Cholesterol, Hemoglobin A1C, Triglycerides, High and Low Density Lipoproteins, Glucose, with integrated testing for Covid, Respiratory Syncytial Virus, Flu Type I and II, and Streptococcus.
- Additional Module Added to serve as a laboratory. Power, water, boiler activated with a review of an evaporative cooler with fans to be evaluated. Module is located adjacent to current clinic location.
- Reviewing with Purchasing and Civil Legal the incorporation of Dietician Consulting services on a as needed basis for integration into our Wellness Program and AETNA Programs.

Continued

Purchase versus Lease options are being considered with a focus on need and use for employee population.

Full Report on Cost Proposals to be presented to Court.

- Development of Preventive Screenings Protocol working in tandem with Health Care Providers.
- Standardization of available glucometer test kits, lancets, test strips, lancing devices with education classes to all diabetic employee/patients. This will work in tandem with access to the dietician that will customize and monitor diet progress on individual participating employee/patients.

Development of follow-up protocol

All employee/patients seeking services for diabetes, hypertension, and hyperlipidemias will be enjoined on a follow-up calendar protocol for continuous monitoring and adjustment of treatment.

Financial Update Bullets

- As of 11/22/2021
- AETNA recovery Team has recouped a total of \$2,225,754.17 from Doctor's Hospital and Laredo Medical Center.
- Pending recovery amount is \$487,284.88
- Total to be recovered when complete is \$ 2,713,039.05
- AETNA Fiscal year is based on calendar year and once completed will be reconciled with our October to September Fiscal year by the County Auditor's office.
- 10/01/2019 - 09/20/2021
- 1,220 employees and 1,087 dependents = 2,307 currently enrolled in Webb County Health Insurance Plan.
- 01/01/2022 - Increase of 152 Additional employees

Staffing Update

- Property & Casualty Liability Claims position remains vacant due to lack of qualified applicants that match the job description.
- Duties are being split with Ms. Adriana Talbot, Worker's Compensation Analyst, Mr. Alberto Oliveros, Safety Officer, and myself with Mr. Marco Pacheco, administrative assistant handling the ledger and backup. Posting will most likely be posted anew as no qualified applicants have been identified at this time. We have taken on the PRAE model – Perceive, React, Adapt, and Execute!

Medical Facility Utilization – 10/01/2020-09/30/2021

- Laredo Medical Center \$ 2,177,722.00
- Laredo Emergency Room \$ 1,942,846.00
- Cristus Santa Rosa Children's Hospital \$ 712,015.00
- Doctor's Hospital of Laredo \$698,599.00
- Laredo Emergency Center \$ 654,157.00
- STAT \$ 258,531
- Clear Choice \$ 171,842.00