

MARGIE R. IBARRA
COUNTY CLERK
FILED

SERVICE AGREEMENT PROGRAM

2022 JUL 12 PM 4:45

Webb County
1110 Washington St.
Laredo, TX 78042
Webb County Offices

WEBB COUNTY, TEXAS
BY All DEPUTY

COVERED ITEMS

We propose to furnish the materials and perform the labor necessary for the completion of the Scheduled Maintenance & Service Program on system(s):

(1) GET PO FOR ORDERING PARTS

Serviceable Item	Serial Number	Manufacturer	ProductType	Location
366	30762	KardexRemstar Inc	Vertical Carousel-Lektriever	Lektriever-Public Defender Office

SERVICE LEVEL OPTIONS

Platinum Plan (Preventative Maintenance, Labor, and Discounted Parts Program)

- * Two scheduled Preventative Maintenance inspections per year.
- * Covers 100% of all Labor Service charges for repairs.
- * 25% discount for all parts required as a result of normal wear & tear.
Does not include operator error or misuse.
- * Subject to the availability of parts.
- * Additional investment required for repairs performed outside of normal business hours.

Annual Investment to insure the safety of your equipment:
Program effective dates: 10/1/22 through 9/30/23

\$1,601.25

Gold Plan (Preventative Maintenance Program)

- * Two scheduled Preventative Maintenance inspections per year.
- * Additional investment required for repairs performed outside of normal business hours.

Annual Investment to insure the safety of your equipment:
Program effective dates: 10/1/22 through 9/30/23

\$1,297.37

For Extended Agreements we will apply a 5% discount on a 2 year price total and 10% discount on a 3 year price total. A one-time in-full payment is required to receive the discounted rate.

Southwest Solutions Group would like to thank you for the opportunity to serve you and our team looks forward to serving you in other areas, please visit our website at www.southwestsolutions.com for more products & services.

Sincerely,
Chelsea Brown
Direct: 972-331-8876
Cell: 214-998-0045
Fax: 888-980-8177
chelseabrown@southwestsolutions.com

Example of Inspection Report:

KARDEX Service Center _____

Customer: _____ Telephone: _____
 Operator: _____ Title: _____
 Department: _____ E-mail: _____
 Location: _____

Service Procedure: _____ Type: _____
 Horizontal Carcase) _____

Date: _____

VISUAL INSPECTIONS:

1. Unit installation:
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

2. Electrical and information signs (1) (2)
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

3. Safety devices (1)
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

4. Working device
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

5. Visible laying of cables
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

INSPECTION | TEST OF UNIT MECHANICS:

6. Unit test run (1)
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

7. Carrier
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

8. Drive
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

9. Stop
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

10. Stop
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

Version: KB-04-2020 No. No.: 8036178 (1)

KARDEX

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Date: _____

TEST OF ELECTRICAL EQUIPMENT:

1. Screens, creep and pinch connections
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

2. Insulation resistance of motor parts
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

3. Safety devices (1)
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

4. Working device
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

5. Visible laying of cables
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

OTHER ASPECT TESTING:

6. Check on floor
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

7. Check on compliance issued by operator or customer
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4
 - correct: 230V AC, 50Hz, 3-phase, 3-wire, 3-4

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KARDEX Service Center _____

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For more detail regarding the tests see Technical Manual, chapter Maintenance Procedures.

(1) If only a safety inspection is carried out in Germany obligatory in compliance with the rules for the prevention of accidents UVV BGV A1 and UVV BGV A2 only the items marked **A** are subject to inspection/test.

Examination of the ground conductor system in compliance with ETR 60254-1 / BGV A5, see separate test certificate (document 2) only if requested by customer.
 Test relevant, depending on country / in Germany compliance with VDE 0100 (study of owner).

Inspection label with inspection date / was attached.

Date: _____ Signature of service technician: _____

Order confirmation:
 All maintenance work / safety inspections were performed to our satisfaction and the machine handed over in a functional condition.

Date: _____ Signature of technician: _____ Operator: _____

Customer evaluation of our service performance
 (Please tick)

Remarks: _____

Version: KB-04-2020 No. No.: 6436172 (1)

ACCEPTANCE PAGE FOR SERVICE AGREEMENT

Webb County, Webb County Offices

When accepted please **CHECK** the option of choice, authorize below, and return a copy to Southwest Solutions Group via email chelseabrown@southwestsolutions.com or via fax (888) 980-8177 to the attention of CHELSEA BROWN, please retain original for your records. **Payment terms are Net 30.**

Accepted by: _____ Date: _____

Title: _____

Bill-To Address: _____

City: _____ State: _____ Zipcode: _____

Purchase Order # if appropriate: _____

Attention Accounts Payable: _____

[Click to Add Payment Method](#)

Credit Card / eCheck



OTHER NOTES

Preventative Maintenance, Service and Repair calls are provided during Southwest Solutions Group's normal work hours Monday - Friday, excluding holidays.

This Agreement does not cover repairs for damages caused by acts of God, vandalism or misuse. Southwest Solutions Group is not responsible for delays or failure to furnish parts or service caused by acts of God, labor unrest, failure of transport or operational errors and causes beyond the control of Southwest Solutions Group.

To help ensure proper operation, you should perform all routine periodic housekeeping duties as outlined in your system's operating manual. You must ensure no foreign matter or debris falls into areas that may hinder normal operation of the equipment, resulting in equipment failure.


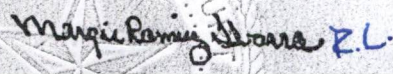
Coverage under this Agreement will be voided if the equipment is dismantled, relocated or substantially modified without prior approval from Southwest Solutions Group.

IN WITNESS WHEREOF, Webb County, Texas has caused this instrument to be executed in its behalf by Hon. Tano E. Tijerina, its Webb County Judge, duly authorized by the Commissioner's Court of Webb County, Texas, and Southwest Solutions Group., on this 11th day of July, 2022.

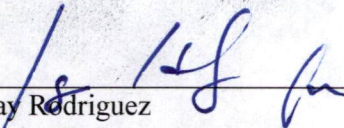
WEBB COUNTY


Tano E. Tijerina
Webb County Judge

ATTESTED:



Margie Ramirez-Ibarra
Webb County Clerk

APPROVED AS TO FORM:


Ray Rodriguez
Assistant General Counsel
Webb County Civil Legal Division*

*The General Counsel, Civil Legal Division's office, may only advise or approve contracts or legal documents on behalf of its clients. It may not advise or approve a contract or legal document on behalf of other parties. Our review of this document was conducted solely from the legal perspective of our client. Our approval of this document was offered solely for the benefit of our client. Other parties should not rely on this approval, and should seek review and approval of their own respective attorney(s).

**Passed and approved by the Webb County Commissioners Court
On July 11, 2022, item no. 7(f).**