

Service



Unparalleled Service

PROFESSIONAL, FACTORY TRAINED, EVT CERTIFIED TECHNICIANS

Our Services

- Pierce Sole-Source Authorized Warranty & Parts Provider
- Fully Insured & Bonded General & Product Liability
- Comprehensive Preventive Maintenance Programs to fit your needs
- EVT/ASE Certified Technicians
- OEM & After Market Parts
- Apparatus Maintenance Training Available
- Fire Pump & Plumbing Maintenance, Repair & Overhaul
- Semi-Annual & Annual Pumper & Support Preventive Maintenance
- Semi-Annual & Annual Aerial Inspection, Maintenance & Overhaul
- Complete Service History Documentation
- Generators Service & Repair
- Electrical: Multi-Plex & Standard 12V Systems
- Brake Systems: Inspections, Testing, & Repairs
- Road Tests: Engine, Transmission, & Driveline Inspections
- Computer Diagnostics

16 Regional Locations

Texas, New Mexico and Louisiana equipped with mobile hydraulic lifts for complete and comprehensive vehicle inspections and repairs.

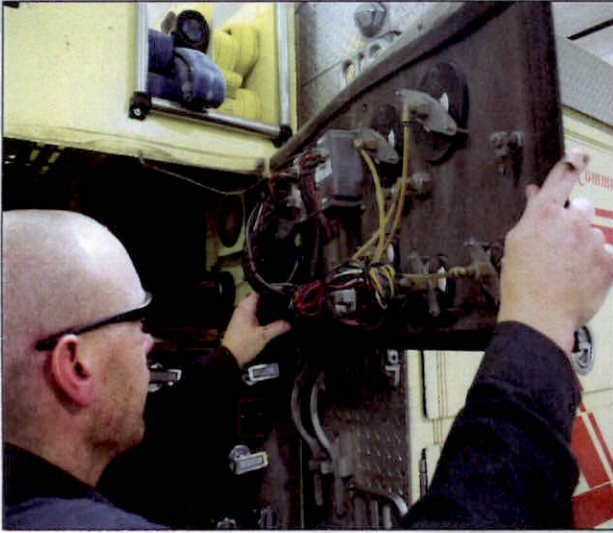


Field Services

- 24 / 7 Emergency Calls
- 21 Stocked Field Service Trucks
- 9 Field Service Trailers
- On Scene or At Your Facilities
- Preventive Maintenance Services
- A/C Service & Repair
- Mobile Fire Pump Testing



Cutting-Edge Technology



Fire Pump, Foam, and CAFS Testing & Maintenance

- All testing is performed by a certified EVT
- Testing provided at one of our service centers or your facilities.
- Foam Systems Calibration, Inspections, and Maintenance
- Fully documented test results provided for fire pump testing

Pumper & Support Inspections

- Quarterly 90-Point Inspection & Maintenance
- Semi-Annual 120-Point Inspection & Maintenance
- Annual 140-Point Inspection & Maintenance



Aerial Waterway, Ladder, & Platform Inspections

- *Quarterly 160-Point Inspection & Maintenance*
- *Semi-Annual 190-Point Inspection & Maintenance*
- *Annual 210-Point Inspection & Maintenance*

Additional Inspection Services

- *Generators/Small Engines: 120/240V Inspection & Maintenance*
- *Electrical: Multi-Plex and Standard Systems*
- *Aerial: Non-Destructive Testing & NFPA Third Party Inspections*
- *Brake Systems: Inspections, Testing, and Repairs*
- *Road Tests: Engine, Transmission, and Driveline Inspections*



Service Network

(800) 784-6806

TOLL FREE PARTS & SERVICE

(866) 792-0895

24/7 EMERGENCY SERVICE



• **Albuquerque, NM**
(505) 344-9041
4214 2nd St NW
Albuquerque, NM 87107

• **Dallas, TX**
(972) 560-0633
1633 S Peachtree Rd
Balch Springs, TX 75180

• **Kirby, TX**
(210) 661-3913
5511 Binz-Englemann Rd
Kirby, TX 78219

• **Manor, TX**
(512) 272-8484
12717 Beltex Dr
Manor, TX 78653

• **Brookshire, TX**
(281) 934-2200
2261 FM 359 S
Brookshire, TX 77423

• **Denton, TX**
(940) 382-9600
3500 Shelby Lane
Denton, TX 76207

• **La Marque, TX**
(409) 655-3005
4903 FM 1765
La Marque, TX 77568

• **Odessa, TX**
(432) 231-4570
2725 Golder Avenue
Odessa, TX 79764

• **Cedar Hill, TX**
(972) 576-1200
1419 High Meadows Ct
Cedar Hill, TX 75104

• **Harvey, LA**
(504) 340-6700
3200 Westbank Expwy, Ste A
Harvey, LA 70058

• **Longview, TX**
(903) 686-3135
188 Corporate Rd
Longview, TX 75602

• **Pharr, TX**
(956) 588-2735
104 W Utility Dr
Pharr, TX 77577

• **Corpus Christi, TX**
(361) 249-9355
2225 Saratoga
Corpus Christi, TX 78417

• **Houston, TX**
(281) 442-6806
14233 Interdrive West
Houston, TX 77032

• **Lubbock, TX**
(806) 507-3955
8717 County Rd 6835
Lubbock, TX 79407

• **Port Arthur, TX**
(409) 736-9077
9645 Jade Avenue
Port Arthur, TX 77640

OEM Parts & Equipment

We stock a robust inventory of OEM parts for all makes of emergency vehicles. With electronics parts catalogs, drawings and illustration, you can expect the right parts the first time. Rely on our factory-trained, parts specialists to assist you and our computerized inventory of locally stocked parts means you'll get your order as soon as possible.

THE PARTS YOU WANT, WHEN YOU NEED THEM.

- Our \$2.3M in local on-hand inventory saves you time and gets you back in service
- We offer convenient online catalogs and electronic part orders
- We pledge same-day shipping of most parts ordered before 2PM



PIERCE MANUFACTURING

- 500,000 sq. ft. facility
- \$14M of on-hand inventory
- PierceParts.com online catalogs, drawings, and illustrations



WHEELED COACH / ROAD RESCUE

- 4 distribution centers, 245,000 sq. ft.
- \$36.4M of on-hand inventory
- 85% of orders ship in 48 hours
- 2-day ground shipping to continental U.S.

Siddons-Martin Emergency Group understands the critical tasks of getting your apparatus operational and back in service with the fastest turn-around possible. We start by listening to your needs, diagnosing the problem and getting the necessary parts on-time for repairs. Siddons-Martin is the factory authorized warranty service center for every brand we represent and can handle service and repair on every brand of emergency equipment.

Siddons-Martin service technicians are factory trained and ASE / EVT certified. Our technicians undergo continuous training and testing to ensure that the latest technology and innovation is applied to the service of your equipment. When you need prompt, honest, and reliable service, you can count on Siddons-Martin Emergency Group to support you.

Please call us today to discuss how Siddons-Martin Emergency Group can serve your agency.



Pierce



Road Rescue
In Service for Life